

2024 & 2025 Quality Measure Update

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Disclosure Statement

I do have a relevant financial relationship with commercial interest whose products or services relate to the content of this educational presentation.

Company: Moda Health, Inc./EOCCO

To ensure independent and balanced content, any conflicts of interest were resolved by making recommendations on evidence-based and structured review.

Learning Objectives

After this session, attendees should be able to:

1. Explain the importance of incentive measures and quality programs.
2. Summarize EOCCO's 2024 quality measure performance.
3. Summarize EOCCO's current and upcoming quality initiatives.

Agenda

Past

- Statewide CCO Metrics Program
- 2024 EOCCO Performance

Present

- 2025 Quality Initiatives

Future

- What's Next for Quality?
- Q&A





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Statewide CCO Metrics Program

CCO Incentive Measure Program

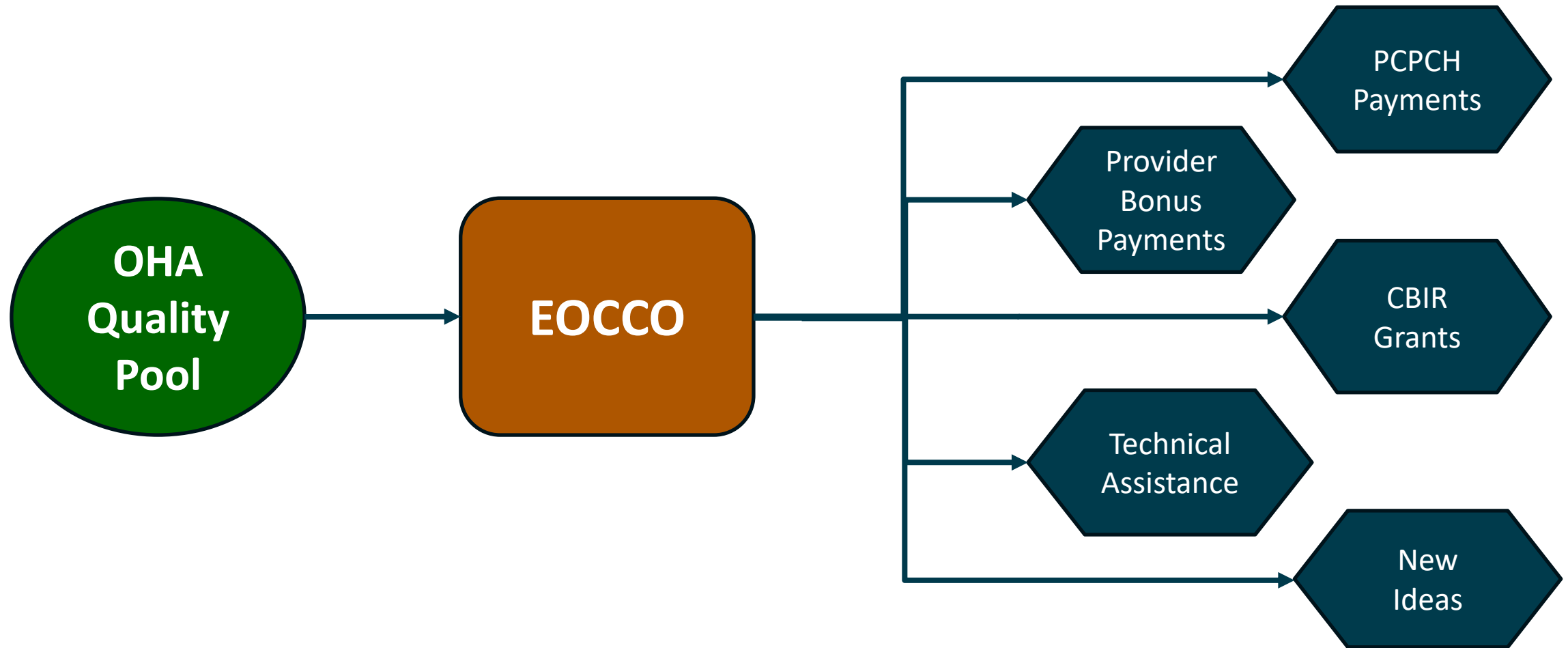
- OHA Committee selects measures and targets each year to show how well coordinated care organizations (CCOs):
 - *Improve care*
 - *Make quality care accessible*
 - *Eliminate health disparities*
 - *Curb the cost of health care*
- Measures can be based on claims, EHR, or chart review data
- CCOs are awarded Quality Pool funds based on annual performance
- EOCCO uses quality funds for:
 - *Quality bonus payments to physical, behavioral, and oral health providers*
 - *Enhanced PCPCH payments*
 - *Community Benefit Initiative Reinvestment (CBIR) grants*
 - *New initiatives, technical assistance, etc.*

Past

Present

Future

Quality Pool Fund Distribution



Past

Present

Future

2024 EOCCO Measure Performance

2024 Incentive Measures

Claims Based Measures

1. Child Immunization Status Combo 3
2. Health Assessments for Children in DHS custody
3. Immunizations for Adolescents
4. Initiation and Engagement of SUD Treatment
5. Oral Evaluation for Adults with Diabetes
6. Preventive Dental Services, Ages 1-14*
7. Well-Care Visits, Ages 3-6*

***2024 Challenge Pool Metric**

Chart Review/Hybrid Measures

8. Timeliness of Postpartum Care*
9. Meaningful Language Access to Culturally Responsive Health Care Services
10. System-Level Social-Emotional Health*
11. SDOH: Social Needs Screening & Referral

Clinical Quality Measures

12. Depression Screening and Follow-up
13. Diabetes HbA1c Poor Control
14. Cigarette Smoking Prevalence
15. SBIRT

Past

Present

Future

2024 Performance

13 of 15 measure
targets achieved



3 of 4 Challenge
Pool targets
achieved



100+% of Quality
Pool funds
earned

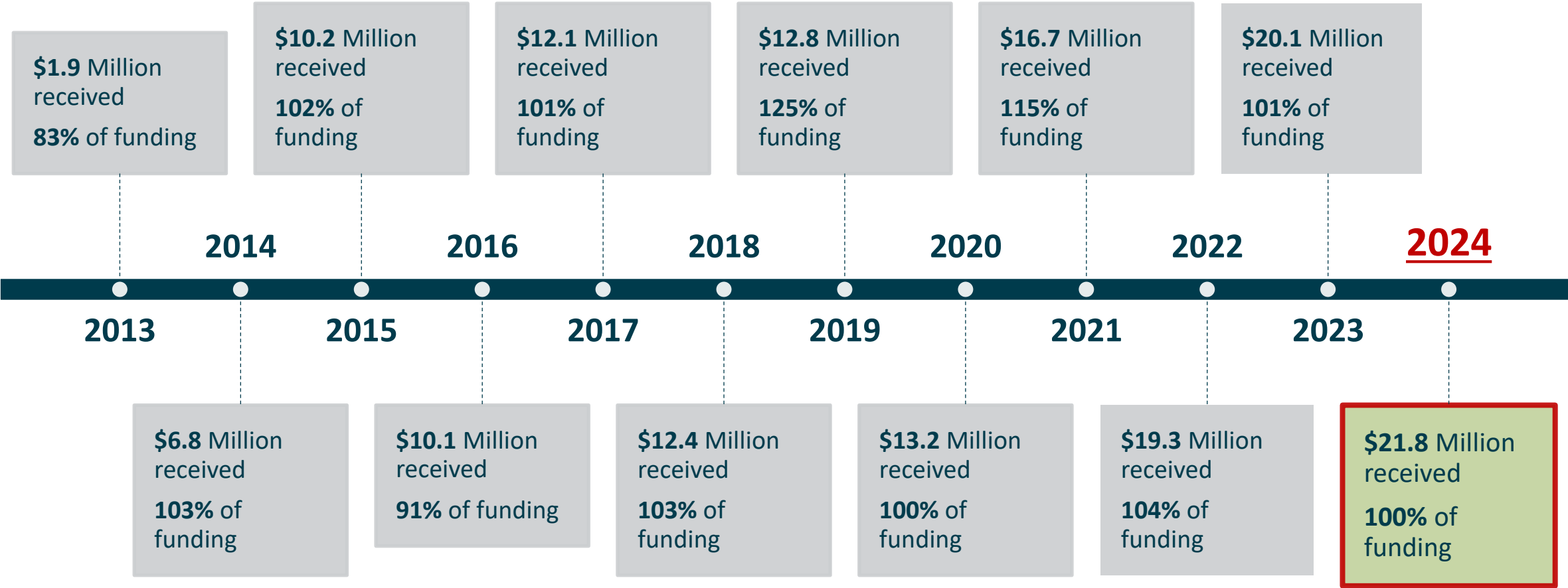
Incentive Measure	2024 Target	2024 Final Rate	Performance
Childhood Immunizations (Combo-3)	66.4%	66.5%	✓
Immunizations for Adolescents^	36.9%	37.3%	✓
Well Child Visits^	69.4%	68.2%	✗
Preventive Dental Services: 1-5^	52.9%	65.7%	✓
Preventive Dental Services: 6-14^	61.0%	70.8%	--
Oral Eval for Adults with Diabetes	28.5%	30.6%	✓
Assessments for Children in DHS Custody	93.2%	96.7%	✓
IET: Initiation	36.0%	36.8%	✗
IET: Engagement	14.6%	13.5%	--
Postpartum Care^	78.7%	79.6%	✓
Meaningful Language Access	83 points / 9.8%	116 points** / 11.0%	✓
Social Emotional Health^	Report Only	Reported	✓
Social Needs Screening & Referral (SDOH)	Report Only	Reported	✓
Depression Screening	68.2%	69.2%	✓
Diabetes HbA1c Poor Control	21.1%	20.8%	✓
Cigarette Smoking Prevalence	17.8%	15.6%	✓
SBIRT - Rate 1	57.2%	60.5%	✓
SBIRT - Rate 2	28.3%	30.3%	--

Past

Present

Future

2013 – 2024 Quality Pool Funds



*Dollar amounts are pre-MCO tax





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2025 EOCCO Quality Initiatives & Resources



2025 Incentive Measures

New measure for 2025
*2025 Challenge Pool Metric

Claims Based Measures

1. Child Immunization Status Combo 3
2. Health Assessments for Children in DHS custody
3. Immunizations for Adolescents
4. Initiation and Engagement of SUD Treatment
5. Oral Evaluation for Adults with Diabetes
6. Preventive Dental Services, Ages 1-14*
7. Well-Care Visits, Ages 3-6*
8. **Child-level Social Emotional Health**

Clinical Quality Measures

9. Depression Screening and Follow-up
10. Diabetes HbA1c Poor Control*

Chart Review/Hybrid Measures

11. Timeliness of Postpartum Care*
12. Meaningful Language Access to Culturally Responsive Health Care Services
13. SDOH: Social Needs Screening & Referral

Past

Present

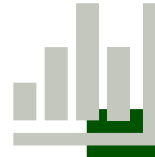
Future

Quality Team Areas of Work



Provider Engagement

- Meetings with clinic staff
- Relationship-building
- Quality and measure training
- Workforce training and support



Data Review & Reporting

- Report translation
- Metric eligibility support
- Quarterly & year-end reporting assistance



Health Promotion Initiatives

- Health promotion program and initiative design
- Program marketing & implementation
- Program evaluation

Past

Present

Future

Quality Team - Alison

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Teladoc Diabetes Management Program

A whole-person look at diabetes

You've heard of diabetes. But what exactly is it?
How does it impact the body, and how can it be managed?

What is diabetes?

Diabetes is a condition that affects how the body processes sugar in the blood.

The human body breaks down the carbohydrates in food into **blood sugar**. Blood sugar is then carried from the bloodstream to the cells using a hormone called **insulin**. When **insulin is not present or not effective** to help the body remove blood sugar, it causes health complications.

TYPE 1 (less common): The body **does not** produce insulin at all. Must be managed with **insulin**.

TYPE 2 (more common): The body produces insulin but **does not use** it properly. **Lifestyle changes and/or medication** may be required.

What parts of the body does diabetes affect?

Because sugar runs in the bloodstream, diabetes can affect multiple organs.

Heart, Eyes (vision), Hands and feet, Mental health, Kidneys

How do you manage diabetes?

Get 150 minutes of activity weekly, Follow balanced plate guidelines for meals, Drink 3 liters (12 cups) of water per day, Manage stress, Monitor blood sugar, Take meds as prescribed

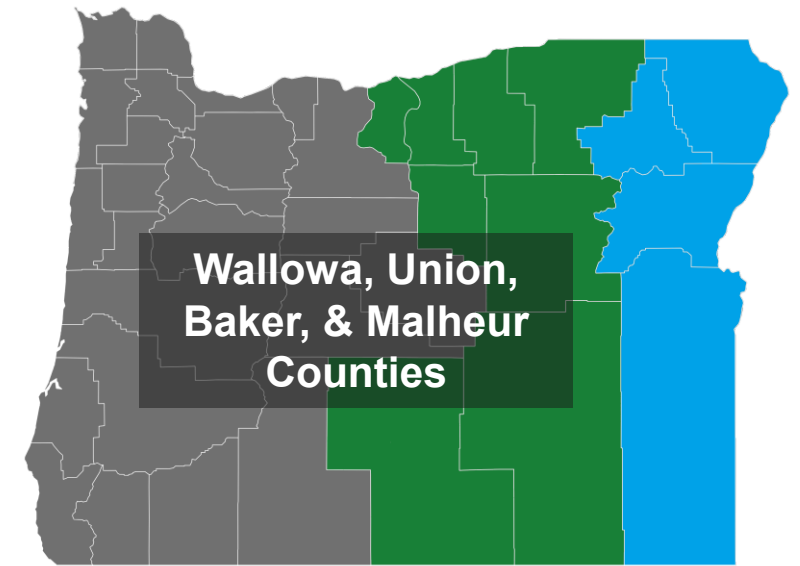
Change in estimated HbA1c for starting uncontrolled

-1.06%

Change in eHbA1c from self-reported HbA1c values for members who started uncontrolled (HbA1c $\geq 7\%$) and enrolled at least 6 months

41% controlled (HbA1c $< 7\%$) at baseline

64% controlled for members enrolled 6M+



Key Contact For: *Diabetes HbA1c* measure, *Depression Screening & Follow Up* measure and reporting, other past EHR-based measures, Teladoc Diabetes Management program, blood pressure monitors

Other Areas of Expertise: Certified Pharmacy Technician, Chronic conditions, Health Related Social Needs (HRSN) benefit, reducing ED utilization, EHR reporting

Past

Present

Future



Quality Team - Mikayla

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CHW Training on Supporting Children & Families

Course Facts:

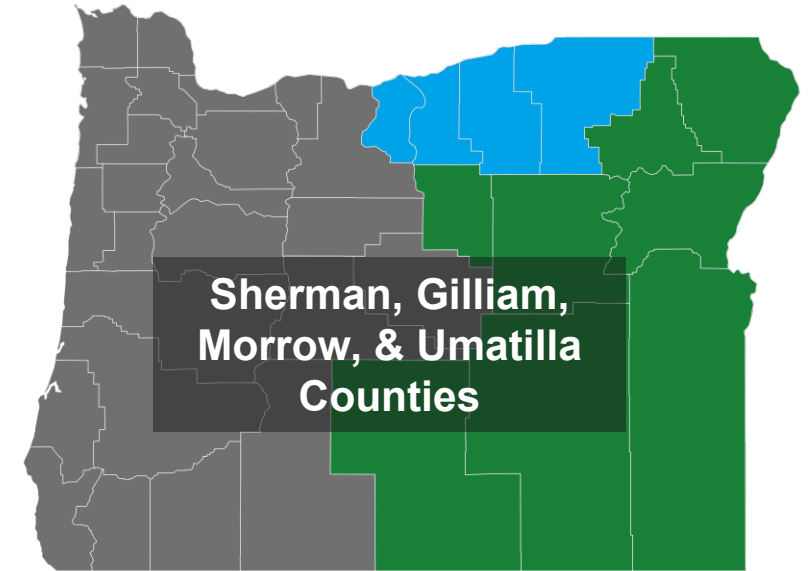
- ✓ On-demand online training
- ✎ Self-paced learning
- 🎓 Provides 12 CEUs



SEH Coding Guidelines CHW Billable Codes

CPT Claim Title	CPT Claim Codes
Preventive Medicine Counseling and/or risk factor reduction intervention(s) provided to an individual	99401-99404
Active therapy (music, dance, and/or play therapies) related to the care and treatment of a patient's disabling mental health problems per session (45 minutes or more)	G0176
Skills training and development	H2014
Mental health service plan development, by non-physician	H0032
Education and training for patient self-management by a qualified, nonphysician health care professional using a standardized curriculum, face-to-face with the patient (could include caregiver/family) (individual patient)	98960
Education and training for patient self management... (2-4 patients)	98961
Education and training for patient self management... (5-8 patients)	98962

15 CHWs sponsored to complete course on pediatric special care needs, family-centered care, and services for youth and families



Key Contact For: *Language Access* measure and reporting, *Social Needs Screening & Referral* measure and reporting, *DHS Assessments* measure, *Social Emotional Health* measure

Other Areas of Expertise: Doula and Community Health Worker (CHW) services, upstream public health measures and initiatives

Past

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Future

Quality Team - Sofia

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First Tooth Oral Health Trainings

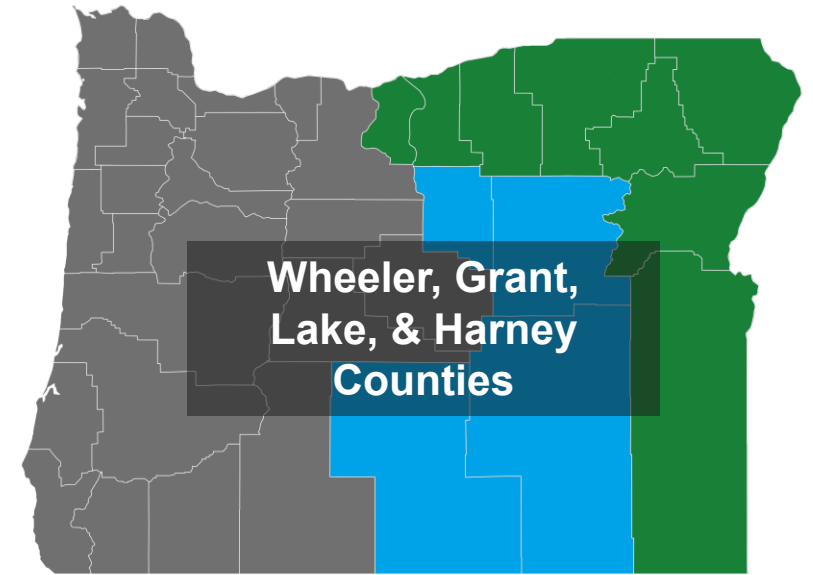


2024 – 2025

3 trainings held

37 individuals
trained

23 PCP clinics
with trained staff



Key Contact For: *Preventive Dental Services* measure, *Prenatal/Postpartum Care* measure and reporting, *Social Emotional Health* measure, First Tooth trainings, Dental Care Organization (DCOs)

Other Areas of Expertise: Doula services, workforce training and development, improving dental access

Past

Present

Future

Quality Team - Tasha

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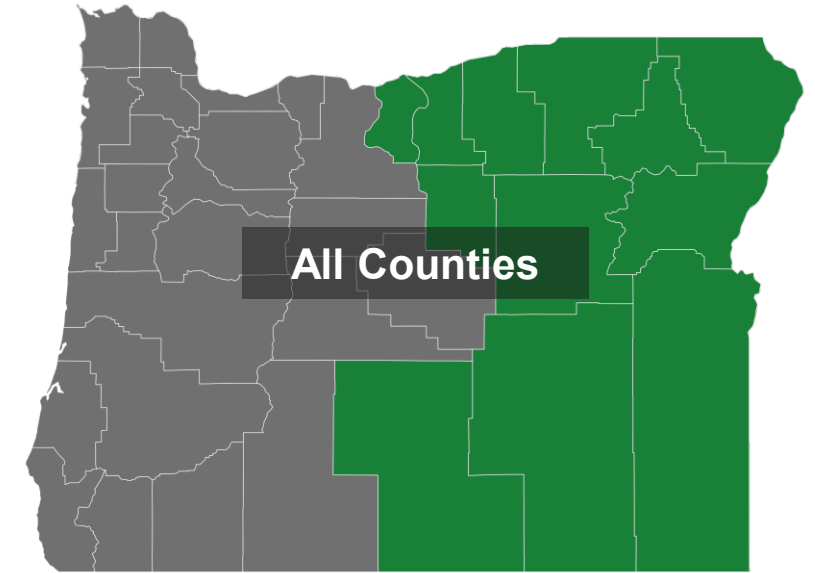
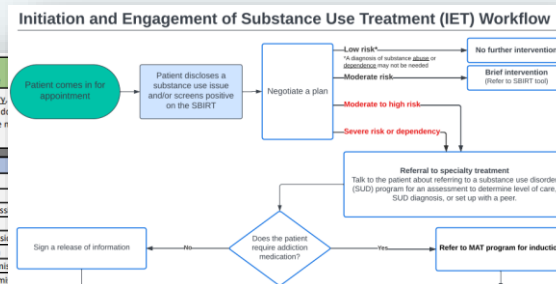
IET Measure Collaboratives and Resources

6 Learning
Collaboratives
held since
2024

25-50
attendees
per session

Participation
from PCPs, BH
providers, &
hospitals

Substance Use Disorder Diagnosis Coding Guide for Initiation & Engagement of Substance Use Disorder Treatment (IET) Measure	
The IET denominator includes patients with diagnoses of substance abuse or dependence. Patients with diagnoses of SUD recovery, the denominator. It is important for providers, billers, and clinic staff to use accurate diagnosis codes to ensure that patients who do not have a SUD diagnosis are not included in the measure denominator. Following this guide will also ensure that patients who should be in the denominator and that any subsequent SUD treatment services are counted toward the numerator(s).	
If a patient is in long-term recovery or remission from SUD...	
Instead of using these codes, which count toward the IET denominator:	Consider using:
F10.10 Alcohol abuse, uncomplicated	F10.11 Alcohol abuse, in remission
F10.20 Alcohol dependence, uncomplicated	F10.21 Alcohol dependence, in remission
F11.10 Opioid abuse, uncomplicated	F11.11 Opioid abuse, in remission
F11.20 Opioid dependence, uncomplicated	F11.21 Opioid dependence, in remission
F12.10 Cannabis abuse, uncomplicated	F12.11 Cannabis abuse, in remission
F12.20 Cannabis dependence, uncomplicated	F12.21 Cannabis dependence, in remission
F15.10 Other stimulant abuse, uncomplicated	F15.11 Other stimulant abuse, in remission
F15.20 Other stimulant dependence, uncomplicated	F15.21 Other stimulant dependence, in remission
F19.10 Other psychoactive substance abuse, uncomplicated	F19.11 Other psychoactive substance abuse, in remission
F19.20 Other psychoactive substance dependence, uncomplicated	F19.21 Other psychoactive substance dependence, in remission



Key Contact For: *Childhood & Adolescent Immunizations* measures, *Well-Care Visits* measure, *Initiation & Engagement in SUD Treatment* measure, *Prenatal/Postpartum Care* measure and reporting, *DHS Assessments* measure, ordering print materials, member incentive programs

Other Areas of Expertise Doula and Community Health Worker (CHW) services, data analytics

Past

Present

Future



Other Quality Partners

- ❖ Clinic and support staff
- ❖ Healthcare providers
- ❖ Advantage Dental
- ❖ ODS Community Dental
- ❖ Local Community Health Partnerships (LCHPs)
- ❖ Community Advisory Council (CAC)
- ❖ OHA County Collaboratives
- ❖ OHA Innovator Agent
- ❖ ETC!!!

EOCCO Teams:

- ❖ Provider Relations
- ❖ HRSN
- ❖ Operations
- ❖ Customer Service
- ❖ Case/Care Management
- ❖ Field Team
- ❖ Analytics
- ❖ Marketing
- ❖ Health Equity
- ❖ Grants

Past

Present

Future

pe.app/summit2025



Past

Present

Future



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What's Next for Quality?

Upcoming Learning Opportunities

- DHS Assessments Learning Collaborative
 - *Monday Sept. 29th, 12pm-1pm PT*
 - Register Here: bit.ly/DHSCollaborative
- QI Team Office Hours
 - Health Related Social Needs (HRSN) Benefit: *Tuesday Oct. 14th, 11am-12pm PT*
 - Language Access Measure & Reporting: *Tuesday Nov. 11th, 11am-12pm PT*
 - 2025 Year-End Reporting: *Tuesday Dec. 9th, 11am-12pm PT*
 - Register for all sessions here: bit.ly/Qloffice25
- Initiation & Engagement in SUD Treatment Learning Collaborative
 - *Tuesday Nov. 4th, 12pm-1pm PT*
 - Register Here: bit.ly/IETCollaborative112025

Past

Present

Future

2026 Incentive Measures

New measure for 2026
*2026 Challenge Pool Metric

Claims Based Measures

1. Child Immunization Status Combo-3
2. Assessments for Children in DHS Custody
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4. Initiation and Engagement of SUD Treatment
5. Preventive Dental Services, Ages 1-14*
6. Well-Care Visits, Ages 3-6*
7. Child-level Social Emotional Health

Clinical Quality Measures

8. Depression Screening and Follow-up*

Chart Review/Hybrid Measures

9. Timeliness of Postpartum Care
10. Meaningful Language Access to Culturally Responsive Health Care Services
11. SDOH: Social Needs Screening & Referral
12. **Glycemic Status Assessment for Patients w/ Diabetes, >9.0%**

Key Changes

- Removal of *Oral Eval. for Adults w/ Diabetes*
- Replaced *Diabetes HbA1c Poor Control (CQM)* with *Glycemic Status Assessment (Hybrid)*

Past

Present

Future

Need more information?

Quality and Incentive Measures:

- EOCCOMetrics@modahealth.com
- EOCCO.com/providers/incentivemeasures
- EOCCO.com/providers/education

Print Resource Order Form: tinyurl.com/EOCCO-Resource-Request

Billing and Provider Relations: EOCCOproviderinquiry@modahealth.com

Past

Present

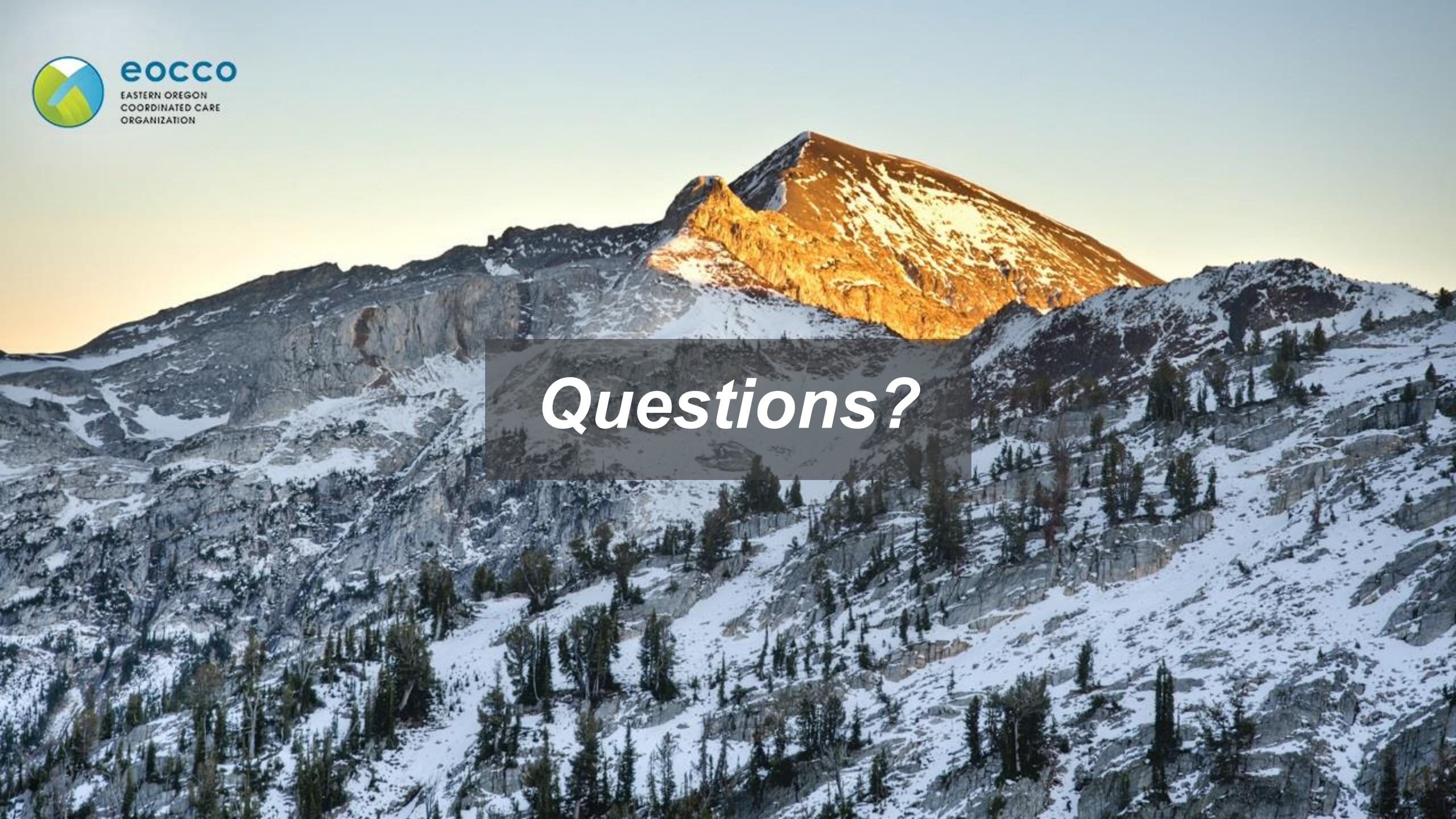
Future





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Questions?



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Thank you!