

**EASTERN OREGON COORDINATED CARE ORGANIZATION  
SHERMAN COUNTY COMMUNITY ADVISORY COUNCIL MEETING  
MEETING MINUTES**

Thursday, December 5th, 2019  
Sherman County OSU Extension Office  
Moro, Oregon

**Members Present:** Ashley Danielson, Amber Degrange, Nadja McConville, Tom McCoy, Kristen Slatt, Teri Thalhofer

**Members Absent:** Caitlyn Blagg

**Guests Present:** Paul McGinnis, Marci McMurphy, Crystal Wilkie

**Local County Coordinator:** Ursula Schaefer

The meeting was called to order by Kristen Slatt at 3:03 PM.

Introductions were made.

Minutes by: Ursula Schaefer

**Additions to the Agenda:**

**Summary of Actions Taken**

- Motion to approve minutes from October. Amber moved motion, seconded by Tom. Motion passed.
- Motion to nominate Kristen Slatt to the Eastern Oregon Healthy Living Alliance board (EOHLA). Amber moved motion, seconded by Tom. Motion passed, Kristen nominated to EOHLA board.

**Reports & Updates:**

- **Approval of Minutes**
  - Minutes for October 3<sup>rd</sup>, 2019 meeting were approved.

**Frontier Veggie Rx:**

- Progress Report is out - 1 of 2 for 2019. Feedback from participants, prescribers & vendors.
- May 2018 Fossil Mercantile had taken in \$9,798 in sales. In May 2019 (at the start of Frontier Veggie Rx) they had taken in \$10,733. That is 109% of the year before.
- At Two Boys market, they are seeing more expensive items like asparagus and artichokes moving through more than other options, showing that people are accessing and purchasing a wider variety of produce.
- Both clinics in Harney County are entering blood pressure & weight into electronic health record.
- No significant changes to budget. Expect to expend funds by March. 2020 should be a year round program. We may not experience a delay in April this year as we have in the past.
- This gap in availability should be prevented if at all possible. GOBHI will do what they can to cover this gap.
- New case manager at MCCFL, Megan Stone, will do prescribing. She is also an OHP assister.
- Crystal Wilkie will be serving WIC families in Gilliam & Sherman and parenting classes in Wheeler. She should become a prescriber too.
- Sue is willing to do prescribing here at the OSU extension office as well.
- Ashley Danielson also will be a prescriber once she is trained.
- Kristen signed commitment letter for Veggie Rx funds. GOBHI will gather letters from prescribers and write the application. We voted to spend the \$27,833 to continue the program. GOBHI has committed in kind contribution for administration for the 4 counties. \$90,000 +/-

**Virtual Dentistry**

- Schedule is booked for all of Ashley's available days until February. One day per month right now.

- Doing comprehensive exams and cleanings at this time for children and adults.
- Adults, unless diabetic or pre-existing condition, can only have one visit per year.
- Additional dates can be added to clinic schedule if needed.
- Periodic exam/comprehensive exam code is billed out for diabetic patients.
- Provided gap list of residents of Sherman Co., on OHP, assigned to Advantage, so that clinic can refer to me. Includes those with diabetes diagnosis as well as non-diabetic.
- New metric for 2020: Adults over 18 w/ diabetes diagnosis need to be seen by a dentist. This metric is not something the dental world can target by itself- there needs to be greater integration between medical & dental providers. The diabetes diagnosis needs to come from the medical side.
- Set up virtual dentistry at St. Charles Hospital in Bend. Well received.
- Teri: Gilliam county conversation with provider offices: "You're doing this for OHP clients but what about our other clients"...this perspective misses the fuller understanding about the CCO movement. In Oregon the Medicaid population had enough buying power to change the health of all Oregonians. By changing clinic flow & systems for the Medicaid pop, the health of all Oregonians was improved.
- Referrals from hospitals/clinics to dental organizations are an important step. Dental offices are more likely to have an updated address/ phone number, as opposed to the OHP file. Patient trust with doctors will translate into patient trust with dentistry.

### **EOCCO Incentive Measure Progress Report**

- Looks like we will only get about 80% of the money withheld back.
- Colorectal cancer screening measure will be met.
- Adolescent well care will probably be met.
- Dental sealant measures, developmental screen look good.

- Childhood immunizations and EC use is looking iffy. Need to look at getting women out of the denominator by making sure they shouldn't be in the pool- TL, hysterectomy etc.
- DHS custody measure will not be met. 60 days- oral health, mental health, physical health. Due to big drug bust, over 100 children removed from homes and put into foster system. Extreme scenario. Staff shortage and we quickly fell behind on meeting measure.
- ED for physical health looking good. ED for mental health not looking good.
- Will not meet oral evaluation for adults with diabetes.
- CCO 2.0 application took a lot of clinic staff effort/time and potentially away from the work of getting people in for visits/ meeting measures.
- Sherman County Specifically:
  - Colorectal cancer screening- will be OK
  - Ashley provided services for kids who had turned in consent form
  - Developmental screen- positive
  - EC use- may not make it for the older demographic.
  - ED utilization- remember lower is better
  - 1/15 diabetics have done an oral health screen
  - Clinics are paid for what they do. EOCCO gets paid for the entire region.
- Won't know about funding reimbursement until June of 2020

### **Adult Mental Health First Aide Training**

- Taking place at GOBHI office in The Dalles. Sponsored by Sherman County Prevention. Friday, Dec 13<sup>th</sup> 8:30-5:00.

### **Eastern Oregon Healthy Living Alliance (EOHLA) Board Vacancy:**

- EOHLA is looking for a nomination to their board.
- Motion to nominate Kristen Slatt to EOHLA board vacancy. Amber moved motion, Tom seconded. Motion passed.
- Kristen Slatt has been nominated to EOHLA board.

**CCO 2.0 Meeting Summary:**

- Any follow ups required from comments? We can address those here today.
- One question was: What kind of money have individual clinics received? Noah explained how much was available (to Moro Medical Clinic), but not all will be rewarded because of not meeting all measures.
- Contracting in HR: This was a decision by Providence, not something that arose because we did not offer a contract. We don't have an official number from the clinic of how many patients want to go to Providence. To clarify- OHP patients can be *referred* to Providence for specialty services and Providence will take the fee for service payment. This is a non-issue for the clinic. If it's for primary care, these patients have adequate options for primary care within their CCO and will not be referred to Providence for primary care.
- Concerns relating to outcomes after screening for safe affordable housing and kindergarten readiness. Wrap around services need to be in place for follow through after assessment. It may be a lack of connection between resources and needs.
- Currently, infant & child mental health services are not available in Sherman Co.
- Regarding non-utilizers: About 35% of all prescribers. We need to see better numbers in terms of people going to primary care. There are plans to create some promotional material that will help educate people about what types of appointments they may need and what screenings they may be due for.
- It is hard to meet measures when so many folks just aren't coming in.
- Incentives like amazon gift card are helping.
- Discussion: Center for Living takes care of patients that no other clinic wants to deal with. Instead of primary care integrating with mental health, MCCFL is now figuring out how to bring more integrative services to their population including dental & reproductive health.
- Discussion: Pharmacies as an untapped touch point for access to patients needing services (such as dental appts for diabetics.)

**Other Business:**

- Event: Challenging Hunger in Hood River- Monday, Dec 9th
- Nadja has facilitated/been involved in expanding options for food pantries in the Gorge. There is a new one open in Cascade Locks, a FISH food bank pantry at HR Valley Elementary, as well as Options Academy alternative school. Hood River Senior Center is now doing harvest share, bringing extra food to this population. DHS is also doing weekly drops in Celilo & taking food during home visits with foster families. Also, a new food pantry is open at CGCC campus for students.
- Nadja involved in new Gorge Resource Guide as well, which will be published online and in print. Need for this resource to match up with 2-1-1.
- 2-1-1 is asking other agencies to provide updates, when they have staff and a budget that should be able to support their program. Users and service providers are both frustrated with the quality of their service.

**Public Input/Open Comments:****Next Meeting:**

Sherman County LCAC

Date: Thursday, Jan 2nd, 2020 at 3:00pm

Location: OSU Extension Office-Sherman County  
Moro, Oregon

Meeting adjourned at 4:20 p.m.