



Union County Community Advisory Council

Meeting Minutes
Friday, May 17th, 2019
@ 12:00 p.m.
NEO Transit Building

EASTERN OREGON COORDINATED CARE ORGANIZATION

Attendance: Angie Peters, Transit Manager, CCNO; Ashley Smith, Consumer; Cami Miller, LCAC Coordinator, consumer; Jen Goodman, Family and Community Partnership Manager and LCAC Chair, EOU Head Start; Josh Brownell, Consumer; Liberty Avila, Pathways Community Hub Coordinator, NEON; Lisa Ladendorff, Development and Training Director, NEON; Maurizio Valerio, Field Coordinator, The FFF; Wendy Roberts, Senior Director Administrative Services, GRH; Winnie Andrews, Consumer; Amanda Grove, Community and behavioral Health Coordinator, GOBHI, EOCCO; Erin Bartsch, P-3 Coordinator, Blue Mountain Early Learning Hub; Jeff Duloz, Community Health Worker, GRH; Lenore Case, Resource Coordinator, CARE; Kathy Ganung, Senior Services Manger, CCNO; Kaylynn Todd, Community Outreach Expanded Practice Dental Hygienist; Felicia Shanks, Community Health Worker and CMA, GRH

Call to Order, Introductions

Approval of April Minutes: Winnie Andrews moved, and Angie Peters seconded to approve the minutes with amendments. Motion passed.

Public Comment: This time is for EOCCO members or their representatives to ask questions to, provide feedback for, or express concerns about the EOCCO, GOBHI, MODA, or any other related entities.

- The prior issue of medications being at multiple pharmacies for patients. Amanda was informed that the issue would be more about pharmacies not carrying certain medications and not Medicaid related.
- Amanda had an answer to the prior concern about dental procedures provided under Medicaid. Fillings are covered and there is a patient manual on line available to clarify services provided.
- A GRH Community Health Workers and the NEO Transit are working together and facing barriers as they attempt to get a gentleman and his wheel chair to Boise for

a necessary procedure. The transit does not have a vehicle that can carry this combined weight. The CHW has spoken with the brokerage and this increasingly common issue will be a challenge that needs to a solution.

- A consumer is having scheduling confusion, the timing is off, and communication is lacking between the transport, destinations and the consumer.

Incentive Measure Update: The 2019 report is not available yet. There is 2018 final report for the CCO as a whole and we have met 13 out of 17 measures securing out 100% funding return. Measures Met: Adolescent Well Care, CAHPS Access to Care, Cigarette Smoking Prevalence, Colorectal Cancer Screening, Dental Sealants, Depression Screening and Follow Up Plan, Developmental Screening, Diabetes, ED Utilization, ED Utilization for Members Experiencing Mental Illness, Effective Contraceptive Use, PCPCH Enrollment, Prenatal Care, Weight Assessment and Counseling in Children and Adolescents. Measures Not Met: Assessments for Children in DHS Custody, Childhood Immunizations, Controlling Hypertension.

Dental Data Discussion: We had talked last month about collecting some data surrounding dental. MODA is working on a dental report about preventative measures that will coming out quarterly. The information found for Union County: 2016 had 216 non traumatic dental visits to the ER, in 2017 it was 221. Tele-dentistry is a new programing being implemented in ERs in other Oregon CCOs. This is possible as a pilot project with potential. Kaylen Todd will find more information about the programs and share.

The Medicare system is lacking in services for elderly and disabled. There isn't dental, hearing or vision. It is important for us to get our Medicaid members into dental care in a timely manner to lay ground work for our community members to have healthy teeth before the transition into Medicare.

Community Health Assessment Update: The LCAC community health plan is due at the end of June. The subcommittee has a draft that will be brought to the LCAC at the June meeting for edits and approval. The GRH hospital's CHP and the Public Health Department's CHP will be in alignment with the LCACs, this is unprecedented!

The Union County Parenting Collaborative is working across sectors to improve parenting support and education in Union County. They would like to hire a coordinator to facilitate parent education, further the program and work on promotion. They are applying for GOBHI funds and would like a letter of support from the LCAC. Head Start is willing to be the fiscal agent and house the staff person for the project. Shannon Cleveland made a motion to write a letter of support, Angie Peters seconded. Motion Passed.

LCAC Coordinator position: Cami has a new position and will be leaving moving on to Housing Matters in three weeks. The two positions Cami holds the LCAC Coordinator and the CBIR coordinator will be vacant. The proposal is to combine the two positions, to create one functioning position that works under NEON, as the fiscal agent and the LCAC. We would like to elect a hiring committee to facilitate the hiring process. This is a contract position. The hiring committee will consist of Cami, Amanda, Jen, and A NEON rep. Wendy Roberts made a motion to move forward supporting the hiring committee as it stands. Angie Peters seconded. The motion Passed. As we start looking for a coordinator please share with your people!

CBIR Update:

Contracts are all being created and signed with all our different grantees. DUFBI is signed and we have a plan to do some on site surveying to assess the OHP member usage. Everything will be handed over up to the new coordinator with plenty of time to get adjusted and have a report ready by July 15th for CBIR.

CHARM is moving a shaking right now.

Warming Station has a strategic planning work day coming, they are looking for a new location, and the board is taking leadership on the program.

We are waiting for Jill to return for the provider meeting plan.

Innovation Café travel expense covered for the CBIR coordinator to get to and from. She will provide a presentation upon her return. Jeff Duloz seconded. Motion Passed.

1:45 – 2:00 Announcements:

- **Housing Matters Union County**- The third Monday of every month at noon at the Zion Lutheran Church. Contact Cami Miller for information cmiller@neonoregon.org.

- **Trauma Informed Coalition-** is currently finding a new time if you would like to take the survey to help please contact Cami at cmiller@neonoregon.org
- **Early Childhood Planning Team Meeting-** second Wednesday of the month at 1:00 pm Library. For more information Jen at goodmajd@eou.edu
- **Trainings for Diabetes Prevention Train the Trainer-** CCNO is providing this in July, there will be a cost for the two-day training.
- **Grande Ronde Hospital is seeking a new Community Health Worker!** Go to the Hospitals Website to apply, they do not need to be a CHW right now. Full time benefited position.
- **Movies in the park** at dusk at pioneer park, Mulan is first.
- **The Farmers Market** opens this Saturday form 9-12. CCNO will be there to collect donations for the food bank pantry.
- There is a presentation of the structural racism of Oregon traveling around that was created by a high schooler in Ontario. Ford Family Foundation is the owner and they are willing to lend it out for display. Maurizio will send out a blurb about the project.

Adjourn