

**EASTERN OREGON COORDINATED CARE ORGANIZATION
SHERMAN COUNTY COMMITTEE ADVISORY COUNCIL MEETING
MEETING MINUTES**

Thursday, September 5th, 2019
Sherman County OSU Extension Office
Moro, Oregon

Members Present: Amy Asher, Al Barton, Cindy Brown, Ashley Danielson, Amber Degrange, Nadja McConville, Tom McCoy, Kristen Slatt, Mike Smith, Teri Thalhofer

Members Absent: Caitlin Blagg

Guests Present: Stacey Ayers, Estela Gomez, Paul McGinnis, Marci McMurphy

Local County Coordinator: Ursula Schaefer

The meeting was called to order by Tom McCoy at 3:09 PM.

Introductions were made.

Minutes by: Ursula Schaefer

Additions to the Agenda:

- CCO 2.0: Presentation discussion- added after agenda item #4
- Election of LCAC Chair- added after agenda item #7

Summary of Actions Taken

- Motion to re-hire NCPHD to be Admin Agent/LCAC Coordinator. Ashley Danielson moved motion- seconded by Mike Smith. Passed unanimously.
- Motion for NCPHD to apply directly for support funds through EOCCO, pending approval by county fiscal management. Amber Degrange moved motion- seconded by Al Barton. Passed unanimously.
- Motion to transfer the remaining balance of LCAC funds to NCPHD to form flex fund, for purposes designated by Sherman Co LCAC, pending approval by county finance director. Amber Degrange moved motion- seconded by Ashley Danielson. Passed unanimously.

Reports & Updates:

- **Approval of Minutes**
 - Minutes for August will not be approved until October LCAC.

LCAC Administrative Funds:

- NCPHD is willing to continue doing the administrative piece for the LCAC. Right now, Sherman Co. pays NCPHD for the LCAC admin. GOBHI is fiscal agent. It appears that the CAC can apply for the funding directly through EOCCO, as opposed to going through the County.
 - NCPHD may also retain any remaining funds from last year, which can be used for expenses not related to admin support, with permission from EOCCO.
 - Last year's budget for LCAC was \$10,000. Up to \$12,000 in funds is available for 2019. This amount *could* include a budget of \$2,000 for a membership engagement activity*, which has been identified as a priority.
 - Current funds run out at the end of Sep. Assuming we are approved for another year, moneys for the next year will be available Oct. 1st.
 - Tom will ask Debbie if the funds can go directly through NCPHD and report back to Teri. He will inform the group if any further discussion is needed.
 - Teri will send the application out to all LCAC members after submitting to Troy at EOCCO.
- ❖ Motion to re-hire NCPHD to be Admin Agent/LCAC Coordinator. Ashley Danielson moved motion- seconded by Mike Smith. Passed unanimously.
 - ❖ Motion for NCPHD to apply directly for support funds through EOCCO, pending approval by county fiscal management. Amber Degrange moved motion- seconded by Al Barton. Passed unanimously.
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*In 2017 a community engagement activity was held in the fall as a “Community Celebration”, and had a harvest theme which worked well for Veggie Rx promotion, etc. Because time is short for pulling this off in 2019, we would like to consider/propose that we hold a similar event but in April/May of 2020 (start of farming season), which gives us more time to prepare & promote.

LCAC 2.0

- CCO needs to have a community presentation in each of the 12 counties. The deadline for these meetings is Dec 1st, 2019.
- It is recommended that we use the standard Sherman Co LCAC time- first Thursday. Our tentative date/time is set for Thurs, Nov 7th from 3-5 p.m. or so.
- Presentation will cover the anticipated changes to CCO 2.0 launching Jan 1st, 2020.
- Presentation will be about 1.5 hrs. Presenters may include COO of EOCCO Robin Richardson, President of Medicaid Services, EOCCO Sean Jessup, or CEO of EOCCO, Kevin Campbell.
- We must provide 30 days advance notice of our public meeting- including details. This will be sent to Estela, who will forward on to OHA.
- Members and healthcare professionals are our target audience.
- OHA has asked for consistent branding, using EOCCO as the umbrella org. (no longer having people identify as being from MODA, GOBHI, etc.)
- Media will be present and will be soliciting public input.
- Materials which will be used in the meeting need to be sent to Estela / OHA two weeks prior.
- We need a local point of contact at the community level – someone to be contacted by press, etc. Sherman LCAC Chair or Vice Chair would be a good person for this.

➤ **Open discussion:**

- What topics would Sherman County residents like to be addressed?
 - How can we find this out?
- What topics would LCAC members and guests like to be addressed?
 - What's involved with CCO 2.0? (Tom)
 - The big areas: Value Based Payments*, Health IT, Social Determinants Of Health & Health Equity, Behavioral Health
 - Other topics: Overview of Community Projects, EOCCO organizational chart, Governance / Structure / Roles of CAC
 - Stacey of DHS identified a need for residential treatment facilities for high needs kids.
 - Is there any plan in place for this in our region?
Paul will make sure this topic is covered in the presentation.
- Could we address the issue with Providence rejecting EOCCO members?*
 - What is the scope of this problem? Is it one person, five people?
 - Why would they contract with one CCO and not the other?
 - Ashley says she learned it was because Sherman Co has such a small pop that reimbursement based on capitated level wouldn't be enough to serve the patients that *might* come through their door.

*In light of this discussion, Paul will ask the presenters to share what's going on in regards to the status of expanding the network, etc.

- Teri will provide an interpreter for the Nov 2.0 presentation.
- Promotional outlets for advertising the 2.0 presentation could include: Sherman Co E-news, Times Journal in Condon, front desk at Sherman School, PTO FB page, NCPHD FB page, Sherriff's Office FB page.
- Posters will be made and distributed to advertise the event, and need to include:
 - Registration information
 - Request for info from persons who wish to attend but have special needs (auditory/disability, etc.)
- Location: Needs to be set up for a projector. Sherman county Senior Center is a good fit because the community is comfortable there- more so than the extension bldg. Tom will try to secure Senior Center and report back to the group. Extension building will be our plan B.
- A report to OHA will be due one week after the meeting, & needs to include:
 - Who attended
 - What comments were made
 - What outreach efforts were made
- Costs for the Nov event are outside of the regular budget - NCPHD will invoice EOCCO.

*Value Based Payments- same amount of money will still be available but will be based on the clinic's ability to meet the incentive measures.

Incentive Measure Progress Report:

- One measure met: Developmental Screening for 0-36 mo & on our way to meeting ED Utilization.
 - Some measures can pretty easily be met with some targeted effort at the clinic level, in part because our population is so small.
 - We won't know whether we have met other measures until March 2020.
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Other Business:

Frontier Veggie Rx:

- Gus Schumacher grant was not awarded.
- Walmart grant letter of intent is due Sep 17th. Full application, if letter of intent is accepted, will be due Sep 30th. Unsure of whether this will be applicable to all counties that we are active with.
- Outreach: We don't do a lot because we want the funds to last for the full year. With lots of promotion, we will run out much more quickly. This has happened in the past.
- Caitlyn at Sherman Co Medical Clinic stated that Veggie Rx programming is very time consuming for clinic staff and can also be emotionally taxing.
 - Communication is not happening with community members about certain aspects of the program, including when the vouchers are made available.
 - Community is also not educated about where the funds come from. Some people assume it is "wind mill money" and become frustrated when the program ends/ becomes suspended between funding.
 - Marci is willing to create a letter that could be posted in the clinic explaining why funding for Veggie Rx is not always available. She is also happy to be a contact person for any prescribers who may have complaints or concerns.
- At the program's inception, Sherman Co. Medical Clinic was to be the exclusive issuer of vouchers in the county because it is a "prescription for health" and should be obtained from a medical provider.
- In other counties, this requirement was not practical (limitations due to staffing, operating hours, etc.) so other/multiple distribution sites were used.
 - In Gilliam Co. Family Services Dept. is doing ALL prescribing. In Wheeler, a couple of LCAC Coordinators & members were issuing prescriptions because no other groups had the capacity/were able to take the extra work on.

- One concern with having multiple distribution sites is that people can more easily abuse the program by taking vouchers from more than one place.
- Another difference between counties is that in Sherman, Veggie Rx is not limited to EOCCO members, but to anyone who identifies as being food insecure. Initial screening was done with Kristina at the clinic with a yes/no answer to food security questions. Current operations are based on this model but with increased prescribers learning of the program through word-of-mouth, the process has been impacted.
- Negotiable instruments require a lot of security and have made distribution complicated - especially for state level organizations like DHS.
- If Sherman Co wants to change their policy, in light of the challenges identified at the clinic, other sites for distribution could possibly include:
 - OSU Extension Building
 - Senior Center- Kari Silcox
 - Rufus Food Pantry
 - MCCFL office
- Besides issuing vouchers, the requirements of being a Veggie Rx distribution site include submitting a monthly report to Marcy and returning unused vouchers/booklets.
- Promotion needs to happen with information on distribution sites, once those are determined

Update from Clinic

- Claim's reporting is not timely. Reports are months behind claims, making it hard to track patient information, as well as what incentive measures need to be focused on. Ashley assured Caitlyn that unfortunately this is normal and not unique to Sherman Clinic/EOCCO.
- Clinics get a report from CCO each month. Claims are not meeting up with these reports. When people move this becomes hard. This is why it can take some time to know whether measures have been met or not.

➤ **Discussion:**

- Changing practice for better health vs practicing to the metric.
 - How can our standard practice change *feed* the metric?
 - CCO 1.0- everybody “practiced to the metric.” e.g: Columbia Gorge CCO was teaching people how to take their own blood pressure so that they could get a “low” reading. This is NOT changing practice for better health!
 - How can we go upstream and change policies to improve health for *everyone*?
 - E.g: Tobacco retail licensure law – a policy viewpoint.

Update from Ashley

- Will be at Moro Clinic next Wednesday 9/11 to provide dental services.
- Will provide list of people in Sherman

Election of LCAC Chair:

- Existing Chair, Hayli Sharp, has resigned.
- Kristen Slatt was elected LCAC Chair at 4:12 p.m., with no oppositions.

Next Meeting:

Date: Thursday, October 3rd, 2019 at 3:00pm
 Location: OSU Extension Office-Sherman County
 Moro, Oregon

Meeting adjourned at 4:35 p.m.