Gilliam County Local Community Advisory Council (LCAC) Regular Meeting Minutes July 1, 2021

Ashley Danielson called the Local Community Advisory Council (LCAC) Regular Meeting to order at 12:04 p.m.

Present via video conference and telephone were:

Marci McMurphy, EOCCO Field Team Member, & Frontier Veggie Rx Project Manager, GOBHI

Teddy Fennern, Family Services & LCAC Coordinator, Gilliam County

Amy Nation, Juvenile Director, Gilliam County

Ashley Danielson, Expanded Practice Dental Hygienist, Advantage Dental - Chair

Chanel Kelly, Community & Consumer Member

Courtney Valenzuela, Quality Improvement Specialist, EOCCO

Linda Watson, Grant LCAC Coordinator, EOCCO Field Team, GOBHI

Sonua, Community Counseling Solutions, Crisis Outreach Worker

Daniel Curtiss, Case Manager & Options Counselor, CAPECO

Kathy Bayers, Case Manager & Options Counselor, CAPECO

Julia Brown, Age + Program, Nonprofit

Shellie Campbell, North Central Public Health Department, Interim Director

Estella Gomez, Innovator Agent, Oregon Health Authority (OHA)

REVISIONS TO THE AGENDA

There are none.

IN THE MATTER OF PUBLIC COMMENTS

Chanel Kelly – stated that the Summer Food Service Program has started now at the Condon Early Learning Center. It is for people 1-18 years old. They have lunch bags to grab and go. Just walk up and let them know how many lunches you need, and they will write it down and send you on your way. Also, the Condon Child Care has changed their name and we are now called the Condon Early Learning Center. Ashley said that Advantage Dental will be providing toothbrush kits to all the Lunch Programs. It was noted that Sammi Lane is going to be leaving her position with head start and to contact Jeanine Conboy.

IN PERSON MEETINGS

Marci stated that they are opening now and will be able to attend meetings in person. There will also continue to be the virtual opportunity. We would like to just know who will be meeting in person and who will be meeting virtually as that may change where we have them. Shellie Campbell would like to utilize a hybrid option, as we do have cancellations in the winter hours often, and this will help alleviate that problem. Dan Curtiss likes to attend virtually, as it will allow him to attend more often.

Dan Curtiss stated that Kathy is the new Case Manager for OPI, Oregon Project Independence, so that will allow people to start coming off the wait list. Any referrals please send to her.

IN THE MATTER OF PRESENTATIONS

None currently.

IN THE MATTER OF COVID – 19 UPDATES: All COVID-19 updates are in the LCAC Matters Bulletin.

IN THE MATTER OF MEETING MINUTES

Amy Nation made a motion to approve the May 6, 2021, Meeting Minutes. Chanel Kelly seconded the motion, the **motion carries**.

IN THE MATTER OF EOCCO INFORMATION & UPDATE

Courtney Valenzuela talked about the current metrics report. The 2021 year to date report. So, the first thing that you see when you look at the report are the rates, and it looks like we are currently meeting the metric for Emergency Department Utilization for Individuals Experiencing Mental Illness. This measure is an inverse measure, so we want to see a lower rate. For the other measures, don't get too discouraged, as you look at them, yes, they are in the red, but for Childhood Immunizations we are just three members away from meeting that target. For Adolescent Immunizations we are just 4 people away from meeting that target. Oral Evaluation for Adults with Diabetes, we are just 2 members away. With just reaching out to a few members, we should be on target to get these in the Green.

Dental services should be taken care of when we get back into school in the fall, so those should be updated. Arlington is already scheduled, and Condon will be scheduled when Condon is back in session.

The preference for Gilliam County with this report was to send it to Teddy and to Do a Quarterly Report out to the LCAC.

SHARE INITIATIVE came out today, and Val will forward that information on to Teddy to send out to the LCAC. There is \$310,000 for up to 4 projects to be funded. Goals and activities of this grant opportunity allows applicants to propose "shovel-ready" housing projects, which may include contributions to housing development, building renovations, rental assistance, transitional housing, weatherization, shelters, rapid re-housing, asset building, etc. Projects should primarily benefit EOCCO members.

IN THE MATTER OF EOCCO/GOBHI COMMUNITY HEALTH PLAN REVIEW

We got our Community Health Plan Report update done and submitted to Oregon Health Authority as of June 30th. One of the things that this report includes is each county has their own CHP. EOCCO submitted our plan in 2019 and it is a five-year plan, and we must update yearly. We now are being asked how we align with the state health plan. We were pleasantly surprised that we have a lot of things aligned with them. We should look at our local Gilliam County CHP to see how we are working on our plan and how we are addressing the priorities.

IN THE MATTER OF DEMOGRAPHICS FINAL REPORT

This was completed and turned in on June 30th also. Tracey Blood was our team member that did a lot of work on this. We looked at all aspects of the County and the LCAC to ensure that we are working with the makeup of the county to be equitable. Marci will bring back some of the Gilliam County information at the next meeting.

Marci talked about how we are now utilizing a Google doc. Report, so that Marci will have the information at her fingertips all the time. They have charts inputted to show where we are at with Vouchers, and materials. They are currently working on the formulas to make that work. We also have the Gilliam County CARES funds added in. You can see that printing is our biggest expense so far.

IN THE MATTER OF FRONTIER VEGGIE RX PROGRAM:

You can also see the vendors that participate in the program, and that Two Boy's in Condon is the most utilized. The Arlington Market participates, but they do not get as much business and they sporadically request for reimbursement, and Two Boys is requesting a large amount each month. Teddy said that the Arlington Market could be able to participate more, if the people in Arlington people would just re-apply for the program and get their paperwork back in. Ashley could also participate when people come into her for dental services.

We are able to get a lot more information and also connecting people to other community resources. We are also doing a Pre and a Post survey and will be able to start connecting that to the state program network and will be able to see the similarities to other programs and the people who are seeking assistance.

Teddy said that she would like to continue with the mailing of the coupon books. We currently have 62 households, 146 people, 103 coupon booklets prescribed and that equates out to \$3090.00. I need to contact some of the people that were on the program before and see how they were doing and see if they want to reapply with FVRx again. Quite a few Arlington residents have not gotten their paperwork back to me. I can contact them and see if they would like assistance reapplying over the phone.

IN THE MATTER OF COMMUNITY BEHAVIORAL HEALTH PLAN REPORT

Marci stated that she may have been a little premature on putting this on the agenda. GOBHI had a great report from Ari Wagenaar with a power point, that they may be able to send out some of the slides to us to review, but they have requested to get the report by County Data, so it can be shared out with pertinent information for us to look at.

IN THE MATTER OF SHARE INITIATIVE FUNDING

Val touched on this in her report and Marci put some information in the chat log to look at. The Application has come out today, and then any interested organizations will turn their applications into the Gilliam County LCAC. We as an LCAC will review them and then we will put forth whatever we believe should be submitted to ORPRIN to score and there is only \$310,000 and we are only putting our best one forward that we would like to see funded.

IN THE MATTER OF THE RCAC REPORT

Linda Watson said that the biggie was we had to change the name of the RCAC so that the deliverables would not be confused or the same as the LCAC. Now it is the Regional Community Health Partnership so RCHP. By having the word CAC in that name, we were going to be held to those same

measurements. OHA was on a workgroup with RCAC members, and we hope to be a more productive group at the RCHP level, they brought forward the recommendations to change the name and we hope to be stronger regional meeting than before. We will also be changing the dates of the RCHP meeting to the second Wednesday of the month. The next meeting will be held in Boardman on October 13th and will be our first in person meeting back at this level. We need to firm up for Gilliam County who will be attending and get them to the meeting. We want to get everyone involved and get the County Commissioner, the Chair and Vice Chair to attend these meetings and having better representation on the RCHP.

Teddy asked about some of the items that were mentioned at that meeting around some baby bags and MODA has some great Marketing Materials in them. Val said that she will ask Audrey Egan and see if we can get some of those materials to share with her Gilliam County Members.

IN THE MATTER OF OUTREACH TO COMMUNITY MEMBERS AS WELL AS OHP MEMBERS

Marci stated that she has noticed that our LCAC seems to be losing the local individuals that were involved initially. We are missing the schools and it would be great to get someone to attend regularly and come and report to us what they are doing, and we can discuss how we can support the schools and how can we help keep the kids healthy.

It would be great to get David Anderson with the Arlington Clinic back again, so we can keep up the collaboration. We have not seen Sally Mann from Arlington in quite a while either. We would love to be able to work with them to talk about what we can do to help support them and work together if we know what their needs are.

Talk to people about the importance of having the voice of the consumer at the meetings so that we can really work on issues that they are dealing with or having problems with. Ashley said that she will reach out to Brandon Hammond of the Arlington School District and see if he would be willing to attend these meetings as the Arlington School Representation.

Ashley stated that she wanted to ask the group if the LCAC can send out some information to OHP members about the dental services, she wondered if maybe Teddy could send out with her FVRx mailings maybe. Ashley could create a flyer with the dental information like she did on a project that she worked with the Sherman County LCAC on.

She stated that she was disappointed to get declined by Advantage Dental in her ask for postcards, specific to the Arlington Medical Clinic and the Dental work that she does there. The Post Cards would have gone out to all our EOCCO members in Gilliam County. The idea was to send out a Postcard letting people know who she is, and what she does and that there is Dental Services available to them in Arlington. This is something that Sherman County did, but the medical clinic was the ones to do the mailing. They have a Community Health Worker that is a part of the Clinic, and it was part of her job. Ashley provided her with the information, she got a gap list from EOCCO, so it was super easy to get the addresses, and she sent out a flyer. Ashley said her phone has been ringing off the hook with respondents from that mailing. It has been so great, and she is at 100% capacity now for Sherman County.

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Gilliam County has been one of the places that she struggles with to get patients and the patients that she has are already on the schedule and have historically seen, they are all great, but maybe the LCAC could send out a flyer with dental information and there could even be other information on the flyer as well. Ashley could draft the flyer, don't know how many EOCCO members that there are here, but it would be the cost of printing the flyer and stamps for the mailing, so not that great of a project to do, but overall, she thinks that the return we could get out of that would be great.

Teddy said that she could do the printing and the mailing, as long it was basically ready to go, and would just need the addresses. Ashley asked who works with EOCCO that could get us that information?

Linda Watson stated that we cannot do that as an LCAC. We cannot get that information provided to us as a community group, only providers can get that information provided to them. Ashley stated that she is a provider, so she should be able to get that information provided to her.

Linda Watson asked who declined her to be able to move forward to be able to do this? Ashley stated that it would have had to been marketing time and would have had to be taken out of Advantage Dentals Budget, and she was told that there was no room in the budget for postcards to be created and mailed. She was very disappointed because she felt that it would not be very many postcards and especially because we pay rent on the Arlington Medical Center space and she can't even be there once a month, because she can't fill a schedule and really thought that this would help. Linda asked Val if MODA could send out the cards, but maybe we should have an offline conversation about this with Linda, Ashley, Teddy, and Val with Moda. So that is how Sherman County was able to do this because they are a provider. Ashley stated that as a provider she has access to that information. That is how she is able to schedule patients in Arlington by cold calling them. She gets the gap information from management. She can send a request to them and then they will send her that specific information for EOCCO members that reside in Gilliam County, and they have up to date information. Linda said then if Advantage Dental will provide her with that mailing list, then we have been able to get around that block, but as an LCAC we don't have access to the list.

Ashley asked Linda that if she has the list of information, would there then be any conflict of interest for the LCAC to send out then? Linda said that again, they should just have an offline conversation because she didn't know the answer to that question. She stated that from what she knows that it must go out to OHP members through a provider and not through a LCAC. They must go from Provider to OHP clients and not from an LCAC. Marci thought that maybe if the LCAC just paid for the mailing costs that would just be one of the ways around this block. Just to let us know also that our average members in Gilliam County per month is 405, so like was stated, there would not be that many postcards. Ashley said that was more than she thought there was. She didn't think that her list had 405 people, but she didn't know really and would get a new list. Ashley asked Linda to email her and include whomever she thought should be included and they could talk more about it.

IN THE MATTER OF MISC. PARTNER UPDATES / COMMENTS

Linda said that she wanted to follow up with what Marci had brought to the table before the dental conversation, which was the membership and looking at gaps. Marci will have that Demographics Report at the next meeting, but she feels like for all of us we are looking at a reset button as we come

back and start meeting in person, but she doesn't want us as an LCAC to overlook to potential of regrouping that we have pulling all those in person meetings together because we have lost some of the community partners as people are just really "Victualled out". So, when we start talking about meeting in a hybrid model and getting back in person, so bringing back community partners and consumers will be like hitting that reset button. All our CACs are going to be infused. If we are going to have lunch together, its breaking bread and community collaboration and she is really looking forward to it. In Grant County they are going to start meeting in person with the hybrid model in September to the best of their ability. She said that their community partners cannot wait to meet and have lunch together and see each other face to face for engaging conversations.

Teddy asked about how we go about asking to get something for an OHP member that is not a doctor services, but for instance the air conditioner to keep someone from getting a heat stroke. Marci said that it should be one of the health-Related Services, and she thought that the providers must ask for that service. Val said that there is a form on the EOCCO Website and there are instructions on how and where to submit the information. She thought that the turnaround was quick.

IN THE MATTER OF THE NEXT GILLIAM LCAC MEETING:

The next regularly scheduled meeting of the LCAC is not June 3, 2021 @ noon, it is August 5th. Zoom invitation will be sent out to everyone.

IN THE MATTER OF MEETING ADJOURNMENT

It appearing to the LCAC Board that there was no further business at this time, Marci adjourned the meeting at 1:06 P.M.

Ashley Danielson	Date:	
LCAC Chairperson Teddy Fennern		
	Date:	
I CAC Coordinator		