



## Community Advisory Council Meeting Minutes

### EOCCO CAC Meeting

Wednesday, July 10 · 11:30am – 1:00pm

Time zone: America/Los\_Angeles

Google Meet joining info

Video call link: <https://meet.google.com/wxe-qhyr-fpv>

Or dial: (US) +1 319-505-8065 PIN: 772 938 128#

More phone numbers: <https://tel.meet/wxe-qhyr-fpv?pin=5899005977526>

**Wheeler County:** Elaine “Ellie” Bray **Wallowa County:** Commissioner Ted Thorne, Kristen Ruckdashel **Union County:** Diana Elledge, Winnie Andrews, **Umatilla County:** Morgan Linder, **Confederated Tribes of the Umatilla Indian Reservation (CTUIR):** Maurice Bronson, **Malheur County:** Oceana Gonzales-Banuelos, **Morrow County:** Yvonne Morter, **Sherman County:** Iris Contreras, **Harney County:** Patty Dorroh, Jennifer Williams, **Burns Paiute Tribe:** , **Grant County:** , **Gilliam County:** Chanel Kelly, **Baker County:** Megan Chancey, Kristina Gueli, Albert Rowley.

**EOCCO:** Marci McMurphy, Lourdes Reyna, Rosalie Kelly, Britney Garcia, Norman Valdez, John Lucero, Julian Gutierrez, Summer Prantl, Courtney (Val) Valenzuela, Alison Hecht, Mikayla Briare, Hannah Briggs,

**Guests:** Jessie McManus, Amy Bell, Karen Mathson, Rebecca Stricker, Sofia Aiello, Shelby Thompson, Yami Gonzalez

TOPIC	DISCUSSION	ACTION ITEM
Welcome - Chanel Kelly, CAC Chair	Chanel opened the meeting and welcomed everyone	
Roll Call & Introductions - Lourdes Reyna, CAC Coordinator	Lourdes 22 new Kristen Ruckdashel 11:31 AM Kristen Ruckdashel LCSW Winding Waters Clinic Morgan Linder 11:31 AM Morgan Linder, Community Health Supervisor, Umatilla County Public Health Malheur County Health Department 11:31 AM Rebecca Stricker–Mall County Health Department Kristen Ruckdashel 11:31 AM Wallowa County Eliane “Ellie” Bray	

	<p>11:32 AM Ellie Bray - Wheeler County LCHP, Wheeler County Healthy Living (Wellness Coach) tedrthorne</p> <p>11:32 AM Ted Thorne Wallowa County Veterans Services Jesse McManus</p> <p>11:32 AM Michael McManus Grant County Juvenile Counselor. Patty Dorroh</p> <p>11:32 AM Patty Dorroh, Harney County Commissioner Iris Contreras</p> <p>11:32 AM Iris Contreras, CHW - Lake Health District Yami Gonzalez, OHA</p> <p>11:32 AM Yami Gonzalez, OHA Innovator Agent supporting EOCCO &amp; I live in Malheur Co! You</p> <p>11:32 AM Rose Kelly GOBHI Office Manager Sofia Aiello</p> <p>11:32 AM Sofia Aiello, EOCCO quality improvement, Grant, Harney, Wheeler, and Lake counties Albert Rowley</p> <p>11:33 AM Albert Rowley, Baker County Consumer Meghan Chancey</p> <p>11:33 AM Meghan Chancey, Baker County Health Department. I apologize I am a few minutes late. amy bell</p> <p>11:35 AM Amy Bell, (Wheeler, Gilliam, Grant, Malheur, Morrow, Sherman, Umatilla, Union, Wallowa) - Community Care for Advantage Dental Maurice V Bronson</p> <p>11:36 AM Maurice V. Bronson EOCCO Parent CAC Vice-Chair Umatilla Indian Reservation Oceana Gonzalez</p> <p>11:39 AM Oceana Gonzales-Banuelos Malheur County Community in Action ISRS-</p>	
Approval of Minutes - Maurice Bronson, CAC Vice Chair	<p>Motion to approve the May 29, 2024 CAC meeting minutes. Winnie Andrews motioned to approve, Ellie Bray seconded the motion. The motion passed</p>	<p><b>Motion:</b> Andrews / Bray motion to approve the meeting minutes for May 29, 2024. The Motion passed.</p>

<p>Frontier &amp; Veggie Rx Program - Marci McMurphy, GOBHI</p>	<p>EOCCO Community Advisory Council Frontier Veggie Rx</p> <p>Marci introduced herself and presented on the EOCCO Community Advisory council Frontier Veggie Rx Program. Baker Gilliam, Harney, Lake, Malheur, Sherman, and Wheeler counties have Veggie Rx in place. Local Community Health Partnerships (LCHP) vote to use money from SHARE funds for the Veggie Rx program. The EOCCO board of directors have the final say on deciding how the funding will be spent. The LCHPs use LCHP funds for the project, provide prescribers, provide introductions to vendors and raise additional funds, if needed.</p> <p><b>Positive Impacts</b></p> <p>Safeway is the only grocery store in Lake County. They didn't want to use paper vouchers. So we used the IQ pay system. Because of this we have moved forward to using digital, and increased availability of frozen and fresh veggies for members.</p> <p>The Wheeler County Trading Company in Mitchell. At first members were reluctant to sign up for the Veggie Rx program. We have people who are fiercely independent and they didn't want a handout. We changed our messaging to you are eligible and you are helping Gabe who owns the Trading Company. That made all the difference.</p> <p>The Wasco Market was known for their meat. The Veggie Rx brought in a variety of different fresh and frozen vegetables.</p> <p>The Fossil Mercantile store had a hard time selling fresh produce and was having to throw it out because it wasn't selling. With members buying more using the Veggie Rx program there was less waste, they sold more, the store then bought more and was able to reduce the cost for the whole community.</p> <p>We have moved to digital in Lake, Baker, and Harney counties because of the Lakeview Safeway store. Albertsons, who owns Safeway, decided to move to the digital rather than just for you rewards program, because it is easier. The IQ pay system which is accessible on smart phone or email. We started in those 3 counties on July 1st. We've had a few hiccups because we didn't have the correct phone number for households so they weren't getting the benefit. The other thing is the point of sale system for vendors haven't always had the product codes</p>	
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	<p>up to date in the system. However people are using the cards and accessing them. We are excited to have this new system deployed. We would like to move into the other counties once we get this system up and running.</p>	
<p>EOCCO Housing Coalition &amp; GOBHI Housing Funds - Marci McMurphy, GOBHI</p>	<p>Marci presented Housing Stability in Eastern Oregon.</p> <p>Marci: EOCCO has been working to understand the causes of houselessness and barriers to housing in their communities. EOCCO serves 12 Eastern Oregon counties. The rental assistance program (RAP) is in partnership with Community Counseling Solutions (CCS). Aleita Nelson is the liaison for it. Through the choice program, and RAP we have 50 spaces available, currently 45 are filled. There is a waiting list, and a process to get in. The target population is people who are experiencing mental health issues. In the past as a CCO we haven't been very involved in the housing world. Now we are focusing on social determinants of health. We know that it is an ongoing issue. If we know what they are, we can provide assistance. GOBHI developed a Comprehensive Behavioral Health Plan (CBHP) and came up with three initiatives. Housing Stability, Network Development, and Work Force Development. Marci was assigned to the housing initiative. From the internal team it was determined we needed to understand what the biggest needs of our communities were. We held a housing Summit to bring people together and find out the issues and how we can work on them. So far we've had two summits both on Dec. 1st with the first one in 2021. We had people from all over our region including hospital staff, Community Mental Health Providers (CMHP), Department of Human Services, Child Welfare, warming stations staff, Law Enforcement and people with lived experience. We invited everyone we could to these meetings. 65 people attended the first one. We asked what are our communities doing well, where are the gaps in services, and how will we as communities fill the gaps?</p> <p>Kristen Ruckdashel 11:55 AM Do you know if Wallowa county was involved in the summit? could I get on the email list for the next summit please&gt;</p> <p>The biggest gaps are we need more housing units. Vulnerable populations need more access. We wanted to improve communication and awareness, provide grants and funding, and remove zoning barriers.</p>	

From the Summit we asked people who attended to join a housing coalition, and invite anyone in our communities who wants to work on the issues. The coalition meets every 6 weeks. We have a guest who presents, and we discuss ways EOCCO can assist Community-Based Organizations who are working to end houselessness.

We created a glossary of housing and housing assistance terminology to better define and talk about housing issues.

We set goals and reviewed how we were meeting them.

Share grant funding:

The first year we used the term shovel ready which might have thrown some people off, thinking that the projects must be ready to start. We had 7 applicants asking for \$967,186 in funding. The EOCCO board increased our funding to help meet the applications.

The second year we include Social Determinants of Health (SDOH-E) along with housing. That year we had more requests for money than we could fill. There were 20 applicants asking for \$3.79 million, and we had \$1.5 million to award. Those projects that were awarded are up and running. If they are in your community you can drive by and see them.

We are currently in year 3. We have \$2 million to award, and again are focusing on SDOH-E and housing. We are in the process of getting those contracts written now.

The Housing Coalition is currently working on developing local partnerships. We are assisting the community using Capacity funds, the GOBHI housing fund, and looking at how EOCCO can make good decisions to utilize the funding in the area. People give valuable input during these meetings.

Another focus is NIMBY which stands for Not In My Back Yard. This is difficult to overcome. People are afraid that homeless will come from all over the state if they build housing. They don't realize the homeless in their area are local people. They don't want these homes next door, worrying their property values will go down. We find that data helps dispel this stigma.

We are also preparing for the [1115 Waiver](#), which is coming up to make sure people who qualify have access to it.

If you have any questions contact Marci:

[mmcmurphy@gobhi.org](mailto:mmcmurphy@gobhi.org)

541-969-8995

We have funds through GOBHI to increase housing stock throughout our 12 county region. This can be by remodeling, or assisting with the environmental scan before a project can be built for example. Ceiling is \$25K, and is awarded on a quarterly basis. June 15 was the last award, the next is Sept 15.

Some of the project that were funded:

Wallowa county had a project that needed its appliances updated.

Funds have gone to upgrade interiors of rental units.

Upgrade exteriors of rental units which shows they are well kept.

Contact Marci if you have questions or are interested in these programs.

Maurice: It would be interesting to see how the Tribes will be implementing this. They have a grant for the elders, and I wonder if they could apply for this grant?

Marci: Please do, if you have a program to address barriers for people getting into housing. The funds can be used throughout a project.

Ellie: Are these funds available for doing the ABA upgrade for living in place?

Marci: We haven't used them for individuals, it has been for agencies.

Marci McMurphy

12:07 PM

Marci McMurphy, [mmcmurphy@gobhi.org](mailto:mmcmurphy@gobhi.org)

Kristen: One group to include in [Veridian](#). They have a monopoly in our county. It has been a struggle to work with them. When you add in people with SPMI it becomes harder. The other is the Oregon Housing Authority; they aren't matching the local prices in our tourist community. So, people can't use the vouchers.

Marci: That is happening throughout the state where the vouchers haven't kept up with the fair market rent. We are having the same problem with our rental assistant programs.

Kristen: In our area houses are renting for \$2k a month and people are making \$12 an hour. It is insane.

	<p>Marci: We have been struggling with organizations purchasing homes and using them for Airbnb.</p>	
<p>Community Health Assessment Update - Lourdes Reyna, CAC Coordinator</p>	<p>Lourdse reviewed the slide deck on Community Health Assessment update.</p> <p>There have be 265 Responses:</p> <ul style="list-style-type: none"> <li>• Umatilla County 59</li> <li>• Morrow County 31</li> <li>• Malheur Country 45</li> <li>• Lake County 11</li> <li>• Harney County 10</li> <li>• Grant County 16</li> <li>• Gilliam County 11</li> <li>• Baker County 24</li> <li>• Union county 15</li> <li>• Wheeler County 6</li> <li>• Wallowa County 9</li> <li>• Sherman County 3</li> </ul> <p>We need people to participate to get as much data as possible. Focus groups are beginning this Friday in Umatilla County, and have another one scheduled for Morrow County. Wanted to remind you about it and will send out the link to the survey along with the flier. If you need any fliers we can get them sent to you. If you have questions please reach out to Lourdes. <a href="mailto:lreyna@gobhi.org">lreyna@gobhi.org</a></p> <p>Meghan Chancey 12:15 PM Lourdes, if we could have some of these surveys printed, that would be great! We can have clients complete the survey while they wait for their appointment.</p> <p>Marci McMurphy 12:16 PM Meghan, I've got them ready for you and will send them over.</p> <p>Eliane "Ellie" Bray 12:16 PM Lourdes, I received the promotional materials and am circulating those. Can I get hard copies of the survey for those who do not use the internet?</p> <p>Marci McMurphy 12:16 PM Britney- can you get hard copies for Ellie?</p> <p>Britney Garcia 12:30 PM yes!</p>	



<p>SHARE Update, Lourdes Reyna, CAC Coordinator</p>	<p>Supporting Health for All through Reinvestment (SHARE) update. During the last meeting the CAC voted on our recommendations for funding of the SHARE funds, and then sent them to the EOCCO board of directors.</p> <p><b>CAC Recommended Projects</b></p> <ul style="list-style-type: none"> <li>- Blue Mountain Hospital District - Affordable housing units in John Day.</li> <li>- Dayville Fire Department - Emergency shelter project.</li> <li>- Eastern Oregon University Head Start - Social-emotional health resources for children and families.</li> <li>- Friends of the Children - Launching a new chapter of Friends of the Children in Union County.</li> <li>- Grant County Library - Upgrades to the glass front doors and inside doors to open automatically.</li> <li>- Lake County School District - Backpack Food Project to provide food for children over the weekend.</li> <li>- Lake Health District Hospital - Expand cooking curriculum to teach that healthy cooking can be fast, easy and inexpensive.</li> <li>- Oregon Food Bank - Partner with Western Treasure Valley Food System to establish a community food center in Ontario.</li> <li>- ReThink Resilience - Greater Oregon Behavioral Health, Inc. (GOBHI) feasibility study to develop a Center for Rural and Frontier Prevention Excellence.</li> <li>- Sherman County Prevention - Summer Swim Bus.</li> <li>- Take Root Parenting - Lake County parenting education.</li> <li>- Trust for Public Land - Alameda Community Schoolyard Project to renovate outdated playgrounds in Malheur County.</li> <li>- Wallowa Education Service District - Assist to open a third cooperative classroom.</li> <li>- Youth 360 - provide housing navigation for youth, including respite, transitional living, and emergency overnight accommodations in Union County.</li> </ul> <p>These were supported to move forward for the final OHA approval. If you have questions, reach out to Lourdes. We are excited that we have completed the SHARE Funded Projects for this year. We will be doing it again next year. Lourdes will send out the overview of all the projects to the CAC members.</p> <p><a href="mailto:lreyna@gobhi.org">lreyna@gobhi.org</a>.</p>	



Incentive Measure Update - Sofia Aiello, Moda	<p>Sofia Aiello is the quality team with Moda and presented on the Final 2023 Incentive Measure Performance.</p> <p>EOCCO met 11 out of the 18 incentive measures. Plus we met the extra measures which qualified us to receive \$20.1 million in incentive measure funds. Sofia went through a slide showing the individual measures that we met, and the ones we didn't meet. As a CCO our team is meeting to address how we can improve.</p> <p>2024 YTD performance The measures stayed the same with the exception of Child and Adolescent Well- Care Visits for ages 7 to 21 which is new. The slide showed our benchmark targets, OHA will announce the final targets at the end of July. The next slide showed a comparison of the 2023 Incentive measures with the 2024 incentive measures and where we are at as of 5/31/2024. Green is the benchmark, blue last year, red this year. She reviewed each one.</p> <p>Well care visits age 7-21 is new so we don't have a last year comparison. Well care visits (WCV)measure - it was the incentive measure with the most significant change. The benchmark is 70.2%. For the 7-21 age group EOCCO has developed strategies to engage older kids. These include Convert minor acute visits to well child exams, encourage schools to require WCB instead of a sports physical, Promote WCV on social media, focus on childhood health at cultural events, partner with schools, college, and youth organization to promote WCV, hold WCV events or designated clinic days, offer incentives for patients and/or their parent/guardians including gift cards to local business, pool passes, gym memberships and outdoor recreation equipment.</p>	
OHA Updates - Yami Gonzales, OHA	<p>Yami presented We launched the Oregon Health Plan (OHP) bridge program on July 1st, 2024. Yami presented at the ICHP and CAC. It is for higher income folks who didn't qualify for OHP. She'll post the resources in the chat. They use an income chart to see who can apply. We have the summer EDT program, this is going out to families. The GOBHI field team got the information out to all of the counties. Cards should be distributed the last half of</p>	

	<p>July and folks should have them by the end of the month.</p> <p>Kristen Ruckdashel 12:31 PM One thing about the Bridge program is it does not start at the beginning of that month it starts at the beginning of the following month if a client is approved for Bridge</p> <p>Yami: Good call out if you apply today, it wouldn't start until August.</p> <p>We are recruiting people to participate in the OHA advisory committee. Looking for people who are in the CACs. It is a member subcommittee that looks at what works well or doesn't work well with Medicaid in Oregon. Reach out directly to Yami or fill out the application. Here is the link: Yami Gonzalez, OHA 12:35 PM OHA Medicaid Advisory Committee Advancing Consumer Experience: Apply here <a href="https://www.surveymonkey.com/r/36DPD9B">https://www.surveymonkey.com/r/36DPD9B</a></p> <p>We've got lots of support available to help people with the heat wave we are experiencing. Health related social needs where members can access climate devices. Air conditioners or fans, air purifiers. Also we are tracking wildfires, and have a list of cooling centers. Yami Gonzalez, OHA 12:37 PM Oregon heat response resources &amp; county-by-county cooling center list: <a href="http://www.oregon.gov/heat">www.oregon.gov/heat</a></p>	
<p>CAC Member Comment &amp; Feedback - Maurice Bronson, CAC Vice Chair</p>	<p>Jennifer Williams 12:32 PM I am still hearing about problems getting into our local dentist and the inability to be able to go to a dentist in another area.</p> <p>Patty: At yesterday's Harney County local community health partner meeting we learned our only dental provider won't be doing it anymore starting December 1st. The next closest dentist is in Grant County, and they aren't accepting patients. I understand how difficult it is to recruit dentists for Harney County. We look to EOCCO to help us. We have 3000 members that are dental clients, which is huge. I wanted to brainstorm here and collaborate to try to solve this.</p> <p>Lourdes: It is very unfortunate this is happening. We are taking this up to our leadership, and will be working on this. We will follow up with more information.</p> <p>Kristen Ruckdashel</p>	

	<p>12:39 PM Did they say why? Kristen Ruckdashel 12:40 PM are they closing completely or just stopping OHP</p> <p>Marci: They have one dentist and a few staff that support them. They are getting burned out, and are so full they are putting people off 14 months and don't think that is fair. They are hoping by making this move it will force other solutions. They aren't stopping completely but stopping serving the OHP population.</p> <p>Diana: This was happening when I was chair. It isn't only dental but physical, and mental health. They have put out incentives to bring people to Eastern Oregon. Some of them have been successful. They are working on students going through school, but that will take time.</p> <p>John: Andy from the Burns dental group said that despite stopping these services for OHP, they do offer a sliding scale. If you are 138% of the poverty level they offer services but you would have to be a cash patient.</p> <p>Kristen: Why are they axing OHP members? Does OHP not pay the same rate? Are the powers that be taking a look at instead of incentivising increasing the rates? Is that happening?</p> <p>Lourdes: We can follow up on that question, and Amy Bell, from Advantage Dental to attend our next meeting..</p> <p>Yami Gonzalez, OHA 12:45 PM Medicaid reimbursement is lower than private insurance, and this is a part of a statewide issue that we are trying to address to support the workforce</p> <p>Ellie: Can EOCCO / GOBHI / OHA help in communities that need ADA for community facilities where there isn't ADA access? For example there are only two buildings in my community that I can access. My other questions for counties that don't have county health departments can they get members help with home health services?</p> <p>Marci McMurphy 12:45 PM Organizations have applied and been successful with SHARE funds for ADA upgrades.</p> <p>Maurice V Bronson</p>	
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	<p>12:46 PM Voc Rehab? Ellie: The Dalles is the closest voc rehab, would they help the community? Maurice: You would have to put in a proposal. You would have to make sure the community was eligible. I recommend contacting them. Lourdes: For your second question I would need to follow up on that.</p> <p>Kristen: Wallowa County has the same issue, the County funds were cut. Winding Waters has taken on some of this. It is possible for your local FQHC to take this on. I can connect you with our people to see if your county can do this as well.</p> <p>Kristen Ruckdashel 12:50 PM kristen.ruckdashel@windingwaters.org</p> <p>Morrow County Public Health TeleMed 12:50 PM Morrow County Public Health is having a hard time staffing and obtaining nurses to run the programs that we are currently running. We have not been able to offer home health. Yvonne Morter</p> <p>Kristen Ruckdashel 12:53 PM chrome-extension://efaidnbmnnnibpcajpcgclefindmkaj/<a href="https://www.eooco.com/eooco/-/media/EOCCO/PDFs/Member/Resources/EOCCO-Form-Health-Related-Services-claims-and-FAQ.pdf">https://www.eooco.com/eooco/-/media/EOCCO/PDFs/Member/Resources/EOCCO-Form-Health-Related-Services-claims-and-FAQ.pdf</a> that is the flex form</p> <p>Maurice: CTUIR posted on facebook that air conditioners, air filters and portable refrigerators are available, and flex funds. They were gone within the first couple of days because a lot of people were able to access them.</p>	
Public Comment - Maurice Bronson, CAC Vice Chair	No public comment.	
Next meeting	The next CAC meeting is September 11, 2024	
Adjourn - Chanel Kelly, CAC Chair	Meeting minutes submitted by Rose Kelly	