



Community Advisory Council Meeting Minutes

EOCCO CAC Meeting

Wednesday, March 13 · 11:30am – 1:00pm

Time zone: America/Los_Angeles

Google Meet joining info

Video call link: <https://meet.google.com/wxe-qhyr-fpv>

Or dial: (US) +1 319-505-8065 PIN: 772 938 128#

More phone numbers: <https://tel.meet/wxe-qhyr-fpv?pin=5899005977526>

Wheeler County: Elaine “Ellie” Bray **Wallowa County:** Commissioner Ted Thorne, Johna Alford **Union County:** Diana Elledge, Winnie Andrews, Matt Scarfo, **Umatilla County:** Morgan Linder, **Confederated Tribes of the Umatilla Indian Reservation (CTUIR):** Maurice Bronson, **Malheur County:** Oceana Gonzales-Banuelos, Sarah Poe, **Morrow County:** Yvonne Morter, **Sherman County:**, **Lake County:**, **Harney County:** Patty Dorroh, Jennifer Williams, Vera Williams, **Burns Paiute Tribe:**, **Grant County:**, **Gilliam County:** Chanel Kelly, **Baker County:** Kristina Gueli, Albert Rowley.

EOCCO: Marci McMurphy, Ari Basil-Wagner, Lourdes Reyna, Rosalie Kelly, Christian Muñoz, Britney Garcia, Norman Valdez, John Lucero, Julian Gutierrez, Karen Wheeler, Summer Prantl, Courtney (Val) Valenzuela, Alison Hecht, Mikayla Briare, Hannah Briggs, Amy Bell, Rod Harwood, Roni Hyde, Kai Nichols, Yami Gonzalez, Kali Paine, Mina Zarnegin,.

Guests:

Aimee Zimmerman, Amy Church, Karen Jean, Sarah Hartenstein, Tressia Dutcher, Wasi Khan, Heidi Zeigler, Lidwinner Machado.

TOPIC	DISCUSSION	ACTION ITEM
Welcome	<p>Roll Call & Introductions - Chanel Kelly, CAC Chair</p> <p>11:32 AM Christian Munoz (GOBHI) Johna Alford</p> <p>11:32 AM Johna Alford - Wallowa County Marci McMurphy</p> <p>11:32 AM Marci McMurphy, EOCCO/GOBHI, coming to you from Pendleton, Umatilla County. Amy Church, ODHS, she/her</p> <p>11:32 AM Amy Church, ODHS, UMCRRN Maurice Bronson CAC Vice Chair</p> <p>11:32 AM Maurice Bronson Confederated Tribes of The Umatilla Indian Reservation Kristina Gueli</p>	

	<p>11:32 AM Kristina Gueli, Baker County John Lucero 11:32 AM John Lucero - GOBHI/EOCCO Patty Dorroh 11:32 AM Patty Dorroh, Harney County Commissioner Kali Paine 11:32 AM Good morning! Kali Paine - EOCCO/Moda Health. Sarah Poe 11:32 AM Sarah Poe, she/her, Malheur County. Joining from Ontario. Vera Williams 11:32 AM Vera Williams harney county chair Morgan Linder 11:32 AM Morgan Linder, Umatilla County Public Health Alison Hecht 11:32 AM Alison Hecht, EOCCO Albert Rowley 11:33 AM Albert Rowley, Baker County Oceana Gonzales-Banuelos 11:33 AM Oceana Gonzales-Community in Action ISRS Case worker- Malheur County Aimee Zimmerman 11:33 AM Aimee Zimmerman- Umatilla County Public Health Courtney Valenzuela 11:33 AM Courtney Valenzuela, EOCCO Julian Gutierrez 11:34 AM Julian Gutierrez, GOBHI amy bell 11:34 AM Amy Bell, Advantage Dental Wasi Khan 11:34 AM Wasi Khan, UMCN / Galaxux Yami Gonzalez, OHA 11:34 AM Yami Gonzalez, OHA Innovator Agent supporting EOCCO Marci McMurphy 11:35 AM Now: EOCCO Incentive Measure presentation by Kali Paine, EOCCO/Moda You 11:35 AM Rosalie Kelly, GOBHI tedrthorne 11:36 AM Ted Thorne - Wallowa County</p>	
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	<p>Eliana "Ellie" Bray 11:37 AM Ellie Bray - Wheeler Co LCHP</p>	
Approval of Minutes	<p>Action Needed: Approve Minutes from the January 2024 meeting - Maurice Bronson, CAC Vice Chair Sarah Poe motioned to approve the January 10, 2024 minutes, Winnie Andrews seconded.</p>	<p>Motion: Poe / Andrews motion to approve the January 10, 2024 minutes. The motion passed.</p>
EOCCO Metrics - Kali Paine, Moda	<p>Marci McMurphy 11:35 AM Now: EOCCO Incentive Measure presentation by Kali Paine, EOCCO/Moda</p> <p>Kali presented on the 2022 - 2023 Incentive Metrics sharing a slide deck. Data is lagged for claims based measures because insurance claims take a long time to process. Currently, we only have one month of data for 2024. Initiation and Engagement of Substance Use Disorder Treatment (IET). This is one of the measures we don't think we will meet in 2023, so we are focusing on it more this year.</p> <p>Patty: As we know, substance use is one of those disorders that people have, and have again and again. Can it be for folks who are diagnosed and re-diagnosed?</p> <p>Kali: The way the measure is configured the term "new diagnosed" (first time diagnosed) or first within the last six months. If they haven't had one in the last six months, they would again qualify.</p> <p>Sarah Poe 11:43 AM If anyone has trouble accessing care in their area, we've had good experiences with Boulder Care, which is also being funded by OHA. Virtual addiction care, including MAT. https://www.boulder.care/</p> <p>Kali: OHA configures the measures and the CCOs don't have much say in this. Kali continued with the slide deck.</p> <p>Patty: The third bullet, does it have to be all of them or could it be any one of them?</p> <p>Kali: It could be any one.</p> <p>Patty: I'm sure you have heard that the legislation has</p>	

passed a new addition for measure 110 that includes *deflection* where people can get into treatment quicker.

Marci McMurphy

11:44 AM

Thank you for the information, Sarah!

Sarah Poe

11:46 AM

Highly recommend getting a peer to help engage and keep a person in treatment. Many BHRN orgs are funded for peers and treatment. To find what organizations in your county are receiving BHRN funding and for what:

<https://app.powerbigov.us/view?r=eyJrIjoiaMTA1MGZkYjYtNjVhNy00Y2VlLWE1ZmMtZGI2YWlzM2VhZjFkIiwidCI6IjY1OGU2M2U4LTlkMzktNDk5Yy04ZiQ4LTEzYWVjOTQ1MmY0YyJ9>

Chucks Mom

11:47 AM

Sorry I'm late.

Chanel Kelly

11:48 AM

Welcome

Marci McMurphy

11:48 AM

Welcome Diana! Glad you are here. At this moment, Kali Paine is reviewing the Incentive Measures, specifically focusing on the Initiation and Engagement in SUD Treatment.

SUD= Substance Use Disorder

Maurice: Could we get some kind of format or timeline - say they went to a place in Washington, it can go from 30 to 90 to 120 days? It is all over the map. When we send someone to a facility in Washington, we don't want them to panic that they have to pay. All they need is the CCO Medicaid to get covered in WA or any other state. Can we get documentation that the treatment episode is covered as long as you are coming back to Oregon? It creates a barrier when someone is willing to go, but the insurance piece needs to be covered. They need to know they are covered, as long as they come back.

Kali: You are saying what types of services are covered for Oregon Medicaid members, including out-of-state treatment?

Maurice: They need the EOCCO card, say if they go to the emergency room. If they go to a different state for longer than 60 days, it will switch. This information would be helpful for both the tribe members and other CCO members.

	<p>Kali: I think that would be very helpful for folks to have something simple, rather than have it in insurance speak on how it works.</p> <p>Summer: The key driver is where you leave. You can go out of state, after 60 days it is up to the CCO. I don't think we have ever released anyone. If they are going out of state for treatment, but are coming back to Oregon, it comes to us for review. If they are getting treatment and coming back we would keep them as a member. We can get this information ready for communication.</p> <p>For more information EOCCO is presenting a learning collaborative. (see link below)</p> <p>Kali Paine 11:58 AM My contact info: Kali.Paine@modahealth.com. IET Learning Collaborative registration link: IET Learning Collaborative Registration Form</p> <p>Chanel Kelly 11:59 AM Thank you, Kali</p>	
<p>Community Resource Network (CRN) Program - Amy Church, Wasi Kahn with DHS</p>	<p>Marci McMurphy 11:56 AM Now: Umatilla Morrow Community Resource Network (UMCRN) presentation by Amy Church.</p> <p>Amy presented on the Umatilla Morrow Community Resource Network.</p> <p>Marci McMurphy 11:59 AM UMCRN- website address- umcrn.org, email: info@umcrn.org Wasi Khan 12:00 PM HTTPS://UMCRN.ORG</p> <p>The Community Resource Network (CRN) is a free web-based tool that connects resources to unmet needs through sharing information between organizations and community members. It is a community engagement platform that focuses on firming up safety nets. They align services, connect resources by using private sector innovation, public sector resources and mobilizing social service networks. Amy went through the slide deck showing how a request would work in the system.</p> <p>Amy: First CRN was in Marion County. The next one was the Eastern Oregon Community Resource Network (EOCRN) serving Union, Baker, and Wallow Counties. In</p>	

the fall of 2023, the Umatilla Morrow Community Resource Network (UMCRN) was established, serving Umatilla and Morrow County.

Sarah Poe
12:04 PM

Is there a CRN available to all counties? The EOCCRN somehow doesn't include the biggest Eastern Oregon county- Malheur!

Sarah Hartenstein
12:05 PM

I'm wondering who services Wheeler County as well? I didn't see it mentioned in the previous organizations.

Amy: We don't have a statewide CRN. Wallowa, Baker and Union had an "underground list" to get services. They went out bcc to everyone. We were able to bring the CRN to them to make things more efficient. We aren't opposed to bringing a CRN to other communities. The counties we serve now were the most interested. We haven't expanded to Wheeler, Sherman or Wasco. Again, we aren't opposed to expanding, but we haven't had the interest nor have we been approached by the communities to bring this idea to them.

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Sarah Poe
12:05 PM

Few more questions: Is this closed-loop? Is this an alternative to Connect Oregon? Our health department has been building an agency finder because 211 doesn't work well here. Too many of us are recreating the wheel.

Sarah: We also have Unite Us, and Connect Oregon. We've put a lot of time into an agency list. 211 doesn't work well for us.

Amy: We see the CRN as a complementary service to the others. The challenge with Connect Oregon is they don't engage with the entire community. They work with medical providers and behavioral health providers. Most of our requests are for tangible items - a bed, walker, or t-ball equipment, for example. These won't work for Connect Oregon and 211info.org. We work with all sectors of the community, faith-based, private companies, community non-profits and individual donors. These entities would have an individual profile where they say what they are interested in contributing to. The client doesn't have to be enrolled in a specific program. The CRN meets traditional and non-traditional needs. It is geographic centric - so you can choose which area you want to assist. Everything is anonymous.

She shared some examples of requests by category. Then she logged into the website and showed the requests. It

	<p>showed what organization created the request and who created it. The website also collects data and you can see the data under more > graphs, or a request on a map. They are available for any member of the CRN. It can also create custom reports.</p> <p>Wasi Khan 12:16 PM HTTPS://EOCRN.ORG</p> <p>Amy shared they also have a newsletter.</p> <p>Summer: Is there any communication, training, or opportunity for the upcoming social needs flex funds in the EOCCO benefit? Having those requests referred to EOCCO would be great for members who have service under Medicaid. This is great for people who don't have coverage by the EOCCO.</p> <p>Wasi Khan 12:25 PM wasi@galaxux.com / 503 999 5029 Amy Church, ODHS, she/her 12:27 PM amy.m.church@odhs.oregon.gov</p>	
<p>Older Adult Behavioral Health Initiative (OABHI) - Roni Hyde, Rod Harwood, Kai Nichols with GOBHI</p>	<p>Roni Hyde, GOBHI Marci McMurphy 12:28 PM Now: Older Adult Behavioral Health Initiative (OABHI) presentation by Roni Hyde, Rod Harwood, and Kai Nichols</p> <p>Roni presented the slide deck and gave a brief overview about the Older Adult Behavioral Health Initiative (OABHI) at GOBHI.</p> <p>OABHI is a state-wide program that launched in 2015 to better meet the needs of older adults and people with physical disabilities.</p> <p>Rod spoke about how many people are 65 and older now. It has grown from just under 13% of Oregon's population to over 18% in 2019. The numbers in Eastern Oregon are even higher. In Wheeler County, 35.3% are 65 or older and ranks as #1 in the state. Gilliam County has the 3rd highest at 31.2%, Grant County is #4 with 31%, Wallowa County is number 5, Baker County #7, Harney County is #12, Lake County #13, Sherman County #15, Union County #19, Malheur County #29, Umatilla County #32, and Morrow County is #34 in the state of people with a population 65 years of age or older.</p> <p>Rod: If you have a case you'd like help with, please go to</p>	

the GOBHI website. You can fill out a form that all three of us get, and we will work to assist you.

Roni Hyde
12:31 PM
www.gobhi.org/oabhi

Each person on the OABHI team works with different counties. Roni works with Wasco, Sherman, Gilliam and Wheeler Counties. Rod works with Morrow, Umatilla, Union, Wallowa, and Baker Counties. Kai works with Grant, Lake, Harney and Malheur Counties.

Partnerships and Collaborations - Rod covered a few of the people they collaborate and work with. Aging and people with disabilities (APD), Area Agencies on Aging (AAA), Community Mental Health Programs (CMHPs), Faith communities, physical and behavioral healthcare providers and clinics, senior meal sites, and senior community centers, and Tribal services.

Patty: Harney county has an aging population as well and they live far away from each other. The American Legion does buddy checks on our older adults. As people get older, processing things can become more difficult. For example, if you get a phone where the menu is complicated. I like to see these collaborations!

Roni: Thank you for adding that! We'll be in touch with you.

Kai introduced herself and highlighted the OABHI workforce trainings.

Kai: We can create *a la carte* trainings to meet communities' needs. She reviewed the current [trainings](#) OABHI is offering. Understanding Anxiety in Older Adults, Dementia and Serious Mental Illness. Lewy Body Syndrome, Depression in Older adults, Alcohol Use in Older Adults, and Behavioral Activation.

Roni: Connect with us! We want to work with you.

Kai Burgess Nichols : Kai Nichols

Rod Harwood: Rod Harwood

Roni Hyde: Roni Hyde

Courtney Valenzuela
12:44 PM
Great information, thank you!
Roni Hyde
12:45 PM
Thank you, all!

	<p>Lourdes Reyna 12:45 PM Thank you Roni!</p>	
<p>May 2024 CAC Meeting Update - Maurice Bronson, CAC Vice Chair</p>	<p>Marci McMurphy 12:45 PM Now: May 2024 CAC Meeting presentation by Maurice Bronson</p> <p>Maurice: It was a very productive meeting today! We plan to meet May 29th for the next CAC meeting. The next Community Advisory Retreat planning meeting is May 24. There is lodging available and is only for CAC members.</p> <p>Lourdes: The CAC retreat portion is available only for CAC members. There is a public meeting that is open to everyone. I will send out more information soon.</p>	
<p>Health-Related Social Needs (HRSN) - Mina Zarnegin with Moda</p>	<p>Marci McMurphy 12:48 PM Now: Health-Related Social Needs (HRSN) presentation by Mina Zarnegin</p> <p>Mina oversees the HRSN for EOCCO, and has been with Moda for almost 6 years.</p> <p>Mina presented a slide deck explaining who will be covered. This includes members who enrolled in Medicare (in addition to OHP) for the first time, not more than 9 months ago, members who may be homeless soon or spend at least 50% of their income on rent or don't have a regular place to sleep and/or are staying at someone else's home, members who have received care in the Oregon State Hospital or a large substance use disorder residential treatment program in the last 12 months, members who have been released from a jail or detention center, the Oregon Youth Authority facility, or prison in the last 12 months, and members who have been involved with Child Welfare Services in Oregon at some point, or been in foster care, or received adoption, guardianship, or family preservation services, or been in court for child welfare.</p> <p>Some of the support services involve climate devices, such as, air conditioners, mini fridges, and space heaters. One slide covered all the many reasons that someone would need and be eligible to get the devices. This included if a member was younger than 6 or 65 or older, pregnant, having a physical or developmental disability, taking medication that needs to be refrigerated, having diabetes, chronic heart problems, chronic lung problems, asthma, using oxygen at home, and many more. If a member has a health condition that isn't on the list on the slide, they may</p>	

qualify. Here is a link for members to the [Health Related Social Needs \(HRSN\) Climate Device Request Form](#)
This is a link for providers: [HRSN Climate Devices](#)

Marci McMurphy

12:53 PM

Our meeting time is limited, we kindly request that you share any comments or questions in the chat. This will help us address all relevant points efficiently. Thank you

Sarah Poe

12:59 PM

The info from OHA says to just contact your CCO. Should we share the EOCCO phone number and website or is it ok to share that form with any EOCCO members interested?

Mina: You can share the links to the website. The site has lots of information and answers questions.

Community Capacity Building Funds (CCBF) We have people in our communities who are close to members and can partner with us to provide HRSN services. OHA is providing EOCCO with grant funding of \$2.2M in CCBF funds to distribute within our communities. If you would like more information to see if your organization qualifies, please check out the [Community Capacity Building Funds Readiness Questionnaire](#)

Sarah Poe

1:03 PM

Please send these links by email also. I need to go to another meeting. Thank you!

Lourdes Reyna

1:04 PM

Will do, thank you Sarah!

Marci McMurphy

1:04 PM

Thank you for staying on after 1pm. If you have specific questions, please put them here in the chat and we will work to answer them for you after this meeting.

Patty Dorroh

1:05 PM

Sorry, have to leave now. Great meeting!

Lourdes Reyna

1:05 PM

No worries, thank you Patty!

Yami Gonzalez, OHA

1:06 PM

Heading out as well, but feel free to send anything my way. thanks all!

Lourdes Reyna

1:06 PM

Thank you Yami!

Kristina Gueli

1:07 PM

I have to go. I have another appointment.

Lourdes Reyna

1:07 PM

	<p>No worries, thank you Kristina. Jennifer Williams 1:08 PM I need to get going. Sorry Lourdes Reyna 1:08 PM No worries, thank you Jennifer!</p>	
CAC Member Comment & feedback	<p>The meeting went over time. Please put comments and feedback in the chat or email Lourdes at Lourdes Reyna</p> <p>Marci McMurphy 1:09 PM lreyna@gobhi.org Lourdes Reyna</p>	
Public Comment	None	
Next Meeting	May 29, 2024 <i>in person</i> in Baker City. Lourdes will send out information for lodging via email.	
Adjourn	Meeting minutes submitted by Rose Kelly	