Community Advisory Council Meeting Minutes
EOCCO CAC Meeting
Wednesday, September 11 · 11:30am – 1:00pm
Time zone: America/Los_Angeles
Google Meet joining info
Video call link: https://meet.google.com/wxe-qhyr-fpv
Or dial: (US) +1 319-505-8065 PIN: 772 938 128#
More phone numbers: https://tel.meet/wxe-qhyr-fpv?pin=5899005977526

Wheeler County: Elaine "Ellie" Bray **Wallowa County:** Commissioner Ted Thorne, Johna Alford, Kristen Ruckdashel **Union County:** Diana Elledge, Winnie Andrews, Matt Scarfo **Umatilla County:** Morgan Linder, **Confederated Tribes of the Umatilla Indian Reservation (CTUIR):** Maurice Bronson, **Malheur County:** Oceana Gonzales-Banuelos, Hilde Mejia**, Morrow County:** Yvonne Morter, Hannah Williams,**Sherman County:**, **Lake County:** James Williams, Bailey Guido, **Harney County:** Patty Dorroh, Jennifer Williams, Vera Williams, **Burns Paiute Tribe:** ,**Grant County:** ,**Gilliam County:** Chanel Kelly, Bonnie Kraxberger, **Baker County:** Kristina Gueli, Albert Rowley.

EOCCO: Marci McMurphy, Lourdes Reyna, Rosalie Kelly, Christian Muñoz, Britney Garcia, Norman Valdez, John Lucero, Julian Gutierrez, Ann Ford, Summer Prantl Nudelman, Courtney (Val) Valenzuela, Alison Hecht, Mikayla Briare, Hannah Briggs, Yami, Kali Paine, Oceana Gonzalez-Banuelos, Kati Jokinen, Mikayla Briare.

Guests:
Amy Bell, Kimberly Adams, Shelby Thompson, Sofia Aiello, Karen Mathson, Carina Barcia.

TOPIC	DISCUSSION	ACTION ITEM
Welcome & Roll Call - Chanel Kelly Maurice Bronson	Chair Chanel Welcomed everyone. Ann Ford 11:35 AM Ann Ford, GOBHI/EOCCO Matt Scarfo 11:35 AM Good morning... Matt Scarfo Union County Commissioner. Morgan Linder 11:35 AM Morgan Linder, Community Health Supervisor, Umatilla County Public Health Kimberley 11:35 AM Kimberley Adams, consumer guest, Baker city Mikayla Briare- EOCCO 11:35 AM Hi everyone! Mikayla Briare with EOCCO Alison Hecht	

11:35 AM
Alison Hecht, EOCCO
Sofia Aiello
11:35 AM
Hi everyone! Sofia Aiello with EOCCO
Oceana Gonzalez
11:35 AM
Oceana Gonzales-Banuelos Malheur County Community in Action
Kristina Gueli
11:35 AM
Approve
Malheur County Health Department
11:35 AM
Rebecca Stricker Malheur County Health Department Director
Kali Paine
11:35 AM
Hi all! Kali Paine, Moda/EOCCO.
Morrow County Public Health TeleMed
11:35 AM
Yvonne Morter Morrow County Public Health Nursing Supervisor
tedrthorne
11:36 AM
Ted Thorne - Wallowa County Veterans Services
Eliane "Ellie" Bray
11:36 AM
Ellie Bray - WC LCHP, Consumer/Member, Healthy Lifestyle Coach
You
11:36 AM
Rose Kelly - GOBHI
Maurice Bronson She/Her CRM, PSS, CADC-I
11:36 AM
Maurice Bronson CTUIR
Chanel Kelly
11:36 AM
Chanel Kelly CAC Chair- Gilliam County
Julian Gutierrez
11:36 AM
Julian Gutierrez - GOBHI
Courtney Valenzuela
11:36 AM
Courtney Valenzuela, EOCCO
Summer Prantl Nudelman
11:37 AM
Summer Prantl Nudelman, EOCCO
John Lucero
11:37 AM
John Lucero, GOBHI/EOCCO
Kali Paine
11:37 AM
Marci - I'm dialed in from my phone (617 area code, number ending in -69) as
well
amy bell
11:38 AM
Amy Bell, Advantage Dental, Community Care East Manager
Kristina Gueli
11:38 AM
Sorry I missed roll call. Kristina Gueli, I'm from Baker City and I am a consumer.

Approval of Minutes - Maurice Bronson	**Motion:** Bray / Andrews motion to approve the meeting minutes for July 10, 2024. The Motion passed.	**Motion:** Bray/ Andrews motion to approve the meeting minutes for July 7, 2024. The Motion passed.

EOCCO Peer Conference - Kati Jokinen	Kati Jokinen joined and reviewed the Eastern Oregon Peer Conference. A peer is someone with lived experience. There are many different types of peers. They work with our members to support them ,meet them where they are at and support them. It is a non clinical role.
	
	● Peer Support Specialist (PSS)
	  ○ Adult Addictions PSS
	  ○ Adult Mental Health PSS
	  ○ Family Peer Support PSS
	  ○ Youth Peer Support PSS
	
	● Peer Wellness Specialist (PWS)
	● Personal Health Navigator (PHN)
	● Birth doula
	
	The Eastern Oregon Peer Conference started out with keynote speaker Josh Lair, who is the Director Of Community Development at Ideal Option. Then throughout the two day event there were breakout sessions, four in the morning and four in the afternoon. These included sessions on Vicarious Trauma, Behavioral Activation - Practical tools for Peers Working with Older Adults, Facilitating Peers support Groups, Veteran Peer support in the Veteran Community, Situational Awareness & resilience, Native Tradition Medicine, Advocacy Fatigue, and Ethics & Core Competencies of Peer support to name just a few.
	
	Ann Ford
	11:36 AM
	Best conference EVER!!
	Norman we had a tabling event at the conference. There were about a dozen participants who gave information and swag away. It was very successful.
	Kimberley
	11:41 AM
	Can someone list the website for peer application, and training. Thanks	

	You 11:42 AM https://www.oregon.gov/oha/hsd/amh-pd/pages/training-certification.aspx Ann Ford 11:42 AM https://www.oregon.gov/oha/ei/pages/thw-become-certified.aspx Norman Valdez 11:43 AM Shoutout to Rose and Britney Garcia helping support the tabling event at Peer Conference!	
Building a Healthier Community - Marci McMurphy	Marci posed three questions to the group, which then went into breakout rooms to discuss them. Marci McMurphy 11:48 AM What part of healthcare are you most proud of in your community? If you could do one thing to improve your community's access to health care, what would it be? What are your top three areas for improving the health care system for the next five years? Feedback: Q1. Our mental health facility. Good, but also bad. We have gone through too many counselors. We need good Caregivers, who are considerate, compassionate, and care about their clients. Q2.Get more good caregivers. Specialists are in short supply, we need more. 3. Counselors, health providers, facilities, homes. Good doctors in rural areas. Insist on specialists - have to go to Boise to get care, transportation to there is hard getting back right away. In our area we have only one dentist that takes OHP. We need more providers of medical and dental. Housing that is affordable. Get rid of landlords who charge high costs and don't maintain. Landlords are picky on who they rent to. Need more housing that is ADA accessible. Summer: Eastern Oregon rural frontier Oregon has limited resources, while that is true, I am extremely proud of the work that is done in our community. People ask us over and over again how we do it? The urban CCO's ask this. We have partners and collaborations who help us with the hard work that we do. Kristina Gueli 12:09 PM One last thing. Companies need to be vetted for wasted funding because it takes opportunities for higher quality care from people who need it and it costs the system and taxpayers too much money. The less waste=higher quality care	

	for less money helping more people. Improve over the last 5 years more providers, housing Need translators, transportation, and more providers. Marci: We'll take the feedback from the note takers and will add it to the Community Health Assessment.	
Community Health Assessment - Lourdes Reyna	Lourdes presented on the progress made so far with the Community Health Assessment. 573 assessments have been completed. - Of those 378 are female, 143 male, 3 non-binary, 3 other. - Demographics by race: 353 White, 49 American Indian or Alaskan Native, 8 Asian, 15 GBalck or African American, 88 Latino/a/x/Hispanic, 10 Native Hawaiian/Pacific Islander, 26 Other. - Demographics by age: four were ages 0-17, Seventyseven ages 18-29, one hundred forty five were ages 30-39, one hundred and eight were ages 40-50, eightysix were ages 51-64, and fiftytwo were 65 plus years old. - Focus Groups: There have been 9 focus groups, targeting underserved populations, 3 were completed in Spanish, 1 was focused on our Guatemalan population. There are three more to be completed. About 80 people attended in total. The survey will close on September 30, 2024. The field team will evaluate the data, and present it at the November CAC meeting with the goal of the group setting the priority areas.	
Incentive Measure Update - Mikayla Birare	Mikayla Birare with the quality team with EOCCO, presented. The Oregon Health Authority (OHA) has a committee who select the incentive measures and the targets every year. This is to assist Coordinated Care organizations (CCOs) to improve care, make quality care accessible, eliminate health disparities, and keep the cost of health care down. Challenge Pool measures are selected by the state and are extra incentives. EOCCO uses these for quality bonus payment to providers, enhanced Patient-Centered Primary Care Home (PCPCH) payments, and Community Benefit Initiative Reinvestment (CBIR) grants. Mikayla reviewed the 2024 Incentive Measures, and presented charts that showed the targets, and where EOCCO is compared to last year at the same time. She also presented on DHS metrics, codes used, and EOCCO strategies for EOCCO members in DHS custody to get them the care they need. EOCCO also has a Foster Parent Incentive Program, and on that	

	help Young Adults with Special Health Care needs (YSHCN). There is a new program to offer medicaid to people who are incarcerated that will be coming in the future. Kimberly: Noticed that when I call customer service, the customer service person isn't able to help me directly and I want to talk to someone else, the customer service person isn't cooperative and wants a long explanation. When this happens I have left messages and not heard back. Or I've tried to connect with the pharmacy and they can't connect me. Marci: I will meet with Kim and talk about filing a complaint form. Winnie: I had that problem with the pharmacist, I asked specifically for the pharmacist only as the information is private. I get frustrated when I call and can't get the help I need even after being on the phone for hours. Also the process sometimes takes so long for things that are emergencies. For instance when we have to go out of state for tests because we don't have services in our area. We have to wait up to a month or longer for the appointments. It's very frustrating. How can we resolve these issues? Marci McMurphy 12:42 PM Thank you for sharing Hannah! We will note that in our Focus group responses. Hannah Williams 12:44 PM Yes for instance my son right now has a severe heart condition but because he is under 18 the local hospital cant do the tests he needs done and to go out of state they have to wait 14 days for a pre authorization and then have to wait 14 days for the team to review his chart they cant start that until they get the pre auth done so even though the dr wants it done ASAP his tests can't be scheduled til Oct . 18th... Marci McMurphy 12:45 PM Hannah, that must be so frustrating for you as his mom! If you'd like, you can talk in more detail with Norman Valdez nvaldez@gobhi.org after today's meeting. Hannah, you are from Morrow County correct? Hannah Williams 12:46 PM Yes very i just keep hoping that nothing major happens before all the red tape can get pulled off. yes morrow county	
Health Related Social Needs - Yami Gonzalez	Yami Gonzalez who is the innovator agent supporting EOCCO, joined and presented on Health-Related Social Needs (HRSN). HRSN are social and economic needs that affect people's ability to stay healthy and well. They can include climate support, housing support, and outreach and engagement services. In 2025 nutrition support will be added. In order to be eligible for HRSN benefits you must be an OHP member, in a HRSN cover population, and meet benefit-specific	

	eligibility criteria. Yami gave a high level update on some of the projects that are going on at OHA. On November 1, 2024 there will be HRSN housing support available. The goal is to help people stay in their current housing. I will include rent assistance, tenancy services, home accessibility modifications and remediations. If you have questions about HRSN and if you qualify, reach out to Yami. Yami Gonzalez, OHA 12:55 PM Yamileth.Gonzalez-Perez@oha.oregon.gov Norman Valdez 12:55 PM Thank you Yami!	
CAC Member Comment & Feedback - Maurice Bronson	None	
Public Comment – Maurice Bronson	None	
Next Meeting	November 13, 2024	
Adjourn	Meeting minutes submitted by Rose Kelly	