

Welcome

The purpose of todays meeting:

- Share information about the Eastern Oregon Coordinated Care Organization (EOCCO) and the transition to CCO 2.0
- Receive feedback from the community about the Eastern Oregon Coordinated Care Organization
- Provide the opportunity to our communities to share comments or questions with the Eastern Oregon Coordinated Care Organization staff and leadership



Help us use this time effectively

- There are mandatory topics we are required by the Oregon Health Authority to cover.
- Refer to agenda for structure of the meeting.
- Please hold comments/questions until the end.
- Please participate when we open the floor. We want to hear from you!
- Be respectful of one another. Please only one person talking at time.
- Please limit comments to 1-2 minutes so we can give the opportunity to speak to as many individuals as possible.



Who We Are

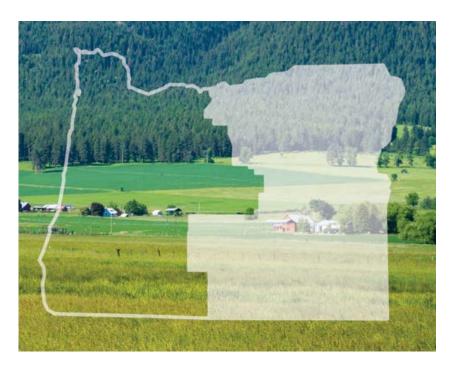
 The EOCCO received its first contract from the Oregon Health Authority in 2012 to administer Medicaid services in Eastern Oregon.

• We currently provide Oregon Health Plan services in 12

Eastern Oregon counties:

- Baker
- Gilliam
- Grant
- Harney
- Lake
- Malheur

- Morrow
- Sherman
- Umatilla
- Union
- Wallowa
 - Wheeler





Who We Are

EOCCO Ownership:

- ODS Community Health (Moda Health) (29%)
- Greater Oregon Behavioral Health, Inc. (29%)
- Good Shepherd Hospital (10%)
- Grande Ronde Hospital (10%)
- Saint Alphonsus Hospital (10%)
- Saint Anthony's Hospital (10%)
- Eastern Oregon Independent Physicians Association (1%)
- Yakima Valley Farm Workers (1%)

EOCCO Governing Board:

- Includes representation from local hospitals, public health, mental health providers, and the Regional Community Advisory Council (RCAC) Chair.
- The RCAC is representative of the 12 county Local Community Advisory Councils (LCACs).



LCAC and CAP

Local Community Advisory Councils (LCAC)

12 Local Community Advisory Council's (LCAC's)

One Regional Community Advisory Council (RCAC)

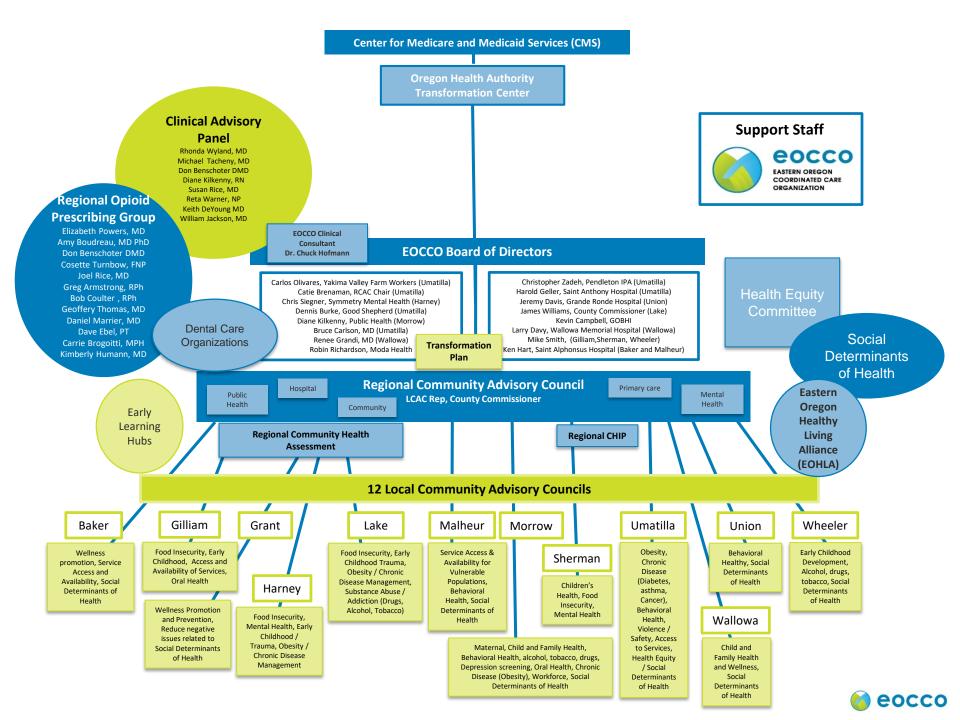
Clinical Advisory Panel (CAP)

8 members representing
Physicians/Nurse
Practitioners/Public Health
Nursing and Dental

Overseen by EOCCO Medical Director







EOCCO Administration

Who are the agencies involved in the day to day work of managing my healthcare benefits?

- Moda Health
- Greater Oregon Behavioral Health, Inc. (GOBHI)
- Oregon Prescription Drug Program (OPDP)
- Dental
 - Advantage Dental by DentaQuest
 - ODS Community Dental



EOCCO Current Enrollment

County	Total EOCCO Members Effective 12/31/2016		Total EOCCO Members Effective 12/31/2018	Total EOCCO Members Effective 8/1/2019
Baker	3,527	3,642	3,693	4,034
Gilliam	318	327	325	349
Grant	1,387	1,363	1,385	1,466
Harney	1,727	1,836	1,927	2,085
Lake	1,600	1,641	1,768	1,954
Malheur	8,846	9,049	9,788	10,459
Morrow	2,532	2,512	2,707	2,756
Sherman	314	303	326	354
Umatilla	16,621	16,909	17,473	18,408
Union	5,563	5,715	5,849	6,314
Wallowa	1,482	1,594	1,660	1,723
Wheeler	256	263	289	313
TOTALS	44,173	45,154	47,190	50,215



Where We Have Been

CCO 1.0



CCO 1.0 Successes

- Met the 3.4% rate of growth target going into 2019
- Implemented Value Based Payment (VBP) Models
 - Payments to providers for quality of care not quantity of care
 - Shared savings model, capitation, payments for quality, Primary Care Patient Centered Home payments
- Met Coordinated Care Organizations Quality Measure Targets
- Reinvested in healthcare providers, local community and new community-based programs through:
 - Community Health Worker (CHW) training and reimbursement
 - Community Benefit Initiative Reinvestment Funds (local county grant program)
 - Local Community Advisory Council (LCAC) funding
 - Health Information Technology (HIT)



The Provider Network Delivery System

(Includes Idaho and Washington)





Primary Care and PCPCHs (Patient Centered Primary Care Homes)



- 57 widely dispersed clinics and individual providers
- 24 Certified Rural Health Clinics (RHCs)
- 7 Federally Qualified Health Centers (FQHCs)
- 15 clinics tied to Health Districts
- Over 90% of members are served by Oregon Health Authority, state-certified PCPCHs (up from 3% in 2012)



Hospitals

10 Area Hospitals in the EOCCO region:

- 7 Type A/Critical Access Hospitals
- 5 tied to Health Districts
- No tertiary hospitals within EOCCO counties





Behavioral Health Providers

Mental Health:

- 40-Outpatient Mental Health
- 9 Acute & Sub-Acute Psychiatric Facilities
- 1 Children's Mental Health Residential
- 7 Specialty clinics providing special services

Substance Use Disorder:

- 26 Outpatient Services
- 10 Substance Use Disorders Residential
- 3 Medically Managed
 Withdrawal (detox) Centers
- 13 Medication Assisted Therapy and/or Methadone



Dental Providers

- Two dental care organizations cover the EOCCO region:
 - ODS Community Dental
 - Advantage Dental from DentaQuest
- In addition to your regular dental care, dental program services could include:
 - First Tooth training in primary care
 - Expanded Practice Dental Hygienist (EPDH) in schools for dental screening
 - Teledentistry





Non-Emergency Medical Transportation (NEMT)

- Transportation services is operated through the Greater Oregon Behavioral Health (GOBHI)
- The program provides free rides to EOCCO and Fee For Services (FFS) members to medical, behavioral health, and dental providers in all 12 counties
- Number of one way rides provided in 2018: 70,643

Broker Toll Free	1-877-875-4657
Baker City	541-249-5230
Bend	541-948-8352
Burns	541-288-9163
Enterprise	541-263-7636
Hermiston	541-303-8103
	541-303-8104
	541-303-8110
Hood River	541-716-4460
John Day	541-620-5075
La Grande	541-624-3082
Ontario	541-216-4556
Pendleton	541-304-3208
The Dalles	541-298-1045
Umatilla	541-275-8207
Union	541-562-7888
Walla Walla	509-524-9058
Toll Free FAX	1-855-541-1517
TTY/TDD relay	7-1-1



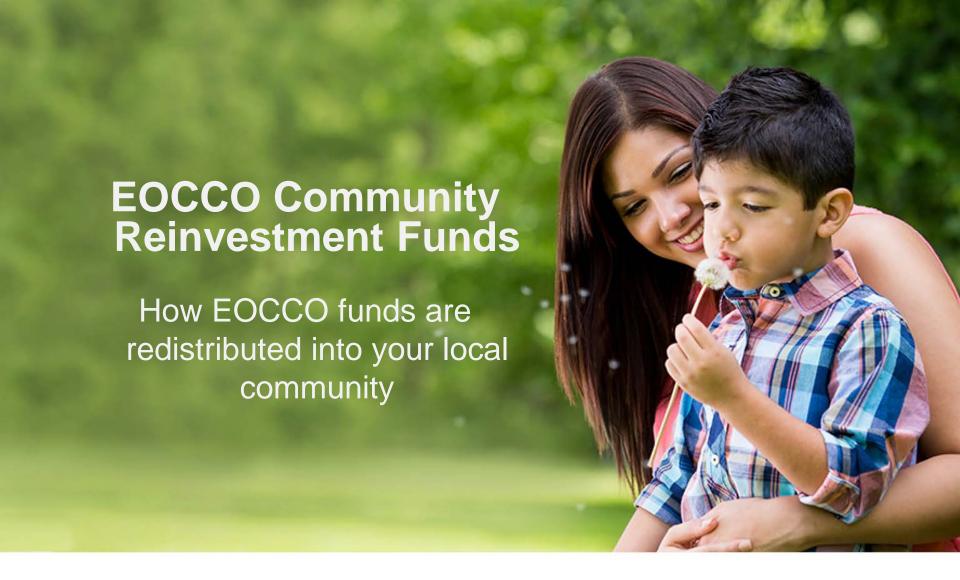
Specialty Care

Our members have access to a range of specialists

 Orthopedics, cardiology, gastroenterology, neurology, oncology, non-traditional careacupressure, acupuncture, chiropractors, etc.









EOCCO Community Investments

Patient Centered Primary Care Home Payments \$39 Million

EOCCO Shared Savings/Value Based Payments \$37.3 Million

EOCCO Community Benefit Initiatives \$5.55 Million (Local County Grants)

EOCCO Quality Measure Investments \$32.15 Million

Total Reinvestments to Date: \$114 Million

*these are provided to a variety of local service providers (medical, behavioral health, public health, etc.) and Local Community Advisory Councils



Behavioral Health Community Investments

Community Mental Health Program Innovations Projects

\$4,527,414

Youth and Family

\$5,921,672

Community Investments

\$586,728

Total

\$11,035,814



TOTAL RE-INVESTMENTS INTO LOCAL COMMUNITIES TO DATE:

\$125,035,814 Million



Reinvestment Grant Funds

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YEAR	LCAC FUNDING	TRANSFORMATION:	TRANSFORMATION:	TRANSFORMATION:	NEW IDEAS	TOTAL FUNDING BY
		GENERAL	OPT -INS	CONTINUATION		YEAR
2015						
2016						
2017						
2018						
2019						
2313						
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Total Funds Re-Invested: _____



Where did this money go in my community?

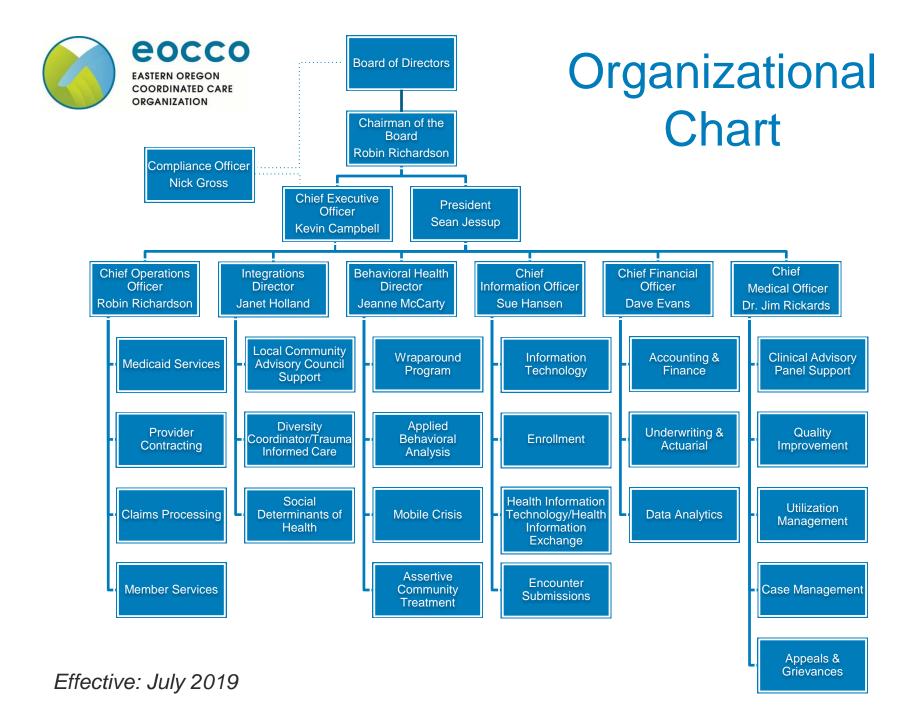
County LCAC Project Summaries

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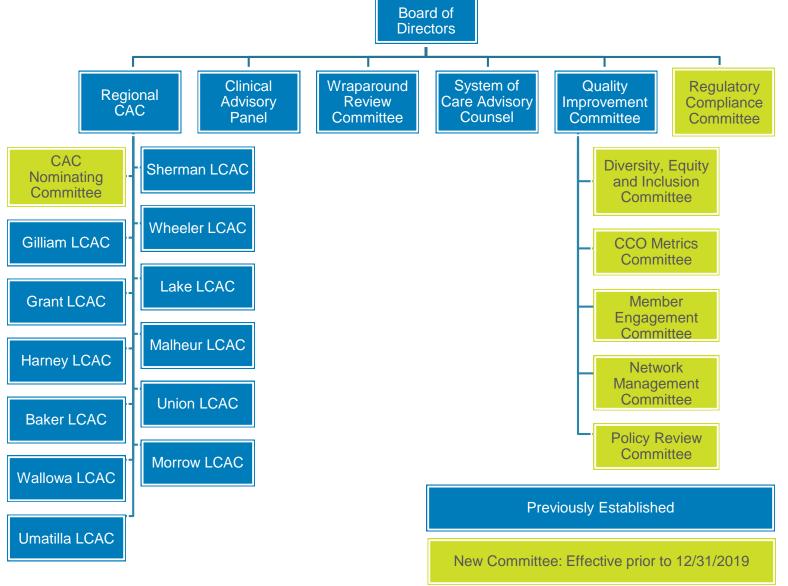


CCO 2.0





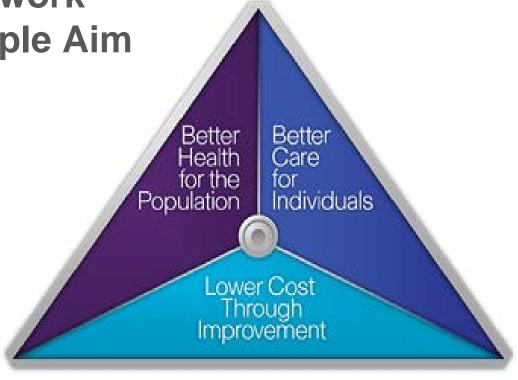
Committee Structure



Areas of Focus for CCO 2.0

We continue to work towards The Triple Aim

- Better health
- Better Care
- Lower Costs





Social Determinants of Health & Health Equity

- Health Equity
 - Everyone has the opportunity to obtain their highest level of health
- Social Determinants of Health
 - Where we live, learn, work, and play and how these areas of our life influence our overall health

Examples may include...

- Kindergarten Readiness
- Expand Access to Telehealth
- Community Health Workers Located in Emergency Departments
- Naloxone Distribution/First Responders
- Expand Access to Safe Affordable Housing
- Complex Behavioral Health Needs:
 - Expansion of MAT (Medication Assisted Therapy)
 - Pain School
 - Improving Access to Care ("No Wrong Door")



Community Engagement

How the EOCCO connects with our local counties to support our communities, members, and providers.

- Early Learning Hubs/
 Parent Education Hubs
- Tribal Outreach
- Patient Centered Primary Care Home Support
- Consumer Caucus
- Behavioral Health Quality
 Improvement Committee
- Member Voice
- Support for LCAC's/RCAC's
- Health Equity
- Community Health Assessment
- Community Health Plan





Value Based Payment

Payment to healthcare providers based on the quality of the care they provide, instead of the quantity of the care they provide.

EOCCO Value Based Payment History:

- 2013 Implemented Per Member Per Month Case Management Payment for Patient Centered Primary Care Homes, based upon the clinic's 'Tier' Level
- 2014 Implemented Shared Savings Model limited to Hospitals and Primary Care
- 2015 2016 Shared Model was Enhanced
- 2016 2017 Four Funds were Created
- 2017- 2018 Surplus Funds Reallocated
- 2018 2019 Transition of Fee for Service Contracts to Full Risk Bearing Capitation Model

Goal:

70% Value Based Payment by the End of 2024



Health Information Technology (HIT)

Allows healthcare providers to more easily share information and monitor patient needs in real time.

- Health Information Technology Roadmap (Mend, HMS Essette, Facets, MyStrength)
- Connecting healthcare providers data systems throughout the region using a program called Arcadia Analytics. There are 12 healthcare systems and 11 behavioral health programs are currently connected. Our goal is to connect all clinics by 2024.
- Electronic Health Record Adoption for Public Health
- Emergency Department Information Exchange/Pre-Manage Utilization Across System



Behavioral Health Integration

Allows consumers to access physical and behavioral health services at the same location

How is the EOCCO approaching this transition?

- Bi-Directional Integration (ex. counselors at your doctor's office, doctors at your counselor's office)
- Value Based Payments (quality of care vs quantity of care)
- Collaborative Care Model Implementation (ex. helping clinics) become better able to treat anxiety and depression at your doctor's office)
- Intensive Care Coordination (ICC) (ex. system experts help families & individuals navigate different services-medical, social, education, etc.)
- Behavioral Health Plan Due March 2021





Thank you for joining us todayand for all the work you do for the members of your community.

Reinvestment Grant Funds

Baker County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 120,000.00	N/A	N/A	N/A	\$ 120,000.00
2016	\$ 34,545.00	\$ 80,000.00	N/A	N/A	N/A	\$ 114,545.00
2017	\$ 48,096.00	N/A	\$ 40,000.00	N/A	N/A	\$ 88,096.00
2018	\$ 52,325.00	N/A	\$ 19,060.00	N/A	N/A	\$ 71,385.00
2019	\$59,326 .00	N/A	\$ 45,279.00	N/A	N/A	\$104,605.00

Total Funds Re-Invested: \$498,631.00



Reinvestment Grant Funds

Gilliam County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 197,528.00	N/A	N/A	N/A	\$ 197,528.00
2016	\$ 23,514.00	\$ 55,000.00	\$ 10,000.00	\$ 50,000.00	N/A	\$ 78,514.00
2017	N/A	N/A	N/A	\$ 50,000.00	N/A	\$ 60,000.00
2018	\$ 46,484.00	N/A	N/A	N/A	N/A	\$ 96,484.00
2019	\$27,294	N/A	N/A	N/A	N/A	\$ 27,294.00

Total Funds Re-Invested: \$459,820.00



Grant County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 111,153.00	N/A	N/A	N/A	\$ 111,153.00
2016	\$ 27,421.00	\$ 28,750.00	N/A	N/A	N/A	\$ 56,171.00
2017	\$ 30,749.00	N/A	\$ 40,200.00	N/A	N/A	\$ 70,949.00
2018	\$ 33,674.00	N/A	\$ 64,780.00	N/A	N/A	\$ 98,454.00
2019	\$ 37,120.00	N/A	\$ 23,040.00	\$ 12,000.00	N/A	\$ 72,160.00

Total Funds Re-Invested: \$ 408,887.00



Harney County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 99,358.00	N/A	N/A	N/A	\$ 99,358.00
2016	\$ 28,386.00	\$ 33,216.00	N/A	N/A	N/A	\$ 61,602.00
2017	\$ 33,216.00	N/A	N/A	N/A	N/A	\$ 33,216.00
2018	\$ 36,829.00	N/A	\$ 50,178.00	N/A	\$ 11,550.00	\$ 98,557.00
2019	\$ 42,339.00	N/A	\$ 30,000.00	N/A	N/A	\$ 72,339.00

Total Funds Re-Invested: \$ 365,072.00



Lake County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 141,705.00	N/A	N/A	N/A	\$ 141,705.00
2016	\$ 28,276.00	\$ 19,028.00	N/A	N/A	N/A	\$ 47,304.00
2017	\$ 32,980.00	N/A	\$ 46,431.00	N/A	N/A	\$ 79,411.00
2018	\$ 35,396.00	N/A	\$ 130,717.00	N/A	N/A	\$ 166,113.00
2019	\$ 40,250.00	N/A	\$ 89,950.00	N/A	N/A	\$ 130,200.00

Total Funds Re-Invested: \$ 564,733.00



Malheur County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 211,724.00	N/A	N/A	N/A	\$ 211,724.00
2016	\$ 49,907.00	\$ 125,000.00	N/A	N/A	N/A	\$ 174,907.00
2017	\$ 91,143.00	N/A	\$ 68,000.00	N/A	N/A	\$ 159,143.00
2018	N/A	N/A	\$ 90,000.00	N/A	N/A	\$ 90,000.00
2019	\$211,020.00	N/A	\$ 20,000.00	N/A	\$ 50,000.00	\$ 281,020.00

Total Funds Re-Invested: \$ 916,794.00



Morrow County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 203,455.00	N/A	N/A	N/A	\$ 203,455.00
2016	\$ 32,069.00	\$ 50,000.00	N/A	N/A	N/A	\$ 82,069.00
2017	\$ 40,446.00	N/A	\$ 52,857.00	\$ 50,000.00	N/A	\$ 143,303.00
2018	\$ 43,022.00	N/A	\$ 59,254.00	\$ 50,000.00	\$ 50,000.00	\$ 152,276.00
2019	\$ 49,583.00	N/A	\$ 44,678.00	N/A	N/A	\$ 144,261.00

Total Funds Re-Invested: \$725,364.00



Sherman County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 27,773.00	N/A	N/A	N/A	\$ 27,773.00
2016	\$ 23,587.00	N/A	N/A	N/A	N/A	\$ 23,587.00
2017	\$ 22,323.00	N/A	N/A	N/A	N/A	\$ 22,323.00
2018	\$ 24,202.00	N/A	N/A	N/A	N/A	\$ 24,202.00
2019	\$ 27,090.00	N/A	N/A	N/A	N/A	\$ 27,090.00

Total Funds Re-Invested: \$ 124,975.00



Umatilla County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 279,408.00	N/A	N/A	N/A	\$ 279,408.00
2016	\$ 82,629.00	\$ 172,384.00	N/A	N/A	N/A	\$ 255,013.00
2017	\$ 154,795.00	N/A	\$ 56,542.00	N/A	N/A	\$ 211,337.00
2018	\$ 166,204.00	N/A	\$ 182,832.00	\$ 50,000.00	N/A	\$ 399,036.00
2019	\$ 185,567.00	N/A	\$ 65,000.00	\$ 50,000.00	N/A	\$ 300,567.00

Total Funds Re-Invested: \$1,445,361.00



Union County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 104,583.36	N/A	N/A	N/A	\$ 104,583.36
2016	\$ 40,378.00	\$ 100,000.00	N/A	N/A	N/A	\$ 140,378.00
2017	\$ 63,954.00	N/A	N/A	\$ 80,000.00	N/A	\$ 143,954.00
2018	\$ 69,717.00	N/A	\$ 30,000.00	N/A	N/A	\$ 99,717.00
2019	\$ 78,132.00	N/A	N/A	N/A	N/A	\$ 78,132.00

Total Funds Re-Invested: \$ 566,764.36



Wallowa County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 62,852.00	N/A	N/A	N/A	\$ 62,852.00
2016	\$ 27,797.00	\$ 40,000.00	N/A	N/A	N/A	\$ 67,797.00
2017	\$ 31,906.00	N/A	\$ 128,000.00	\$ 48,000.00	N/A	\$ 207,906.00
2018	\$ 34,817.00	N/A	\$ 170,000.00	N/A	N/A	\$ 204,817.00
2019	\$ 39,265.00	N/A	\$ 130,332.00	N/A	N/A	\$ 169,597.00

Total Funds Re-Invested: \$712,969.00



Wheeler County

YEAR	LCAC FUNDING	TRANSFORMATION: GENERAL	TRANSFORMATION: OPT -INS	TRANSFORMATION: CONTINUATION	NEW IDEAS	TOTAL FUNDING BY YEAR
2015	N/A	\$ 58,264.00	N/A	N/A	N/A	\$ 58,264.00
2016	\$ 23,493.00	\$ 33,100.00	N/A	N/A	N/A	\$ 56,593.00
2017	\$ 21,862.00	N/A	N/A	\$ 17,284.47	N/A	\$ 39,146.47
2018	\$ 23,630.00	N/A	N/A	N/A	N/A	\$ 23,630.00
2019	\$ 26,848.00	N/A	N/A	N/A	N/A	\$ 26,848.00

Total Funds Re-Invested: \$ 204,481.47



Where did this money go in my community?

Baker County LCAC Project Summaries

- Tobacco Cessation Trainings
- Housing Vouchers through Community Connections
- Challenge Day
- Drug and Alcohol Free NYE Party
- Annual Health Fair
- Hearing Screening Equipment
- First Aid and CPR Classes and Equipment



Where did this money go in my community?

Union County LCAC Project Summaries

- Rides to Wellness
- CHARM Program
- Trauma Informed Coalition
- Double up Food Bucks
- Union County Warming Station
- School District Mentoring Program



Where did this money go in my community?

Malheur County LCAC Project Summaries

- Adolescent Health Access Program
- Valley Family Health Care Mobile Access Clinic
- Fruits and Veggies Rx
- Welcome Center
- Ages and Stages Questionnaires- Online Access

