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Owner Kristi Swank:
Quality &
Compliance
Project Manager
Area EOCCO
Operations
Applicability EOCCO
References Behavioral
Health,
Dental,
EOCCO
Quality
improvement
Committee
+ 1 more

EOCCO Clinical Practice and Coverage Guidelines Policy

I. Policy Statement and Purpose

Eastern Oregon Coordinated Care Organization (EOCCO) staff use clinical support tools based on evidence-based guidelines and written policies. Criteria are applied based on the individual circumstances and conditions of EOCCO members. EOCCO staff complete an assessment of the local delivery systems to support clinical interventions and access to current healthcare resources for assistance in providing services to EOCCO members.

II. Definitions

- A. **EOCCO:** A coordinated care organization that provides services to enrollees in the Oregon Health Plan (OHP) in accordance with the laws, rules, regulations and contractual requirements that apply to the Oregon Health Plan.
- B. **Coverage Guidelines:** Medical Necessity Criteria to be met for coverage of services.
- C. **Clinical Practice Guidelines:** Recommendations for clinicians about the care of patients with specific conditions.

III. Procedures

EOCCO makes available tools and resource information to enable EOCCO staff to provide appropriate clinical review services and to provide members and providers best practice recommendations of care. Resources used include, but are not limited to the following:

A. Behavioral Health

1. American Society of Addiction Medicine Patient Placement Criteria, 2nd edition, Revised
2. Oregon Administrative Rules
3. Prioritized List of Health Services
4. MCG Behavioral Health Care Guidelines

B. Oral Health

1. American Dental Association (ADA) Practice Parameters
2. California Dental Association Quality Evaluation for Dental Care
3. Various dental specialty protocols, i.e., pediatric, oral surgery, periodontal, endodontic)
4. ADA Center for Evidence-Based Dentistry
5. Oregon Administrative Rules
6. OHP Prioritized List
7. Pediatric Dentistry Reference Manual
8. FDA Guidelines for Prescribing Dental Radiographs
9. DCO-specific internal policies and procedures

C. Physical Health

1. Oregon Administrative Rules
2. Prioritized List of Health Services
3. EOCCO Medical Necessity Criteria
4. MCG Guidelines
5. DMEPOS (CMS) Local Coverage Determinations



D. Guideline development and approval

1. EOCCO's quality improvement committees develop, review and approve coverage guidelines in consultation with appropriate healthcare professionals.

2. Are based on valid and reliable clinical evidence
 3. Clinical practice guidelines are approved for use by the appropriate Medical, Behavioral Health, and Dental professionals.
 4. Consider the needs of EOCCO members.
- E. Review and revision
1. Clinical practice and coverage guidelines are reviewed at least biennially to ensure that the most recent version is incorporated into practice.
 - a. If any clinical practice guidelines are updated or revised, the guideline will be sent to the appropriate Medical, Behavioral Health, or Dental professional for approval for continued use.
 - b. If revision is approved, all member education materials that utilize the clinical practice guideline source will be reviewed and updated as necessary.
- F. Dissemination process
1. EOCCO posts its coverage guidelines information at www.eocco.com/providers/manuals-guidelines and includes information in the EOCCO provider manual. The Member Handbook also includes information about how members can access the coverage guidelines.
 2. EOCCO posts links to clinical practice guidelines on EOCCO.com for member (including potential members) and provider access or sent upon request.



IV. Related Policies & Procedures, Forms and References

42 CFR 438.236

OAR 410-141-3525 (7) and (11) (d)

Coordinated Care Organization contract, Exhibit B Part 4 (11)

V. Affected Departments:

Approval Signatures

Step Description	Approver	Date
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EOCCO QIC Policy
Subcommittee

Becky Miller: GOBHI Policy
Analyst

09/2023

Kristi Swank: Quality &
Compliance Project Manager

08/2023

Applicability

EOCCO

References

Behavioral Health, Dental, EOCCO Quality improvement Committee, Medical