



eoocco

**EASTERN OREGON
COORDINATED CARE
ORGANIZATION**

Policy & Procedure

Company:	EOCCO	Department Name:	EOCCO Quality Improvement Committee		
Subject:	EOCCO Clinical Practice Guidelines Policy				
P & P Original Effective Date:	9/2012	P & P Origination Date:	9/2012	P & P Published Date:	9/2012
P & P Revision Effective Date:	04/28/17, 04/27/18, 10/01/2019, 1/21/2021	P & P Revision Published Date:	04/28/17, 04/27/18, 10/01/2019, 1/21/2021		
Reference Number:	CCO-OPER-2-01212021	Next Annual Review Date:	01/2022		
Product (check all boxes applicable to this policy) <input checked="" type="checkbox"/> Dental <input checked="" type="checkbox"/> Medical <input type="checkbox"/> Pharmacy <input checked="" type="checkbox"/> Behavioral Health					

I. Policy Statement and Purpose

Eastern Oregon Coordinated Care Organization (EOCCO) staff use clinical support tools based on evidence-based guidelines and written policies. Criteria are applied based on the individual circumstances and conditions of EOCCO members. EOCCO staff complete an assessment of the local delivery systems to support clinical interventions and access to current healthcare resources for assistance in providing services to EOCCO members.

II. Definitions

A. **EOCCO:** A coordinated care organization that provides services to enrollees in the Oregon Health Plan (OHP) in accordance with the laws, rules, regulations and contractual requirements that apply to the Oregon Health Plan.

III. Procedures

EOCCO makes available tools and resource information to enable EOCCO staff to provide appropriate clinical review services. Resources used include, but are not limited to the following:

A. Behavioral Health

1. American Society of Addiction Medicine Patient Placement Criteria, 2nd edition, Revised
2. Oregon Administrative Rules
3. Prioritized List of Health Services
4. Milliman Care Guidelines Health Behavioral Health Care Guidelines

B. Oral Health

1. American Dental Association (ADA) Practice Parameters
2. California Dental Association Quality Evaluation for Dental Care
3. Various dental specialty protocols, i.e., pediatric, oral surgery, periodontal, endodontic)
4. ADA Center for Evidence-Based Dentistry
5. Oregon Administrative Rules
6. OHP Prioritized List
7. Pediatric Dentistry Reference Manual

8. FDA Guidelines for Prescribing Dental Radiographs
9. DCO-specific internal policies and procedures

C. Physical Health

1. Oregon Administrative Rules
2. Prioritized List of Health Services
3. EOCCO Medical Necessity Criteria
4. Milliman Care Guidelines
5. DMEPOS (CMS) Local Coverage Determinations

D. Guideline development and approval

EOCCO’s quality improvement committees develop, review and approve guidelines in consultation with appropriate healthcare professionals.

E. Review and revision

Guidelines are reviewed at least biennially to ensure that the most recent version is incorporated into practice.

F. Dissemination process

EOCCO posts its clinical guidelines information at www.eocco.com/providers/manuals-guidelines for provider and member education and access. Clinical guideline information is also published in the EOCCO provider manual. The Member Handbook includes information about how members can access the clinical guidelines.

IV. Related Policies & Procedures, Forms and References

42 CFR 438.236

OAR 410-141-3525 (7) and (11) (d)

Coordinated Care Organization contract, Exhibit B Part 4 (11)

V. Revision Activity

New P & P /Change / Revision and Rationale	Final Review/Approval	Approval date	Effective Date of Policy/Change
Annual review	EOCCO Quality Improvement Committee	03/13/15	03/13/15
Annual review	EOCCO Quality Improvement Committee	04/08/16	04/08/16
Annual review concluded week of 4/24 via email communications; updated behavioral health guidelines; changed order of physical health guidelines; updated dissemination process	EOCCO Quality Improvement Committee	04/28/17	04/28/17
Annual review; changed terms (MAP to OHP prioritized list); added DMEPOS (CMS) Local Coverage Determinations to physical health procedure	EOCCO Quality Improvement Committee	04/27/18 via email vote	04/27/18

Annual Review: clarification of language	EOCCO Quality Improvement Committee	7/29/19	7/29/19
Annual Review	EOCCO Quality Improvement Committee	1/21/2021	1/21/2021

VI. Affected Departments: