

2022 & 2023 Quality Update

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Disclosure Statement

We do have a relevant financial relationship with commercial interest whose products or services relate to the content of the educational presentation.

Company: Moda Health, Inc./EOCCO/Summit Health

To ensure independence and balance of content, current conflicts of interest were resolved by basing recommendations on structured review for best evidence.



Learning Objectives

After this session, attendees should be able to:

1. Review the importance of incentive measures and quality programs.
2. Summarize EOCCO and Summit Health's 2022 quality measure performance.
3. Summarize EOCCO and Summit Health's current 2023 quality initiatives.

Agenda

Statewide CCO Metrics Program

2022 EOCCO Measure Performance

2023 EOCCO Quality Initiatives

Overview of Medicare STARS Program

2022 Summit Health Performance

2023 Summit Quality Initiatives

What's Next for Quality?



Statewide CCO Metrics Program



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CCO Incentive Measure Program

- OHA Committee selects measures and targets each year to show how well coordinated care organizations (CCOs):
 - *Improve care*
 - *Make quality care accessible*
 - *Eliminate health disparities*
 - *Curb the cost of health care*
- Measures can be based on claims, EHR, or chart review data
- CCOs are awarded quality pool funds based on annual performance
- EOCCO uses quality funds for:
 - *Quality bonus payments to providers*
 - *Enhanced PCPCH payments*
 - *Community Benefit Initiative Reinvestment (CBIR) grants*

2022 Incentive Measures

Claims Based Measures

1. Child Immunization Status Combo 3
2. Health Assessments for Children in DHS custody
3. Immunizations for Adolescents*
4. Initiation and Engagement of Substance Use Disorder Treatment
5. Oral Evaluation for Adults with Diabetes
6. Preventive Dental Visits Ages 1-14*
7. Well-child Visits Ages 3-6*

Chart Review Measures

8. Timeliness of Postpartum Care
9. Meaningful Language Access to Culturally Responsive Health Care Services*
10. System-Level Social-Emotional Health*

Clinical Quality Measures

11. Depression Screening and Follow-up
12. Diabetes HbA1c Poor Control
13. Cigarette Smoking Prevalence*
14. SBIRT

New measure for MY 2022

*2022 Challenge Pool Metric

2022 EOCCO Measure Performance



2022 Performance

14 incentive measures total



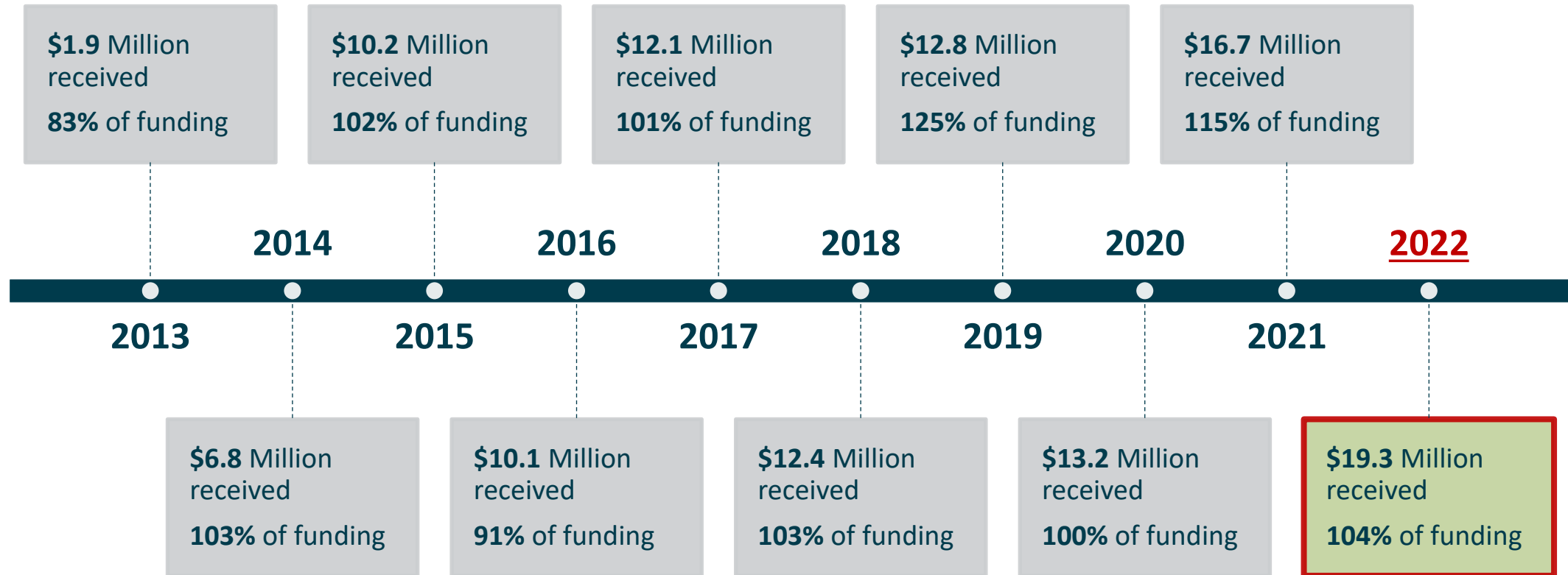
11 of 14 (75%) targets achieved



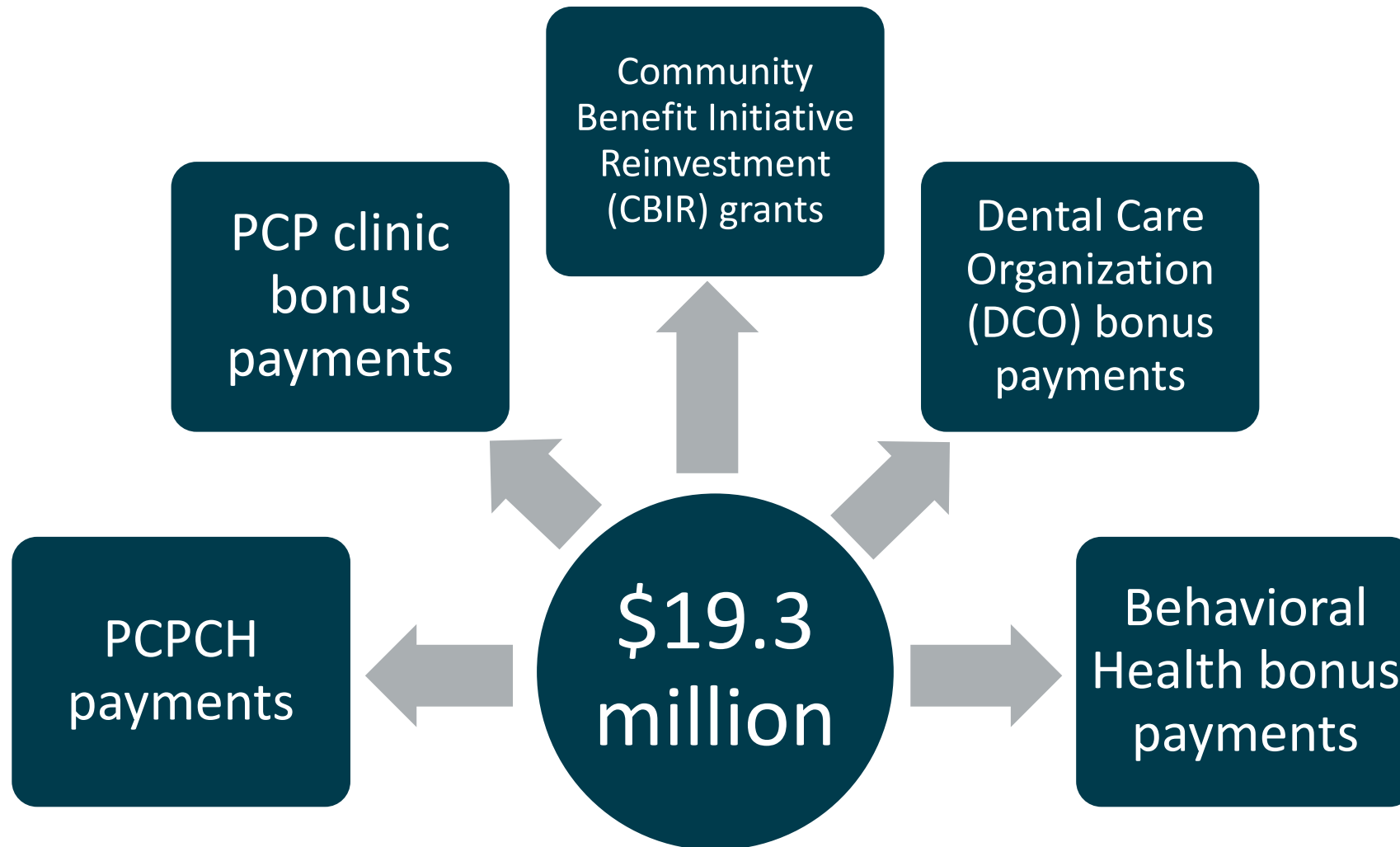
100% of Quality Pool funds received


Incentive Measure	2022 Target	2022 Final Rate	Performance
Childhood Immunizations	66.3%	65.5%	✘
DHS	90.0%	90.4%	✔
Immunizations for Adolescents	36.9%	36.5%	✘
IET: Initiation	36.5%	38.5%	✔
IET: Engagement	12.6%	14.9%	--
Oral Eval for Adults with Diabetes	20.4%	23.0%	✔
Preventive Dental Services: 1-5	43.1%	48.2%	✔
Preventive Dental Services: 6-14	52.0%	64.8%	--
Well Child Visits	64.0%	64.6%	✔
Postpartum Care	71.5%	72.4%	✔
Language Access	Hybrid Report	Reported	✔
Social Emotional Health	Report Only	Reported	✔
Depression Screening	58.8%	65.8%	✔
Diabetes HbA1c Poor Control	31.5%	21.3%	✔
Cigarette Smoking Prevalence	25.0%	21.3%	✔
SBIRT - Rate 1	59.7%	51.4%	✘
SBIRT - Rate 2	29.7%	28.8%	--

2013 – 2022 Quality Pool Funds



2022 Quality Pool Funds Distribution





2023 EOCCO Quality Initiatives

2023 Incentive Measures

Claims Based Measures

1. Child Immunization Status Combo 3
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6. Preventive Dental Visits Ages 1-14*
7. Well-child Visits Ages 3-6*

New measure for MY 2023

*2023 Challenge Pool Metric

Chart Review Measures

8. Timeliness of Postpartum Care*
9. Meaningful Language Access to Culturally Responsive Health Care Services
10. System-Level Social-Emotional Health
11. SDoH: Social Needs Screening & Referral

Clinical Quality Measures

12. Depression Screening and Follow-up
13. Diabetes HbA1c Poor Control
14. Cigarette Smoking Prevalence
15. SBIRT

2023 Challenge Pool Measures



❖ Immunizations for Adolescents

- Partnership with LPHAs to gather out-of-state shot records
- Outreach to parents of members due for vaccines

❖ Well-Child Visits for Ages 3-6

- Amazon gift card incentive program
- Outreach to parents of members due for visits



❖ Preventive Dental Services for Ages 1-5 & 6-14

- CCO-sponsored First Tooth trainings for PCP clinics
- Collaboration with DCOs for member outreach and offsite dental services

❖ Timeliness of Postpartum Care

- Cribs for Kids program
- Continued partnership with THWs and doulas



SDoH: Social Needs Screening and Referral

- ❖ New measure meant to support CCOs, providers, and other agencies in implementing robust social needs screening and referral processes
- ❖ Focus on food security, housing, and transportation
- ❖ 2022 & 2023 efforts:
 - Interdisciplinary CCO workgroup to develop measure policies and engage stakeholders
 - Survey all contracted providers on screening & referral practices
 - Review current screening tools in use
 - Creation of CBO/agency inventory and identification of resource gaps



SDoH: Social Needs Screening and Referral

2023

- Report-only year for CCOs
- Measure workgroup convened
- Focus on “must-pass” elements: SDOH screening policies, surveying providers on screening processes, CBO resource inventory, establishing agency agreements

2024

- Report-only year for CCOs
- Work with providers on screening, documentation, & referral workflows
- Develop process to ingest and use REALD data

2025

- CCO Report and Hybrid Sample Measurement
- Hybrid sample will measure percent of members who were screened at least once during measurement year for housing, food and transportation needs using an **OHA-approved screening tool**



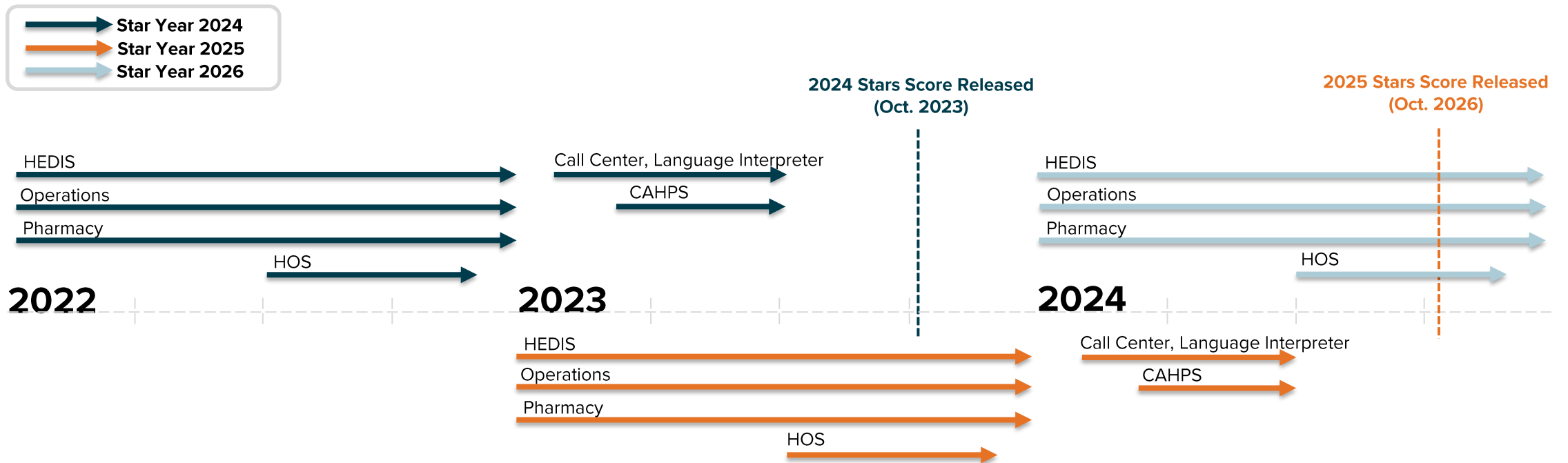
Overview of Medicare Stars Program

Objectives of Medicare Stars Program










- The Centers for Medicare and Medicaid Services (CMS) developed the Medicare Stars Rating System to:
 - Provide quality and performance information to Medicare beneficiaries to assist them in choosing their health and drug plan
 - Incentivize health plans to improve member health and experience through a performance-based rating system
- Health plans receive a 1 to 5 Star Rating (5 being the highest) each year based on 40 individual measures related to member experience, health outcomes, and operations

Medicare Stars Program

- Star Ratings activities and measurement follow a continuous two-year cycle, where Measurement Year (MY) 2023 = Star Year (SY) 2025



Star Ratings Impact

Patient	Provider	Health Plan
 Better care and health management	 Increased incentive payments	 Growth in revenue and membership
 Improved benefits, lower premiums, and lower out-of-pocket expenses		 Increased member loyalty and retention
 Positive patient experience		
 Improved patient-provider relationships		
		 Improved provider relationships and network
		 Innovative provider contracting

2022 Summit Health Performance



Summit Health Incentive Program

- Summit Health providers are eligible to participate in the **Medicare Advantage Primary Care Incentive Program (MAPCIP)** that rewards PCPs for meeting set thresholds for quality measure gap closures
- Summit Health selects measures and targets each year based on CMS measure priorities, Summit Health population needs, and recommendations from the Summit Health Clinic Advisory Panel
- **Access to Care Incentive Payment (ACIP)** is a performance-based payment based on members having completed an annual physical and/or annual wellness visit
- **Care Gap Incentive Payment (CGIP)** is a performance-based payment based on annual performance on quality measures, patient experience of care measures and/or utilization measures
 - Breast Cancer Screening
 - Colorectal Cancer Screening
 - Controlling High Blood Pressure
 - Diabetes Care – HbA1c Poor Control ($\geq 9\%$)
 - Statin Therapy for Patients with Diabetes
 - Statin Therapy for Patients with Cardiovascular Disease
 - Transitions of Care – Patient Engagement after Inpatient Discharge

2022 Incentive Program and Stars Performance

Provider MAPCIP performance and incentive earnings for 2022 Measurement Year:

Participating Providers	Providers that Earned a Bonus	Overall Gap Closure Rate	Median Gap Closure Rate
25	24	64.6%	67%

Summit Health Stars performance of incentive measures for 2022 Measurement Year:

Measure	2021 Score	2021 Star	2022 Score
Breast Cancer Screening	63%	3	65%
Colorectal Cancer Screening	72%	4	69%
Controlling High Blood Pressure	58%	2	56%
Diabetes Care – HbA1c Poor Control ($\geq 9\%$)	70%	3	71%
Statin Therapy for Patients with Diabetes	83%	2	84%
Statin Therapy for Patients with Cardiovascular Disease	94%	5	100%
Transitions of Care – Patient Engagement after Inpatient Discharge	N/A	N/A	60%



2023 Summit Health Quality Initiatives

Summit Health 2023 Quality Initiatives

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
CMS		CAHPS Survey					Health Outcomes Survey (HOS)					
										Annual Enrollment		
Provider			Spring Training						Fall Trainings			
	Data sharing: Summit Provider Data Exchange, Arcadia, Novillus Care Gap Management Application											
	Ongoing engagement with EOCCO/Summit QI team and monthly newsletters											
CAHPS	Pre-CAHPS							Off-Cycle Survey		No Negative Surprise		
HEDIS		Care Guide			Care Guide			Care Guide			Care Guide	
									FIT and A1c kits			
	Ongoing targeted programs for PCR, TRC, OMW, Diabetes Management, Chronic Kidney Disease Management, and general health coaching											
Pharmacy	Ongoing targeted programs for Medication Adherence, Statin use, and Medication Therapy Management											

What's Next for Quality



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- **2024**
 - Maintain 2023 measure set
 - Focus on 2024 Challenge Pool measures: Well-Child Visits, Postpartum Care, Social-Emotional Health, Preventive Dental Services
 - Sustain work on “upstream” measures and initiatives
- **2025**
 - Improve cross-sector collaboration for integrated behavioral/dental/physical health measures

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- **2024**
 - Maintain the same quality incentive measures as prior year
 - Increased emphasis on Annual Wellness Visits and Annual Physical Exam incentive and gap closure
 - Provide training on appropriate assessment and coding for HCCs
- **2025**
 - Incorporate incentives for patient experience and access to care
 - Incorporate incentive for assessment of historical and suspected HCC gaps

Thank You!



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Questions?



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