

Site of Care

Frequently Asked Questions



1. Do medications in the Site of Care program require prior authorization?

Yes, all medications included in the Site of Care program require prior authorization. For the most up-to-date list of infused medications that require prior authorization within the Site of Care program, please visit

EOCCO: [Site of Care medication list \(eocco.com\)](http://eocco.com)

2. Will my patients have to move to home infusion or a prescriber office immediately after approval of a Site of Care medication?

Prior authorization requests for medications included in the Site of Care program for new utilizers are subject to the Site of Care program requirements. For current utilizers of these medications, Site of Care program requirements will apply upon prior authorization renewal.

To prevent a delay in care and allow for adequate transition time for EOCCO members to move to an alternative infusion site, all Site of Care program requirements will be waived during the 60-120 days (depending on the medication requested) following prior authorization approval. EOCCO will deny services as provider responsibility for infusions administered in a hospital outpatient infusion center beyond the waiver period.

3. What if a hospital outpatient infusion center is the only appropriate setting for my patient?

Exceptions to the Site of Care program requirements are reviewed through the prior authorization process and may be granted on a case-by-case basis based on medical necessity.

4. How will my patient be notified about the Site of Care program?

Prime Therapeutics Management LLC and EOCCO will work closely with members to identify and transition them to a preferred site of service.

5. How will I be notified of changes to the Site of Care program medication list?

When new medications are added to the Site of Care program, you will receive an advanced notification as per the terms of your provider contract with EOCCO. To view the most up-to-date list of medications included in the program, please visit [Site of Care medication list \(eocco.com\)](http://eocco.com).

6. How do I submit a prior authorization request through Prime Therapeutics Management LLC?

If you are already a registered provider on Prime Therapeutics Management LLC portal, please go to GatewayPA.com to begin requesting your prior authorization. However, if you are new to Prime Therapeutics Management LLC, please go to GatewayPA.com and select "New Access Request-Provider" on the right side of the home page.

7. Are there preferred providers for this program? If yes, who are the preferred providers?

Yes. EOCCO and Prime Therapeutics Management LLC have worked closely with various providers to deliver the best care and value for our members. The preferred provider for this plan is Emerging Health. However, please contact Prime Therapeutics Management LLC at 1-800-424-1762 with any questions regarding the preferred provider for your patient.