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SDOH Ride Resource List

Revised July 10th, 2026



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Introduction



Reliable transportation to work, school, pharmacies, stores, and local events is essential for people to get the resources they need and connect with their communities.

The SDOH Ride Resource List was developed to support health care providers, community partners, and EOCCO members in identifying the **non-medical** transportation services that exist in their county. These transportation services can help you get to school or work, participate in local activities, complete your errands, and access the things you need!

This Resource List is separate from EOCCO's Non-Emergent Medical Transportation (NEMT) Rider's Guide. NEMT provides EOCCO members free transportation to medical, behavioral health and dental appointments. Please call 877-875-4567 or reference [EOCCO NEMT Rider's Guide](#) for more information on scheduling a free ride to health care appointments.

Key Terms/Acronyms

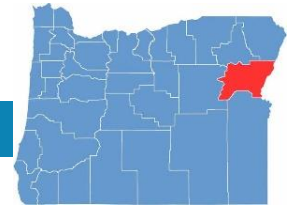


ADA: American with Disabilities Act. ADA is a federal law that ensures people experiencing a disability have equal access to resources in their community. Part of ADA includes ensuring that public spaces have physical accommodations to support mobility access, including: wide doorways, elevators, ramps, wheelchair lifts, and grab bars.

SDOH: Social Determinants of Health. SDOH are non-medical factors (things) that affect a person's health and well-being. Some examples of SDOH include: housing, transportation, education, employment, and food access.

NEMT: Non-Emergent Medical Transportation. NEMT is a service that provides free, non-emergency, transportation to medical, behavioral, and dental health appointments.

Baker County



Baker County Public Transit [Operated by Community Connections of Northeast Oregon (CCNO)]

Areas served: Baker City, Haines, Halfway Huntington, Halfway, Newbridge, North Powder, Richland, Sumpter

Address: 2810 Cedar St. Baker City, OR

Phone: 541-423-7433 [Dispatch]

Website: <https://ccno.org/public-transit/baker-county-public-transit/>

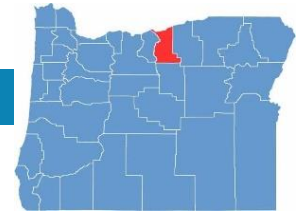
Transportation Service Types: Dial-A-Ride, Intercity Bus, Public Transit, Shopping Shuttle, Rural Shuttle, Veterans NEMT

Transportation Service Types Description:

- **Public Transit [M-F 7:45am-5:15pm, Saturday 8:30am-5:15pm. Cost: Free]:** Baker City has fixed bus routes, with buses departing every 45 minutes during operating hours. See website or call for transit schedules, fares, and bus routes.
 - **Deviated Routes:** Deviations from fixed bus route stops are allowable if scheduled at least one day in advance! Call dispatch line to schedule.
- **Demand Dial-A-Ride [M,W,F 9:30am-2:30pm, Tues 8:30am-3:30pm, Thurs 10:45am-1:30pm. Cost: Free]:** Free on-demand scheduled rides for individuals living in rural outlying communities outside of Baker City limits. Reservations must be made at least 24 hours in advance by calling the dispatch line. When making reservation please have trip information available, including pick-up and drop-off addresses. Vehicles are wheelchair accessible.
- **Intercity Bus Baker City and La Grande [M-Th, departs Baker City at 7am and 4:15pm, Cost: \$3-8 one way depending on stop]:** Low-cost intercity bus route from Baker City to La Grande, stops include Haines and North Powder along the way. Seating is first-come first-serve and bus does not deviate from fixed route.
- **Rural Shuttle between Richland, Halfway, Newbridge [Thursdays, departs Halfway at 9am. Cost: Free]:** Shuttle originates in Halfway and goes to Baker City, can do door-to-door pick-up. Call dispatch line to schedule.
- **Shopping Shuttle [Cost: Free]:** Several routes between Baker→Huntington→Ontario, Baker→La Grande, Haines→Baker City, Sumpter→Baker City twice per month. See website or call dispatch line for more information. Shuttle will pick up and drop off at your home. Rides need to be scheduled at least one day in advance, call dispatch line to schedule.
- **Veterans NEMT [Cost: Free]:** Rides for veterans to medical appointments. Call dispatch line to schedule.

• **ADA Compliant vehicles**

Gilliam County



Gilliam County Transportation

Areas served: Condon

Address: 615 E Cottonwood Lane PO Box 427 Condon, OR 97823

Phone: 541-351-9545 [Dispatch]

Website:

https://www.gilliamcountyor.gov/government/offices/transportation_services/index.php

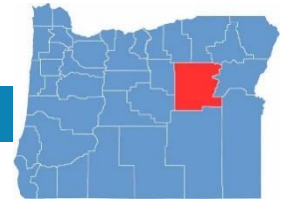
Transportation Service Types: Demand Dial-A-Ride

Transportation Service Types Description:

- **Demand Dial-A-Ride** [M-F availability, occasionally weekends. **Cost: Free**]: Free on-demand scheduled rides for individuals in Gilliam County. Rides can provide transport to medical appointments, shopping, social events, or business trips. Rides are dependent on driver ability. Call dispatch line to schedule a ride at least one week in advance. Last minute rides may not be available.
 - **Eligibility:** Rides for older adults (60 years of age or older) and people with disabilities are prioritized. Other individuals welcome as space allows.

- **ADA Compliant vehicles [including buses, mini-vans, and vehicles]**

Grant County



Grant County People Mover

Areas served: Canyon City, John Day, Mount Vernon, Prairie City

Address: 229 NE Dayton St. John Day, OR

Phone: 541-575-2370 [Dispatch]

- **Dispatch Line operates M-F 7am-5pm, Saturday 9am-1pm**

Website: <https://grantcountypeoplemover.com/>

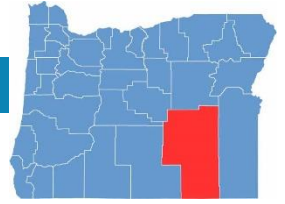
Transportation Service Types: Demand Dial-A-Ride, Public Transit, Veterans NEMT

Transportation Service Types Description:

- **Public Transit [Cost: Free and Low-Fare Routes]:** Public transit routes throughout Grant County and neighboring counties. See website or call dispatch line for route schedules and fare information.
 - ***Free transit routes include:*** John Day/Canyon City Loop and Prairie City/Mount Vernon Route.
- **Demand Dial-A-Ride [Cost: Free]:** Free on-demand scheduled rides for individuals in Grant County traveling within John Day Valley (John Day, Canyon City, Prairie City, and Mount Vernon]. Call dispatch line to schedule a ride.
- **Veterans NEMT [Cost: Free]:** Rides for veterans to medical appointments or pharmacy. Call dispatch line to schedule.

- **ADA Compliant vehicles**
- **Service animals allowed**
- **Care attendants ride free!**

Harney County



Harney Transit Hub

Areas served: Burns

Address: P.O. Box 728 Burns, OR 97220

Phone: 541-573-3030 [Dispatch]

Website: <https://harneyhub.org/harney-hub-transit/>

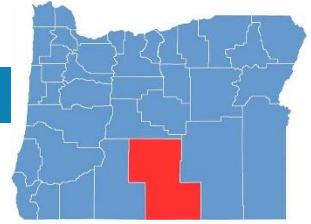
Transportation Service Types: Public Transit, Demand Dial-A-Ride

Transportation Service Types Description:

- **Public Transit [M-F 7am-7pm, Sat 1-5pm, Sun 8-3pm. Cost: Free]:** Public transit routes with both fixed and deviated fixed route options throughout Harney County. See website or call dispatch line for route schedules. Service travels to Bend, OR once per week.
- **Demand Dial-A-Ride [M-F 8am-5pm. Cost: Fare depends on distance traveled]:** Door-to-door transportation service with scheduled rides to destinations. Cost per ride dependent on distance traveled. See website for current ride costs.

- **Drivers available to assist passengers who may need extra help entering or exiting the vehicle or getting to their door**

Lake County



Inner Court Family Center

Areas served: Paisley

Address: 723 Chewaucan Paisely, OR 97636

Phone: 541-943-3551 [Dispatch]

- **Dispatch Line operates M-F 8am-5pm**

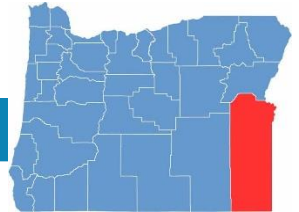
Website: <https://www.facebook.com/people/Inner-Court-Family-Center/100064650701356/#>

Transportation Service Types: Public Transit

Transportation Service Types Description:

- **Public Transit [Cost: Fare dependent on distance traveled]:** Public transit service that provides arranged rides to destinations. To schedule a ride, call the dispatch line. Please call at least 3-days in advance to ensure the ride request can be accommodated.

Malheur County



SRT-Malheur Express [Operated by Malheur Council on Aging and Community Services (MCOACS)]

Areas served: Nyssa, Ontario, Vale

Address: 842 SE 1st Ave. Ontario, OR 97914

Phone: 541-881-0000 [Dispatch], 541-212-9085 [after hours Dispatch]

- **Dispatch Line operates M-F 8am-4:30pm**

Website: <https://www.mcoacs.org/transportation>

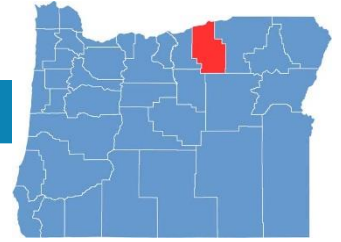
Transportation Service Types: Public Transit, Commuter Routes, Demand Dial-A-Ride, Veteran's NEMT, Senior Meal Site Transportation

Transportation Service Types Description:

- **Public Transit [M-F 6am-6pm, 1st Saturday of every month 9am-3pm. Cost: \$1 (adults), \$0.75 youth, \$0.50 (seniors and individuals with disabilities). Monthly passes available. High School students ride free!]:** Public transit service with fixed routes serving the City of Ontario. See website for transit lines and schedules. Passengers under age 12 must be accompanied by an adult.
- **Commuter Routes: [M-F Morning 7:15am-9am, Afternoon 3-5pm. Cost: \$3. Monthly passes available]:** Fixed commuter routes serving Nyssa, Ontario, and Vale. See website for commuter routes and schedules.
- **Demand Dial-A-Ride: [Cost: \$2 per ride leg]:** *Snake River Access Door to Door transit.* Offers scheduled rides for persons with permanent, conditional, or temporary disabilities who cannot utilize fixed public transit services. Please call dispatch line to schedule a ride.
 - **Eligibility:** Rider must complete [Paratransit Eligibility Application](#) to determine eligibility.
- **Veterans NEMT [Cost: Free]:** Rides for veterans to medical appointments or pharmacy. Call dispatch line to schedule.
- **Senior Meal Site Transportation [Cost: Free]:** Free transportation for seniors who reside within Ontario area to MCOACS meal sites. Call the dispatch line to schedule your ride.

- All transit buses ADA accessible with ramp/lift.
- Door-to-door vehicles equipped with lift/ramp.
- Service animals welcome!

Morrow County



Loop Morrow County Transportation

Areas served: Boardman, Irrigon, Lexington, Heppner, Hermiston, Umatilla

Address: 101 Boardman Ave. Boardman, OR 97818

Phone: 541-676-5667 [Dispatch]

Website: <https://www.morrowcountyor.gov/mcpt>

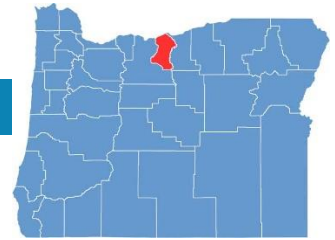
Transportation Service Types: Public Transit, Demand Dial-A-Ride

Transportation Service Types Description:

- **Public Transit [6:45am-5:30pm. Cost: Free]:** Fixed public transit routes connecting North and South Morrow County. See website or call dispatch line for transit routes and schedules.
- **Demand Dial-A-Ride [8am-4pm. Cost: Free]:** Prescheduled rides that provide curb-to-curb transportation. Rides are scheduled on a first-come-first-serve basis. Please schedule rides at least 48 hours in advance by calling the dispatch line. Rides may include other passengers depending on driver availability.

- All transit vehicles are ADA accessible accommodating wheelchairs, scooters, and other mobility devices.
- Service animals welcome!

Sherman County



Sherman County Community Transit

Areas served: Moro

Address: 500 Court Street Moro, OR 97039

Phone: 541-565-3553 [Dispatch]

- **Dispatch Line operates M-F 8am-5pm**

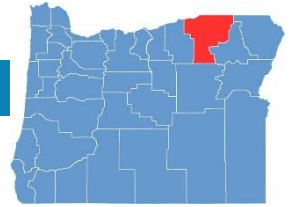
Website: <https://www.co.sherman.or.us/departments/sherman-transit/>

Transportation Service Types: Demand Dial-A-Ride

Transportation Service Types Description:

- **Demand Dial-A-Ride [8am-4pm. Cost: Suggested \$5 donation depending on financial status]:** Prescheduled rides that provide curb-to-curb transportation for individuals living in Sherman County. Service also provides weekly trips to the Dalles and regular trips to Portland. Please call the dispatch line at least 24 hours in advance to schedule a ride and for service information.
 - **Eligibility:** Rides for older adults (60 years of age or older) and people with disabilities are prioritized. Other individuals welcome as space allows.

Umatilla County



Dial-A-Ride

Areas served: Pendleton

Address: 500 SW Dorian Ave. Pendleton, OR 97801

Phone: 541-76-6476 [Dispatch]

Website:

<https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.pendletonor.gov%2Fmedia%2F14441&wdOrigin=BROWSELINK>

- All transit vehicles ADA accessible

Transportation Service Types: Demand Dial-A-Ride

Transportation Service Types Description:

- **Demand Dial-A-Ride [Cost: \$1 per ride. Seniors ride Free to meal sites]:** Schedules rides within the City of Pendleton and Urban Growth Boundary. Call dispatch line at least 24 hours in advance to schedule a ride. Same day requests may be available on a case-by-case basis.
 - Rides to Pendleton Senior Center occur 5 days per week for lunch. Please schedule a pick-up for Senior Center lunch by calling the dispatch line.

Hermiston Taxi Ticket Program

Areas served: Hermiston

Address: 180 NE 2nd Street Hermiston, OR 97838

Phone: 541-567-6055 [Hermiston Taxi], 541-567-5521 [Hermiston City Hall]

Website: <https://www.hermiston.gov/transit/page/senior-disabled-taxi-program>

Transportation Service Types: Taxi Service

Transportation Service Types Description:

- **Taxi Service [All days 6am-12am. Cost: \$1 per ride (one way)]:** Discounted taxi rides for seniors and people with disabilities living in Hermiston. Apply for program at Hermiston City Hall. Must provide proof of address, picture ID, and verification of age or disability status. Discounted one-way taxi tickets must be purchased at City Hall prior to scheduling a ride. Rides must be within Hermiston City limits.
 - **Eligibility:** Seniors 60 years of age or older, people with disability status (social security, PERS, state disability or workman's comp)

Kayak Public Transit Service [Operated by the Confederated Tribes of the Umatilla Indian Reservation (CTUIR)]

Areas served: Adams, Athena, Boardman, Echo, Hermiston, Irrigon, McNary, Meacham, Mission, Milton-Freewater, Pendleton, Pilot Rock, Stanfield, Tutuilla, Umatilla, Walla Walla, Weston

Address: 4611 Ti'mine Way Pendleton, OR 97810

Phone: 541-429-7519 [Dispatch]

- **Dispatch Line operates M-F 9am-5pm**

Website: <https://ctuir.org/departments/tribal-planning-office/kayak-public-transit/bus-schedules/>

Transportation Service Types: Public Transit, Commuter Routes, ADA Paratransit

Transportation Service Types Description:

- **Public Transit [M-Sat. Buses do not operate Sundays. Cost: Free]:** Kayak public transit operates fixed HART, Metro, and Tripper bus routes. See website or call dispatch line for route information and transit schedules.
- **Commuter Routes [M-Sat. Buses do not operate Sundays. Cost: Free]:** Public transit routes that connect outlying rural areas to the city. Commuter bus lines include Hopper, Arrow, Rocket and Whistler. See website or call dispatch line for route information and transit schedules.
- **ADA Paratransit [Cost: Free]:** Scheduled rides for individuals unable to use public transit buses due to mobility or accessibility challenges. Call dispatch line to schedule a ride.
 - **Eligibility:** Services available to individuals with a disability. Prior to using Paratransit services, must complete an eligibility application. See website for more information.

- **All transit vehicles are ADA accessible**
- **All paratransit vehicles are ADA accessible, can accommodate wheelchairs**
- **Service animals welcome!**

Let'er Bus Transit

Areas served: Pendleton

Address: 600 SW Dorian Ave. Pendleton, OR 97801

Phone: 541-276-6476 [Dispatch]

- **Dispatch Line operates M-F 8am-5pm**

Website: www.pendleton.or.us/transportation

Transportation Service Types: Public Transit

Transportation Service Types Description:

- **Public Transit [Cost: Free]:** Fixed transit routes throughout Pendleton. See website or call dispatch line for route information and transit schedules. Routes may be temporarily modified due to inclement weather. Children under age 9 must be accompanied by an adult to ride.
 - **Deviated Routes:** Deviations (up to ½ mile) from fixed bus route stops are allowable if scheduled at least 24 hours in advance! Call dispatch line to schedule.

• All transit vehicles ADA accessible

Milton-Freewater Taxi Service

Areas served: Milton-Freewater

Address: 722 South Main Milton-Freewater, OR

Phone: 509-386-1224 [MF Taxi], 541-938-5531 [MF City Hall]

Website:

https://www.mfcity.com/sites/default/files/fileattachments/public_transportation/page/271/taxi_service_info_for_website_-28.18_0.pdf

Transportation Service Types: Taxi Service

Transportation Service Types Description:

- **Taxi Service [M-Sat 7am-6pm. Cost: \$1 per ride (one way) for trips inside city limits, \$2 per ride (one way) for trips outside city limits]:** Discounted taxi rides for seniors and people with disabilities living in Milton-Freewater. Apply for program at Milton-Freewater City Hall. Must provide proof of address, picture ID, and verification of age or disability status. Discounted one-way taxi tickets must be purchased at City Hall, or over the phone, prior to scheduling a ride. Rides must be scheduled at least 24 hours in advance.
 - **Eligibility:** Seniors 60 years of age or older, people with disability status (social security, PERS, state disability or workman's comp)

Pendleton Taxi Ticket Voucher Program

Areas served: Pendleton

Address: 500 SW Dorian Ave. Pendleton, OR 97801

Phone: 541-276-8294 [Pendleton Taxi Dispatch], 541-276-1881 [Pendleton City Hall]

Website:

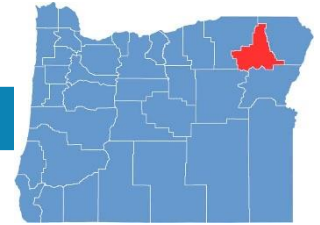
<https://view.officeapps.live.com/op/view.aspx?src=https%3A%2F%2Fwww.pendletonor.gov%2Fmedia%2F14441&wdOrigin=BROWSELINK>

Transportation Service Types: Taxi Service

Transportation Service Types Description:

- **Taxi Service [All days. Cost: \$2 per ride (one way)]:** Discounted taxi rides for seniors and people with disabilities living in Pendleton. Taxi service operates in Pendleton and within 7 driving miles of the City of Pendleton boundary. Apply for program at Pendleton City Hall. Please call City Hall for application information.
 - **Eligibility:** Seniors 60 years of age or older, people with disability status (social security, PERS, state disability or workman's comp)

Union County



Union County Public Transit [Operated by Community Connections of Northeast Oregon (CCNO)]

Areas served: Cove, Elgin, Imbler, Island City, La Grande, Summerville, Union

Address: 2204 E Penn Ave. La Grande, OR

Phone: 541-963-2877 [Dispatch]

- **Dispatch Line operates M-F 8am-5pm**

Website: <https://ccno.org/public-transit/union-county-public-transit/>

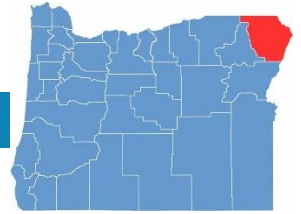
Transportation Service Types: Public Transit, Connecting All Towns (CAT)

Transportation Service Types Description:

- **Public Transit [M-F and Saturdays. Cost: Free]:** Public transit service that offers 3 routes running from La Grande to Island City. See website or call dispatch line for route information and transit schedules.
 - **Deviated Routes:** Deviations from fixed bus route stops are allowable if scheduled at least one day in advance! Call dispatch line to schedule.
- **Connecting all Towns (CAT) [Union/Cove: T/Th from 7:30am-4:30pm. Elgin/Imbler/Summerville: W/F 7:30am-4:30pm. Cost: Free]** Transit services offered on specific day of the week, linking more rural parts of Union County to La Grande. See website or call dispatch line for specific service information and transit schedules. Recommended to call dispatch line and schedule CAT trip several days in advance.

- **All transit vehicles ADA accessible**

Wallowa County



Wallowa County Public Transit [Operated by Community Connections of Northeast Oregon (CCNO)]

Areas served: Elgin, Enterprise, Imbler, Joseph, Lostine, La Grande, Wallowa

Address: 702 NW 1st St. Enterprise, OR

Phone: 541-426-3840 [Dispatch]

- **Dispatch Line operates M-F 8am-4pm [1 hour lunch between 12-1pm]**

Website: <https://ccno.org/public-transit/wallowa-transit/>

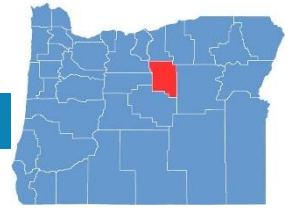
Transportation Service Types: Public Transit, Demand Dial-A-Ride, Summer Shuttle, Winter Shuttle, Veterans NEMT

Transportation Service Types Description:

- **Public Transit [T/Th. Cost: Free]:** Public transit service offering routes between Joseph and La Grande on Tuesdays and Thursdays with stops in Enterprise, Lostine, Wallowa, Elgin and Imbler. See website or call dispatch line for route information and transit schedules
- **Demand Dial-A-Ride [T/Th 9am start (route starts in Wallowa). M/W/F 7am start (route starts in Enterprise). Cost: Free]:** Free on-demand scheduled rides for individuals living in Wallowa, Lostine, Enterprise & Joseph. Rides must be scheduled at least 24 hours in advance by calling dispatch line. When making reservation, please have trip information available including pick-up and drop-off addresses.
- **Summer Shuttle [M-Sat June 1st-September 30th. Cost: Free]:** Shuttle to Wallowa Lake, roundtrip from Enterprise. See website or call dispatch line for route information and shuttle schedules.
- **Winter Shuttle [M-F during colder months. Cost: Free]:** Shuttle connecting Enterprise and Joseph during the colder months. See website or call dispatch line for route information and shuttle schedules.
- **Veterans NEMT [Cost: Free]:** Rides for veterans to medical appointments or pharmacy. Call dispatch line to schedule.

- **All transit vehicles ADA accessible**
- **Service animals allowed!**

Wheeler County



Wheeler County Community Transportation (WCCT)

Areas served: Spray

Address: 802 Thorn Street Spray, OR 97894

Phone: 541-468-2859 [Dispatch]

- **Dispatch Line operates M-F 8am-5pm**

Website: <https://www.wheelercountyoregon.com/transportation>

Transportation Service Types: Demand Dial-A-Ride

Transportation Service Types Description:

- **Demand Dial-A-Ride [Cost: Free]:** Free on-demand curb-to-curb scheduled rides for individuals living in Wheeler County. Riders must call to schedule ride in advance, a few days in advance is preferred to ensure ride request can be accommodated.
 - **Eligibility:** Rides for older adults (60 years of age or older) and people with disabilities are prioritized. Other individuals welcome as space allows.

- **All transit vehicles ADA accessible**

Questions or Information Updates?



Have questions about, or updates to, any information included in this SDOH Ride Resource List?

Please email: EOCCOmetrics@modahealth.com