

Gilliam County Local Community Advisory Council (LCAC)
Regular Meeting Minutes
May 7, 2020

Teddy Fennern called the regular Local Community Advisory Council (LCAC) Meeting to order, at 12:10pm, at the Gilliam County Courthouse, Condon, Oregon. Present via video conference were Marci McMurphy, EOCCO/GOBHI; Teddy Fennern, Family Services & LCAC Coordinator, Gilliam County; Estella Gomez, Innovator Agent, OHA; Amy Nation, Juvenile Department, Gilliam County; Lisa Helms, Community Counseling Solutions; Ashley Danielson, Expanded Practice Dental Hygienist, Advantage Dental; Nadja McConville, DHS; Summer Prantl Nudelman, Senior Management of Medicaid Operations and Quality, EOCCO and Tammy Pierce, Early Childhood Coordinator, EOCCO/GOBHI.

REVISIONS TO THE AGENDA

None

IN THE MATTER OF VIRTUAL MEETING DISCUSSION

Marci McMurphy started out with some Virtual Meeting Etiquette and assistance. She asked everyone to be courteous and wait for others to stop speaking; keep their computer on mute unless they are speaking to cut out the background noise.

IN THE MATTER OF PUBLIC COMMENTS

There were no public comments at the meeting.

IN THE MATTER OF MEETING MINUTES

Ashley Danielson made a motion to approve the March 5, 2020 minutes as presented. Amy Nation seconded the motion. No opposes. **The motion carried.**

IN THE MATTER OF EOCCO UPDATES

Summer Prantl Nudelman, Senior Management of Medicaid Operations and Quality, Eastern Oregon Coordinated Care Organization (EOCCO), talked about Communication and changes as it relates to COVID-19. As we all know this pandemic has altered our lives in many different ways. Since the beginning of March they have had daily representation on the following:

- EOCCO COVID-19 Action Group
- MODA Health EOCCO COVID -19 Taskforce
 - Business continuity, clinical and claims subgroups
- State COVID-19 Taskforce
- Participating in State CCO COVID-19 Surveys

The EOCCO has communicated with all hospital systems for a variety of different clinics to really assess the impacts of COVID -19 in Eastern Oregon and as a result the EOCCO has worked directly with Oregon Health Authority (OHA) and many others to bring back many non-essential services to Eastern Oregon.

With the pandemic there has been many changes to member access. The entire delivery system has had to make changes to the provision of services.

Medical

- Expanded telemedicine/telehealth coverage

Behavioral Health

- Expanded telemedicine/telehealth coverage
- OHA added additional codes for billing

Dental

- Community Care Organizations (CCOs) reaching out to their members about clinic closures and rescheduling
- Dental emergencies only

Pharmacy

- Currently overriding one-time “refill too soon” requirements (early refills for qualifying 30 day prescriptions)
- Mail order pharmacy options for members

Implemented guidance from OHA for Non-Emergent Medical Transportation which includes allowing to transport members experiencing or displaying symptoms of COVID-19.

Member Communications. The EOCCO is sending out information through Constant Contact as well as updating the website where a clickable banner links to all the information on COVID-19.

The EOCCO launched a Provider Survey on how COVID-19 has impacted the clinics and also what additional resources are needed. The survey was launched in three different rounds to ensure maximum responses. EOCCO is working to see how we can continue to support the community based on survey results.

Key messages health and wellness messages were provided to EOCCO members.

EOCCO Operations update:

- EOCCO is fully staffed and operating at full capacity at this time
- A Continuity of Operations plan is in place. Have full capacity to not see a disruption in services
- Following OHA’s guidelines

CCO 2.0 Deadlines:

- Recent submissions include:
 - Performance improvement projects, January 31st
 - Transformation Quality Strategy, March 16
- Clinical Quality Measure and Hybrid Measure Data Submission: Due April 1st
- Health Equity Plan: Due June 30th
 - Cultural responsiveness and other related education/training
- Social Determinants of Health (SDOH) Spending Self-Assessment: Due June 30th

- External Quality Review: Due in August
- Due to COVID-19, OHA is extending deadlines for all contract deliverables that are due within the next 8 weeks
 - This may be expanded but we plan to proceed as if the dates haven't changed.

**IN THE MATTER OF Oregon Rural Practice-based Research Network (ORPRN) - LCAC
COMMUNITY BENEFIT FUNDING UPDATES**

Marci McMurphy, EOCCO/GOBHI, reported that Martha Snow who oversees our grants was unable to be here due to a conflict. Martha has a couple of statements that she wanted to make sure were presented.

"EOCCO understands that this is a difficult and unprecedented time. All of the Community Benefit and Reinvestment funds with projects that can move forward should do so." This would be our Frontier Veggie Rx Project with Gilliam, Sherman Wheeler and Harney counties. "If it is not possible for programs to move forward then the projects can be put on hold until the physical distancing constraints and other COVID -19 related disruptions decrease." "There can be a 10% move around of budgets as needed if it is more than 10% that is something that would need approval and ORPRN would take it on to get the proper approval." So as far as our reinvestment funds, we are fine and are moving forward.

There was also a note from Martha about the Public Health Grant. At our last meeting Linda Watson reported that there were 5 Public Health Organizations that applied and that 5 were approved. In all actuality only 4 of the 5 had been approved. The EOCCO Grant Committee found the goal of the grant admirable and it is hopeful that North Central Public Health District (NCPHD) will re-apply for the Public Health Grant Funding opportunity. Some reasons why this request was not funded were:

- the funding request was high – it was \$60,000
- the application scored lower compared to other applications submitted
 - Reasons were due to the lack of letters of support from the local primary clinic, the Behavioral Health Provider and stakeholders in the community.
 - Some details that were lacking in the application

Even though the Committee is not recommending funding at this time, they would like for NCPHD to re-apply and work with Oregon Health & Science University (OHSU) to develop a more complete and supported application in the coming months. The OHSU team would be happy to work with and support NCPHD to strengthen elements of the application and return it back to the EOCCO Grant Committee to be reconsidered. Martha Snow is the contact that NCPHD can reach out to, or contact Marci and she will forward her information on to us to be able to work with her.

IN THE MATTER OF Regional Community Advisory Council (RCAC) REPORT:

Teddy Fennern, RCAC Government Proxy, Gilliam County LCAC, provided an update on what we spoke about at the meeting.

CCO 2.0 UPDATE AND COVIC-19 RESPONSE: Sean Jessup, EOCCO, shared that EOCCO is fully operational and 95% of the workforce is working from home. The state will release quality measures dollars now rather than waiting until June. Because of the crisis and impact to jobs, there could be as many as 400,000 people enrolling over the next few months on the Oregon Health Plan.

CHARTER & CCO 2.0 UPDATES TO MEMBERSHIP: Troy Sonen, EOCCO, stated that the original charter had not been updated and they are required to do this as part of the CCO 2.0 requirements. This will serve to strengthen the communication gap between the EOCCO Board of Directors, RCAC and LCAC's. Our input will be needed.

The Selection Committee will be compromised of equal numbers of individuals who sit on the EOCCO Board of Directors (BOD) and those who are representative of each county and they must include two members of the Community Advisory Council (CAC) and one of the CAC reps on the EOCCO Board must be a current CAC consumer representative. The RCAC Charter will be reviewed every five years.

HEALTH EQUITY PLAN: Jorge Ramirez-Garcia, EOCCO shared the Health Equity Plan structure, which included development and implementation, focus areas, education and an assessment of the previous 2 year contracts work. Focus areas include grievance and appeals; data standards by Race, Ethnicity, Language, and Disabilities (REALD); linguistic assistance; promotion of Culturally and Linguistically Appropriate Services (CLAS) infrastructure; workforce training; language access and linguistic assistance. The work is part of the CCO 2.0 requirements.

ANNUAL REPORT: Jill Boyd, EOCCO gave us an update on the Annual Report. Questions were sent via e-mail about the current state of the RCAC for the Annual Report. The findings of the 2019 Annual Report Issues to EOCCO BOD are:

- the amount of Incentive Measures (IM);
- the Community Benefit Reinvestment Initiative, to simplify the grant process;
- understand county issues and provide assistance with system improvement;
- restraints on community partners accepting EOCCO funds outside of incentive measure;
- community capacity;
- participation of Primary Care Programs (PCPs) at LCAC meetings to help with Incentive Measure (IM) coordination;
- Public Health support for meeting IMs;
- clear process lines for the RCAC and LCAC to advise the EOCCO BOD;
- data for decision-making;
- coordinated media promoting IMs;
- LCAC and RCAC Charter issues;
- EOCCO Cost and Utilization Reports;
- serving General Community and the EOCCO population at the same time.

RCAC Election Announcement: Jill Boyd and Troy Sonen, EOCCO Staff, announced the RCAC Leadership Ballot 2020 results:

- Chair: Alisha Southwick
- Vice Chair: Jennifer Goodman
- Secretary: Anne Mitchell

The RCAC recognized Catie Brenaman as the Former Chair and thanked her for her dedication and work committed to the RCAC.

ATTACHEMENTS:

- Official Newsletter, April 2020 Eastern Oregon Healthy Living Alliance, (EOHLA), Be Healthy, Be Happy
- Healthy Happy Smiles.

RCAC NEXT MEETING: Wednesday June 24, 2020 in Baker City, Oregon

IN THE MATTER OF ADVANTAGE DENTAL UPDATE

Ashley Danielson, Advantage Dental reported that they are not providing any community based dental services due to COVID-19, and Ashley has not gotten her approval to get back going into the tele-dentistry world yet. They did provide toothbrushes and toothpaste to all of the schools in Gilliam, Sherman and Wasco Counties to provide to students with the sack lunch program. Advantage Dental does have a hotline and you can call to talk to a dentist if you are experiencing dental problems. The offices in The Dalles, Boardman and Hermiston are all open for non-emergent dental services. They had been open for emergencies only but they have expanded that. There are very strict COVID screening measures to access those services.

IN THE MATTER OF FRONTIER VEGGIE Rx UPDATE

Marci McMurphy, EOCCO, reported that they have a final report for FVRx 2019. The project has been very successful at getting fresh and frozen produce into people's homes. Not only is it getting into the homes, but people are reporting that they are consuming it as well. The vendor reimbursements is verifying this as well. The booklets are being issued out to people and they are redeeming them at the stores. A distinction was made in that this year's booklets state FVRx 2020 so that the difference between the two years can be seen and it keeps them separate.

Real benefits achieved by the program need to be captured and measurable. For some it is weight loss, for others A1C # reduction etc. Having regular, ongoing data to measure is difficult. Options are being explored, such as reporting on people who are accessing the food and requesting they self-report that they are eating it, and any health benefits being realized through a pre and post survey. Gilliam County tracks those who are EOCCO members and those who are not. The percentage of EOCCO members was 47%. Non EOCCO members were 53%. This program not only affects the people that are in the program but it benefits the community with a wider variety of products that the stores are carrying. Carry-over of \$418.86 is available to be used next year. For 2020, we met with all the prescribers to talk about how to

continue that program without interruption, given the COVID issues. Teddy Fennern, Gilliam County LCAC Coordinator, has been mailing out all of the coupon booklets to all of the households that were participating. Assessments are conducted over the phone and then paperwork mailed out. All of the other providers have taken that on as well and are now doing the same thing. Some are handing out just a few here and there but the majority are being mailed out. We are seeing those 2020 vouchers being returned and so they are getting out to the clients.

Nadja McConville, Department of Human Services (DHS), Self Sufficiency, asked if we are able to possibly give out more due to COVID-19. Teddy Fennern, Gilliam County LCAC Coordinator, said we would completely run out and we feel like that people know that they can access the food banks and Supplemental Nutrition Assistance Program (SNAP), formerly known as food stamps, to help out. We are also getting some extra food at the pantry to help families out. Marci McMurphy, EOCCO, agreed, because we have been struggling to make sure that we can last throughout the year. Marci McMurphy, EOCCO, said that the EOHHA has applied for some funds through the Oregon Community Foundation. Marci McMurphy, EOCCO and John Adams, Executive Director, EOHHA discussed how much funding would be helpful for us, It was decided about \$20,000 would be great to help increase participation. Marci McMurphy, EOCCO, wanted to have a prescriber meeting to get their opinions. Wheeler County also is receiving a lot of requests for participating in this program. Currently, it is being kept to 2 voucher booklets per household with the participants that we currently have. Teddy Fennern, Gilliam County LCAC Coordinator, indicated there has been a few new participants that have come in but also have families who've left, so projections for the year look good.

In April we served the following:

- 89 Households
- 209 People
- 146 Voucher booklets distributed
- 2 new families screened
- 2 families screened positive
- 4 new coupon booklets added to the monthly distribution
- There was 142 refill booklets that went out
- The average number of people in the household was 2.35

Marci McMurphy, EOCCO, has sent out a budget sheet to Teddy Fennern, Gilliam County LCAC Coordinator, to report on the LCAC Support Funds to see where the money has been spent and where it will be spent. There might be some changes in that amount, so need to identify who really needs the funds and who has some funds to roll over.

Tammy Pierce, EOCCO, asked how much are each of the booklets. Marci McMurphy, EOCCO stated that each booklet was worth \$30.

IN THE MATTER OF ANNOUNCEMENTS

Teddy Fennern, Gilliam County LCAC Coordinator, noted the following:

- Next Gilliam LCAC meeting will be held Thursday, June 4th virtually. Be looking for an invitation in your e-mail.
- Nadja McConville, DHS Self Sufficiency, stated that families with school children who receive free and reduced priced lunches can qualify for a Pandemic EBT Card. If they already are signed up they should automatically get funds put onto their card. If they are newly qualified they can sign up for the EBT through the school. They can receive the following:
 - March = \$69 per child
 - April = \$126 per child
 - May = \$120 per child
 - June = \$69 per child

Families can still apply. Tammy Pierce, EOCCO, asked if anyone knew anything about if the families of Head Start are all lumped together so there is not individual information. If they are in the United States Department of Agriculture (USDA), free and reduced lunch program they should be getting that too.

Marci McMurphy, EOCCO stated that Karen Wheeler has been named the Chief Executive Officer (CEO) of Greater Oregon Behavioral Health Incorporated (GOBHI).

Tammy Pierce, EOCCO, said that on the parent education and health partnership that we are moving forward looking at moving into year two. A meeting is needed next week with the Oregon Community Foundation on the reapplication process, and it looks like we are going to be able to apply again. We are looking at increasing facilitators that can help with parents. We have a few parents trained, and they are trying to get the steering committee set up for each of the counties, so that we can identify how we want to move forward with the project.

IN THE MATTER OF MEETING ADJOURNMENT

It appearing to the LCAC Board that there was no further business to be conducted at this time, Teddy Fennern, Gilliam County LCAC Coordinator, adjourned the meeting at 1:20pm

Jennifer Bold _____ Jennifer Bold _____ Date: 06/04 2020 _____
 LCAC Chairperson

Teddy Fennern _____ Date: _06/04/2020 _____
 LCAC Coordinator