

# Health *through* Oral Wellness

Elizabeth Gordon, EPDH, M.Ed. Dental Professional Relations

### Disclosure

- In-kind financial relationship as it relates to the sponsorship of the event
  - Company: ODS Community Health
  - Relationship: Dental Professional Relations



## Learning Objective

 Describe the relationship between oral health and overall health of the individual.



## Health through Oral Wellness

Limited launch date – October 2017

Expanded to include Oregon Health Plan February 1, 2017

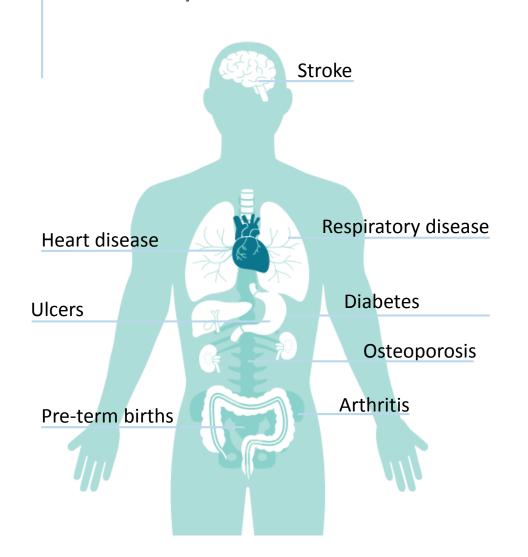


## The total health connection





## The oral/systemic connection



#### **Additionally:**

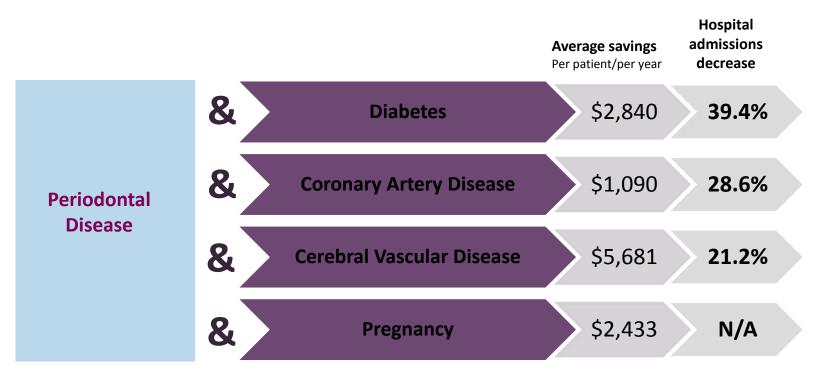
- Cancer
- Dementia/Alzheimer's
- Erectile dysfunction
- Chronic kidney disease
- Cardiovascular disease
- Peripheral artery disease



## Impact on medical costs

The CDC estimates roughly 50% of American adults have periodontal disease, yet only 6% have received periodontal services.

Periodontal disease has been correlated to certain chronic conditions and with treatment can demonstrate medical plan savings.





## Health through Oral Wellness

#### **Self-assessment**

## Better oral health for you

When it comes to oral health, we know some people need more care than others.

ODS Community Dental's Health through Oral Wellness® program offers extra benefits and related care to members who have a greater risk for oral diseases.

How it works

Participation

FAQs

Benefits



## PreViser

Population oral health manager



## Dental benefits today

#### The dental benefit

2 Cleanings per year, frequency and age limitations





Increased treatment needs

Increased prevention needs

	Disease description				
Risk level	Health or Gingivitis	Mild Periodontitis	Moderate Periodontitis	Severe Periodontitis	
Very low risk 1					
Low risk 2					
Moderate risk 3					
High risk 4					
Very high risk 5					



## Enhanced benefit process

High risk member receives additional benefits



**Clinical exam** 



Member self assessment



Provider verifies enhanced benefits in EBT



Risk level and disease severity score determined



Claims system coordination



Clinical Report generated







## Clinical report

Supports dentist/patient relationship

Risk that disease will initiate or progress

My current severity of disease

Am I getting healthier, or deteriorating?

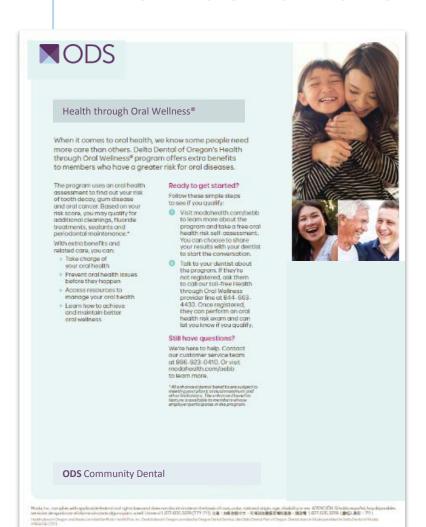
#### Gum Disease Risk and Health Assessment Exam Date: 3/4/2014 Prepared for: James Goodfellow Prepared by: Dr. Gooddentist, Excellence in Dentistry 20849 Cascade Ridge Drive Mount Vernon, WA 98274 Overview Your Clinical Access Code: FFHMCXT9KW Your Gum Forecast Gum High Risk Disease Risk High Risk Score out of 5 Moderate Risk The gum disease risk score Low Risk describes the likelihood that without appropriate home and Partly Cloudy. You can manage the slight danger of an Very professional care, the health of Low Risk oral health problem with good home and regular professional your gums may worsen resulting in infection and inflammation of your gums and the possible loss Your scores can help determine what professional treatments and preventive home care strategies may benefit you. Severe Gum 37-100 Gum For more information on your oral health Disease and how to improve it, just visit Moderate https://apps.previser.com/josephgooddentist/, Gum Disease Score out of 100 and click on the "My Dental Score Reports" Mild Gum 4-10 tab. Enter the clincal access number shown Disease at the top of the report to access this Your score indicates you have valuable information. some bone loss and/or gum tissue Gingivitis damage typically associated with mild periodontitis. This damage Healthy may be the result of current active Gum Disease and You. disease or the results of damage you experienced in the past. Your Knowing your gum health scores is the first step in likely treatment and on-going improving, or maintaining the health of your maintenance needs are currently gums. Here are other simple steps you can take: modest. Talk to your dentist about managing any factors that contribute to elevated risk of This score is an indication of how long your Gum gum health has been stable. You can be · Ask your dentist how gum disease may impact Health stable if you are healthy, or if you have other serious health ailments such as heart received therapy and active disease has been Stability disease, Alzheimer's, strokes and diabetes. controlled. The longer you are stable, your · Take advantage of new products and Score score will show an increase each time you are technologies that may help you optimize your reassessed. health through improved home care. A customized home care report is available that What Changed? The information below shows your scores over time. can make recommendations based on your gum health scores. Gum Disease Risk Score Gum Disease Score 100 80 Health 60 Ris 40 20 3/4/14

### Risk based additional benefits

Risk levels	Enhanced benefit	CDT Codes	Frequency
	Prophy <i>or</i> periodontal maintenance	D1110, D1120, D4346, D4910	Combination up to 1 per 3 months
<ul><li>Caries risk (3+)</li></ul>	Fluoride varnish <i>or</i> topical fluoride	D1206, D1208	Combination up to 1 per 3 months
<ul><li>Periodontitis risk (3+)</li></ul>			
<ul> <li>Periodontal disease</li> </ul>		I	
severity (4+)	Oral hygiene instruction <i>or</i> nutritional counseling	D1330, D1310	Once per 12 months
	Drugs or medicaments dispensed in the office for home use	D9630	Once per 6 months



### Member awareness



## You may get extra dental benefits!

The ODS Community Dental Health through Oral Wellness® program helps members who are at greater risk for oral diseases.

Bring this card to your next dentist appointment.



## Give this card to your dentist!

Place this card in your wallet. Talk about the program the next time you see your dentist.

If they're not registered, ask them to call our provider line at 844-663-4433. Once registered, they can give you an oral health risk assessment. Then, they can let you know if you qualify for extra benefits.

#### Questions?

We're here to help! Please call ODS Community Dental Customer Service team at 800-342-0526.

Insurance products in Oregon provided by ODS Health Plan 34676404 (3/18)



## Dentalytics

Provider engagement in the pursuit of quality



### **Metrics**

- Fluoride
- Periodontal maintenance
- Sealants
- Goal = GREEN
  - meeting target





### Successes and momentum

- Since the limited launching in October 2017, we have 779 unique providers registered for the Health through Oral Wellness program.
- **10** of the **20** providers in Hermiston have registered.
- Overall numbers of assessments completed by providers 6,041
  - Total number of self-assessments taken by members 631
- Dentists and hygienists reporting that the program is valuable because it allows more preventative care to patients in need.
- Feedback includes that providers feel members are more engaged in their health and treatment plans.



