

MODA/EOCCO PROGRAM

ARCADIA REFRESHER AND BEST PRACTICES

September 20, 2018



ARCADIA

DISCLOSURES

- The speaker for this presentation is an employee of Arcadia Healthcare Solutions
- Arcadia Healthcare Solutions is a vendor for MODA



LEARNING OBJECTIVE

- Learn how to utilize the Arcadia platform for population health management.



AGENDA

1

RE-INTRODUCTION

A refresh on the work Arcadia has been doing with EOCCO and the engaged practices and why we're here.

2

CONCEPTS REFRESHER

A few updates: what data is available, what measures are available, and how we define your patient panel.

3

HIGH VALUE WORKFLOWS

A live demonstration of a few specific workflows your organizations may find valuable.



RE-INTRODUCTION

MODA/EOCCO PROGRAM GOALS

The goal for this program is to improve performance on quality measures to drive better patient care and to obtain greater funding from the State.

AGGREGATE

Arcadia aggregates claims and clinical data for a robust dataset

ANALYZE

Practice and plan leadership understand opportunities for improvement

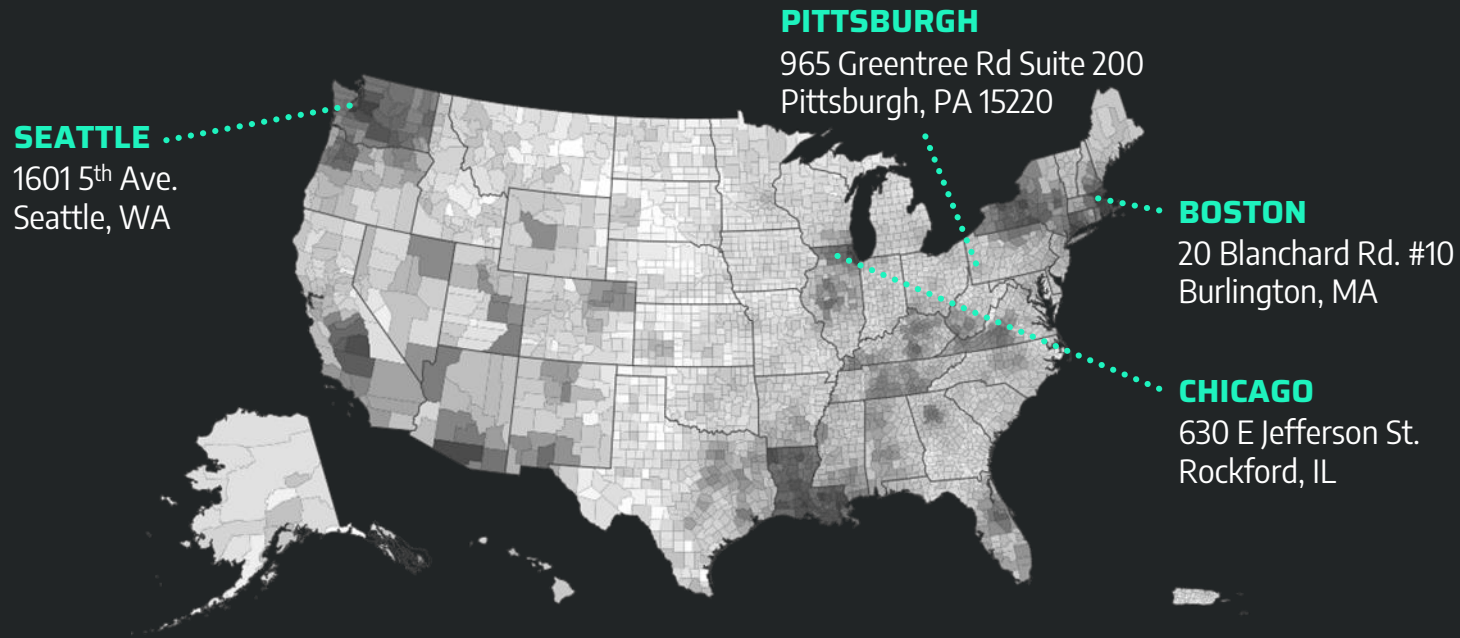
ACT

Actionable tools support clinical workflows for gap closure

RE-INTRODUCTION ABOUT ARCADIA

ARCADIA IS A **POPULATION HEALTH MANAGEMENT** COMPANY, SPECIALIZING IN DELIVERING POPULATION HEALTH ANALYTICS AND CARE MANAGEMENT TO THE ENTERPRISE. WE ARE FOCUSED ON DELIVERING HIGH QUALITY DATA ENABLING OUR CUSTOMERS TO EFFECTIVELY SHARE RISK.

ARCADIA HAS ANALYZED OVER **35 MILLION** PATIENTS NATIONALLY



	35M	PATIENTS MEASURED
	50K	PROVIDERS MEASURED
	3000	PRACTICES IMPACTED
	40+	EHR VENDORS CONNECTED
	2002	YEAR FOUNDED
	200	AWESOME EMPLOYEES

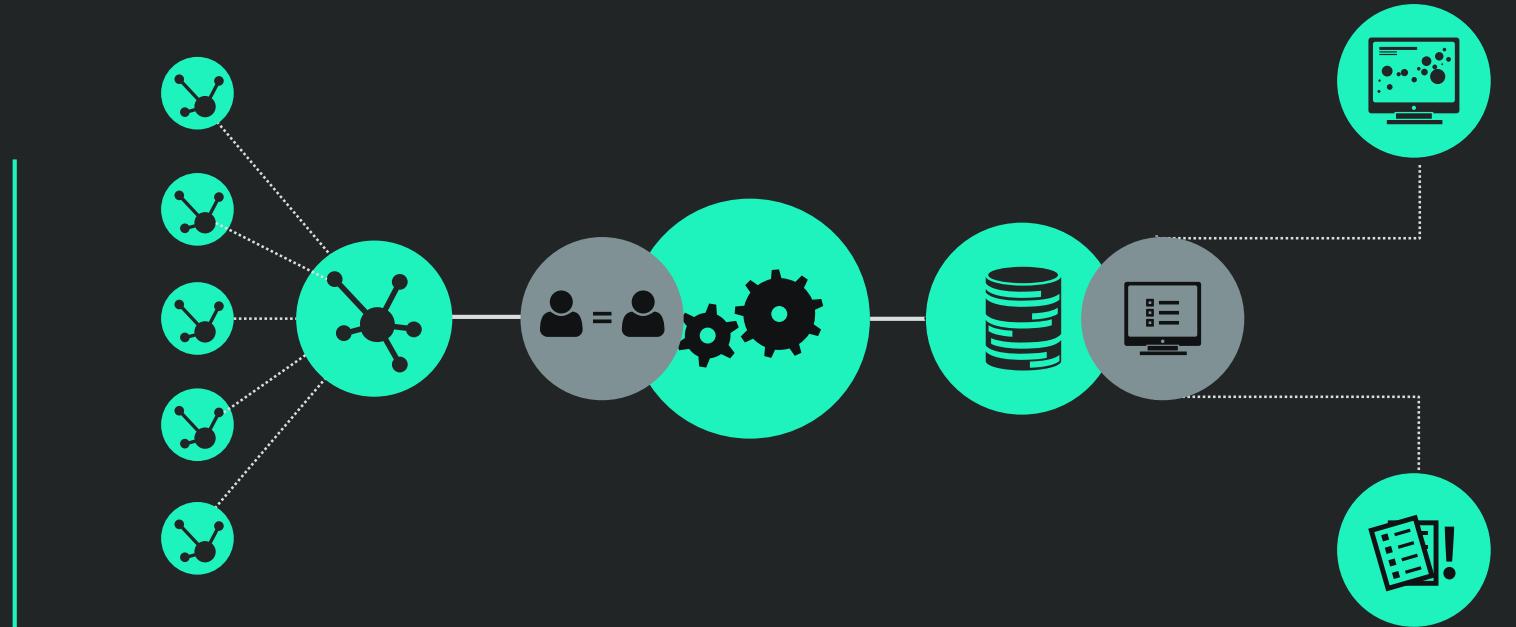
MODA/EOCCO INTEGRATION SUMMARY

DATA FROM MODA

Claims and Eligibility data

& PARTICIPATING PROVIDERS

- Good Shepherd Healthcare System
- Harney District Hospital
- Lake Health District Hospital
- Morrow County Health District
- Pediatric Specialists of Pendleton
- Winding Waters Clinic
- Yakima Family Farm Workers Clinic
- Strawberry Wilderness Clinic
- Wallowa Memorial Hospital
- St. Alphonsus Medical Group **Coming Soon**
- St. Anthony Hospital **Coming Soon**
- Colombia River Health **Coming Soon**
- Grande Ronde **Coming Soon**



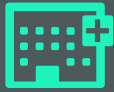
Data flow to support care gap closure

EHR Data refreshed nightly and supplemented with monthly claims & eligibility loads

Data matched & processed; risk scores and quality metrics calculated nightly to ensure freshest information

Actionable information available to Providers; extracts delivered to Moda for State reporting

EOCCO PHYSICAL HEALTH CLAIMS ARE NOW INTEGRATED!



VISIBILITY INTO EVENTS OUTSIDE YOUR CLINIC

ED visits, hospitalization, and events from non clinically-integrated EOCCO clinics have been loaded and are available for analysis



A MORE COMPLETE VIEW OF QUALITY MEASURES

If a provider down the street closes a quality gap for one of your patients and submits a claim to MODA, it will be reflected in your measure performance in Arcadia.



A MORE ROBUST VIEW OF EACH PATIENT

More robust Utilization History, including insight into Significant Events, available to providers, care managers, and outreach coordinators

CONCEPTS

TYPES OF ATTRIBUTION

CLINICAL

The PCP that the patient is assigned to in the EHR
1 patient : 1 provider (per EHR)

RENDERING

The physicians who have seen this patient in the specified lookback period
1 patient : many providers



PLAN

The PCP that MODA has assigned for the member
1 patient : 1 provider

FUNCTIONAL

Arcadia's best inference for which provider is primarily responsible if other methods are mis-aligned
1 patient : 1 provider

CCO MEASURE VARIATIONS

CCO 2018 'OHA SPEC' MEASURES

DATA USED

Per the OHA spec, this is set on a measure by measure basis.

WHY

These measures are used by Moda to capture the final performance – after claims lag runs out – for State submission.

CCO 2018 'HYBRID' MEASURES

DATA USED

Arcadia considers claims and clinical data for all measures – even where the OHA spec does not allow this – to provide more complete and timely information on measure performance.

WHY

These measures are recommended for operational workflows, where the clinical evidence of gap closure helps ensure you're engaging patients who really haven't had care – not those who were seen recently.

The standard OHA spec set shows true performance, while the Hybrid set considers claims and clinical data sources for more complete and timely insights.

DEMONSTRATION LIVE DEMO

MEASURE PERFORMANCE

How can I see my current performance on a specific CCO Measure?

How can I find opportunities to improve performance on a specific CCO Measure?

How can I filter performance by a specific provider?

How can I create outreach lists for the patients with the most care gaps?

PRE-VISIT PLANNING

How can my support staff generate a providers schedule and find patients who are due for services?

