



# **Union County Community Advisory Council**

**EASTERN OREGON COORDINATED CARE ORGANIZATION**

**Meeting Minutes  
Friday, July 20th, 2018  
@ 12:00 p.m.  
NEO Transit Building**

**Attendance: Jen Goodman, Family and Community Partnership Manager, Head Start, LCAC Co-Chair; Jill Boyd, Primary Care Transformation Specialist, EOCCO/GOBHI; Holly Sorenson, NEON, Outreach programs coordinator; Maurizio Valerio, Field Coordinator, The Ford Family Foundation; Liberty Avila, Pathways Community Hub Coordinator, NEON; Shannon Cleveland, CHW, GRH; Arline Franco, CHW, GRH; Martina Peck, Consumer; Wendy Roberts, Senior Director Administrative Services, GRH; Winnie Andrews, Consumer; Rod Harwood, Older Adult Behavioral Health Initiative, GOBHI; Cami Miller, LCAC/CBIR Coordinator; Erin Bartsch, P-3 Coordinator, Blue Mountain Early Learning Hub, Robert Kleng, Director, EO Head Start; Jim Sheehy, Behavioral Health Manager, GRH; Aaron Grigg, Director, CHD**

Call to Order and Introductions

Approval of June Minutes, Rob Kleng moved to approve the June Minutes, Liberty Avila seconded. Motion passed.

Public Comment: This time is for EOCCO members or their representatives to ask questions to, provide feedback for, or express concerns about the EOCCO, GOBHI, MODA, or any other related entities.

- A friend of a member had mentioned that her elderly parents were here and she was in Boston. She was seriously concerned for their wellbeing, the GRH community health worker that had been helping the parents was a phenomenal resource and now she can talk with the CHW to check on their status. A wonderful program that offered a solution to uneasy situation.
- A confusing letter was sent out to members in Wallowa County, the letter was in regard to dental programs. Some provider assignments were altered and individual phone calls were made to clarify.
- A few common issues were brought up about enrollment, primary care providers, sick care, establishing appointments and confusion. Creating a tips and tricks sheet would be valuable for members who are navigating the system. Possible consumer

outreach groups to gather information and figure out how to inform our members could be facilitated by the LCAC.

- A CHW who was advocating for a consumer who is from Douglass County and move to Union County. Her CCO Changed to EOCCO, she established her care her and then in the midst of that her CCO was moved back to Douglass County without her knowing. It was probably a weird thing, not a typical plan. The CHW spend hours on hold with MODA to find out that it was a local issue not a MODA issue.
- A consumer who has an Autistic five-year-old has had an ongoing saga involving extending health care, disability services and dental services. The dentist appointment happened and was a success. No cavities! But unfortunately, her insurance keeps getting extended and with every extension starts her primary care over. It's frustrating and difficult to navigate. It was suggested for any one facing this type of situation reach out to CHD and the disability services program. The DD program can help with paper work, advocacy, meet on your time at your home, and will help you navigate the system.

#### Incentive Metric Update – Jill Boyd

- The metric goals are set by the EOCCO. Our areas of concern are Childhood immunizations, Colorectal Cancer Screening, and Effective Contraceptive. Our CCO met its 2017 goals.
- There was expressed interest in improving our child hood immunizations numbers. CHD applied for funding to work on this and did not receive it. We are 55 kids away from meeting the metric. What's next?

ECPT/LCAC Joint meeting update and planning: Cami and Jen are going to work together and will tentatively hold the joint meeting in September. Jill will notify MODA and let them know.

#### CBIR Report- Cami Miller

- The Trauma Informed Coalition will be facilitating a Resiliency month, the La Grande Mayor is on board!
- The Warming Station Advisory Council is hoping to elect a board of directors next month. They are working on location solutions and fundraising.

- CHARM found a dire need that wasn't outlined in the grant and Cami worked with OHSU to find a solution. An addendum was added to the grant broadening what the CHARM funds can be used for.
- Contracts are ready, a few have been signed.
- The new LCAC Coordinator search is in the process.
- Rob Kleng moved to fund one person to attend the Trauma informed train the trainer in October. Whoever attends will provide a community training with in the next year. Winnie Andres seconded.
  - Discussion about NEON's intent to be trained and hold trainings.
  - Motion Passed

#### Announcements:

- Housing Matters of Union County- The third Monday at 12:00: August 20<sup>th</sup>
  - HMUC is hiring a coordinator, contact Lisa if you want to know more.
- Trauma Informed Coalition- First Tuesday at 12:00: August 7<sup>th</sup>
- Warming Station Advisory Council- Third Friday at 9:00 am: August 17<sup>th</sup>
- Early Childhood Planning Team- Second Wednesday at 1:00: August 8
- Grande Ronde Hospital is starting a Behavioral Health Department.
- CHD is open a mental health Respite House. As a way to divert people from being hospitalized. It's a two-room house that will have 24-hour staff to help people. They need more staff to open the house. It's a short term, 3 days to a week to help people get stabilized. They need to hire a few more people to open up, high school diploma required and the hours are as needed.
- Holly Sorenson has reduced her application assistor hours to accommodate her new position as the Out-Reach Programs Coordinator.
- Rod Harwood is a trainer of the Positive Approaches to Care and is available to provide training.
- Med Quest Scholarship recipient sent us a thank you card.

Adjourn

**The next Union County LCAC meeting will be on August 17th, 2018 at 12:00 PM at the  
NEO Transit Building.**