

# County LCAC Meeting Minutes

MARCH 15, 2019

*GOOD SHEPHERD HEALTH  
CARE SYSTEM,  
HERMISTON, OR 97838*

<b>MEETING CALLED BY</b>	By Catie Brenaman, LCAC Chair
<b>CALLED TO ORDER</b>	At 8:33 AM by Catie Brenaman, LCAC Chair
<b>ADJOURNED</b>	At 10:39 AM by Catie Brenaman, LCAC Chair
<b>NOTE TAKER</b>	Lourdes Reyna Alcala, LCAC Coordinador
<b>ATTENDEES</b>	Michelle Aguirre, Catie Brenaman, Jaime Crowell, Estela Gomez, Rod Harwood, Janet McFarlane, Kistin Owen, Lourdes Reyna Alcala, Troy Soenen, Angie Treadwell, Darrin Umbarger, Cathy Wamsley, Amanda Waterland, Kasi Werner, Heidi Zeigler, Trish Montgomery, Carolina Delgado, Maria Ruiz, Amy Hendrix

**Welcome & Introductions:**

“Name and what is your favorite Spring Break memory?”

**January Minutes:**

Motioned to approve minutes: Michelle Aguirre  
2<sup>nd</sup> minutes: Cathy Wamsley  
All in favor

<b>DISCUSSION</b>	Community Member Feedback
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Amanda- Patients are having difficulty with transportation. It is taking a long time and then when it is scheduled they are not showing. Heidi mentioned that there is another option to get called back instead of being on hold. They are also having problems with reimbursement. Maria - She sent a form in December for reimbursement and she just got paid. She also mentioned that she emails them instead of sending the form because they get lost. They said they were having glitches in December. Heidi will look into it. We will hand this over to transportation to work on. Estela mentioned that there is a complain form that can be filled out as well. Heidi mentioned they are on the process of hiring another call taker. Rod- Some Seniors are being evicted because of changes of eligibility. When they go into the facilities they don't have a home to go back to. We are going to be seeing more of this. Kasi- Some clients are being denied meals on wheels due to this as well. Trish mentioned they have had success with some appeals. Sharron mentioned that low income housing for something small has a 4-6 year wait. There are some articles on last Saturdays paper that is very eye opening in regards to the elders. Sharron- The Board from Martha's House invited some community partners to put some input on their registration form and rule form. Julie and Sharron worked on putting some suggestions. Heidi mentioned that case workers mentioned that people were being turned away if they had heard that they were on drugs. Angie mentioned that they got some new board members. Heidi- A family coach shared that they submitted an application on Friday and they were in by Monday. Fathers struggle to get in to Martha's House as well.

**Fruits and Veggies for Families:** <https://foodhero.org/fruits-and-vegetables-families>

It is great to be able to have this up and running. Maria- She mentioned that she was afraid to try some new things but really appreciated learning about new things and trying them. It was great to have the extra fruits and veggies available for her family. They were only required to attend 4

classes and there were families that attended more than that. They really got to know people. They have been funded to do the program again this year and they will be expanding to Pendleton.

**DISUCSSION**

A Look at Incentives

**2019 Community Health Assessment-** Troy presented a PowerPoint (If you would like the PowerPoint emailed to you please let Lourdes know)

5 Focus Groups were done in Umatilla County. All of them were very well attended. Overall people are very proud of their community. There was more positive than negative. We will discuss our goals at the next LCAC meeting in April. Think of a goal that you would like us to complete in the next 9 months. We will discuss the metrics at our next meeting as well.

**DISCUSSION**

Around the Room

Vision Van- There are available slots open. If you are interested contact Selene at 541-564-6878

Passport to Wellness Health Fair: Saturday, April 20<sup>th</sup> 9AM to 3PM at the Pendleton Convention Center. For more information call 541-966-2183

**Next meeting scheduled for April 19, 2019**

**OCDC**

**403 Peabody St, Milton –Freewater, OR 97862**