



Union County Community Advisory Council

EASTERN OREGON COORDINATED CARE ORGANIZATION

**Meeting Minutes
Friday, January 19th, 2019
@ 12:00 p.m.
NEO Transit Building**

Meeting Called to Order at 12:10 PM

Attendance: Cami Miller, LCAC/CBIR Coordinator; Eric Griffith, Executive Director, NEON; Jen Goodman, Student/Consumer, LCAC Co-Chair; Martina Peck, Consumer; Nyokie Gentry, Student, Consumer; Robert Kleng, Family and Community Manager, EO Head Start; Wendy Roberts, Senior Director Administrative Service, GRH; Amanda Grove, Community Behavioral Health Coordinator, GOBHI/EOCCO; Jill Boyd, Primary Care Transformation Specialist, GOBHI/EOCCO; Bridget Thamert, Resource Coordinator, Union County CARE; Rochelle Hamilton, Executive Assistant, CCNO; Liberty Avila, Pathways Community Hub Coordinator, NEON; Carrie Brogoitti, Public Health Administrator, CHD; Doug Osburn, Community Member; Dwight Dill, Mental Health Director, CHD; Josh Brownell, Consumer, Community Member; Lisa Ladendorff, Development and Training Director, NEON; Rod Harwood, Older Adult Behavioral Health Initiative, GOBHI; Angie Peters, Union County Transit Manager, Union County Public Transit; Chris Evans, Community Development Coordinator, DHS; Maurizio Valerio, Field Coordinator, The Ford Family Foundation; Robin Maille, Family and Community Health Agent, OSU Extension; Sheryln Roberts, Care Coordinator, Union County CARE.

Motion to approve the minutes made by Rochelle Hamilton, Angie Peters seconded. Minutes approved.

Elections:

- Tabled motion revived: Wendy Roberts moved to continue with the co-chair for LCAC facilitation. Rochelle Hamilton seconded. The motion was voted on and the motion passed.

- Nominations were made and accepted for Jen Goodman, Carrie Brogoitti, and Doug Osburn. The nominees spoke on their behalf.
- The voting members submitted paper votes to Amanda Grove.
 - Jenny Goodman and Carrie Brogoitti were elected as our 2018 co-chairs.

Year in Review, Improvements for 2019:

- Successes for the last year:
 - Most of the metrics were met
 - Poverty simulation had a lot of LCAC support.
 - Team that is meeting and designing Health Equity 101 training has finished the design phase and delivered the first training went well. A training participant felt the training was a success and having the two-hour training in our community was a gift, there was so much value.
 - Warming Station work has been moving. It is a show of compassion and caring for people. Being an observer has been a wonderful thing to watch.
 - With all of the changes having Cami as a coordinator has kept us organized and fed. Partnering with the other programs and all of our CBIR projects has been a great resource in our community.
 - NEON has been wonderful help in all of our projects.
- Suggestions for going forward:
 - The equity community of practice in other areas is successful, Maurizio could guide us.
 - Health Equity 102 trainings are in our future but funding is needed.
 - The college connection moving forward.
 - follow up for questions asked at the LCAC. Finding balance between being a place to share concerns and getting too extreme and particular in our complaints that may not be our place to field.
 - When a person who represents a large group of people we need to hear the voices of their clients, but we also need to hear the voice of the individual members.
 - GOBHI/EOCCO staff encourages us to let them know if things fall between cracks or get missed please let them know!

Public Comment:

- A member has a 17-year-old son on EOCCO, his insurance is based from La Grande. He goes to school in Bend and lives in the dorms. He was skiing on Mount Bachelor. He dislocated his shoulder on the mountain, the staff of the mountain said that they can't get paid from EOCCO and they can't treat him. They put him in the car with his friends and sent down the mountain. The staff didn't even call ahead and let the ER know he was coming. This was dangerous and neglectful.
 - It is suggested to have an open card with OHP, then if you are in a border area or traveling for school you can get services from a larger variety of people if you have an open card.
 - The mountain staff should never be able to refuse service on account of payment. The mountain could have treated him but he would have had to sign a waiver if the services are not covered the client will be forced to pay.
 - Not all clinics have an open card agreement and can't accept it. CCOs are the primary insurance with agreements with clinics.
 - Child welfare has faced this issue with insurance coverage when kiddos are placed in a different area. The clinics often do not know how to navigate these issues.
 - College kids, people in treatment, foster kids and other face this often.
 - You can call your coordinated care organization and switch your CCO as you move.
 - A member who had a son get life flighted could get his bills paid without a hassle.
 - If ER can be avoided it should and it would save cost, if this is could be navigated from county to county without only having ER visits covered when traveling.
 - GOBHI staff will find out more on this issue and report back to the LCAC. The member has a few follow up options and this will be looked into.

Community Benefit Planning- See attached report

Support for the opt-inn grant:

The Grande Ronde Hospital is writing an opt-inn grant and Jill Boyd is working with them to complete the grant. One of the opt-inn projects is to assist people with diabetes and hyper tension, the idea is to get people with resources and services in the community. The GRH would like a letter of support from the LCAC. NOEN thinks there are many areas of overlap and would like to work with the program to stream line services.

Bridgett Thamert moved to approve a letter of support from the LCAC to the Grande Ronde Hospital Opt-in grant. Rochelle Hamilton seconded. Motion passed.

CHD is applying for the opt in grant for immunization. Public health would like to impact the two-year-old up to date numbers. Reaching out to figure out the "why" and planning a program to meet those needs would be beneficial. Advertising, education, and provider training would all be a potential part of this process.

Bridgette Thamert moved to approve a letter of support from the LCAC to the Center for Human Development in the immunization opt in grant. Lisa seconded. Motion passed.

- LCAC Support Dollars and Med-Quest:
 - This is a camp for high school students interested in medical careers. It is a weeklong camp at EOU. It was asked if the LCAC would like to support a camp scholarship? A member said this is an amazing program and a kid that would like to be a nurse who is a client of a provider here would like to apply. She is in need and takes care of her whole family. This could change her whole world. In the future we would like to include this in our budget.
 - Shannon Cleveland moved to support two med camp participants in 2018. Angie Peters seconded. Motion approved.

Announcements

Child welfare forum on February 1st at DHS, flyers include.

Cooking matters for family's class with OSU extension office and Robin Maille would like to know if anyone is interested. It starts the 25th and is a six-week class.

Point in time count, January 31st at Riveria. There is a bus pass available.

Adjourn at 2:00 PM

**The next Union County LCAC meeting will be on February 14, 2018 at 1:00 PM at the
Cook Memorial Library.**