

Meeting Minutes

Eastern Oregon Coordinated Care Organization

Wheeler County Local Community Advisory Council

Tuesday, August 27, 2019 5:30 – 7:30 PM

Jeanne E. Burch Building

401 Fourth St. Fossil, OR 97830

LCAC Attendance: **Anne Mitchell**, Chair WC LCAC; **Breanna Skeem**, Vice Chair WC LCAC; **Susan Moore**, WC LCAC & Asher Community Health Center; **Colleen Grayson**, Secretary WC LCAC; **Matt Davis**, Coordinator, WC LCAC; **Brandy Hornbrook**, WC LCAC; **Jeanette Laite**, WC LCAC; **Ellie Bray**, WC LCAC; **Candy Humphreys**, Frontier CASA and WC LCAC

Guests: **Paul McGinnis**, Eastern Oregon Coordinated Care Organization; **Marci McMurphy**, GreatOBHI; **Steve Bray**, Fossil; **Karen Woods**, Wheeler County Public Health

Call to Order: Anne called the meeting to order

Introductions: Members and guests introduced themselves and the communities and interests they represent.

Review and Approval of May Minutes:

MOTION: Colleen **MOVED** to **APPROVE** the meeting minutes from the May WC LCAC meeting as presented.

SECOND: Susan seconded the motion.

VOTE: Ayes 9 - Nays 0

Anne declared the **MOTION CARRIED**

Proposed WC LCAC Spending and Credit Card Policy: Anne presented the draft policy and relayed conversations with Wheeler County's Finance and Administration Officer regarding the

procedure for applying to . The group engaged in a brief discussion around the need for an expedited spending policy. Anne asked if the policy as drafted included a previously discussed section allowing the WC LCAC Coordinator to approve expected/monthly expenses under \$200. Matt replied in the affirmative and stated that he had combined the Credit Card and Spending policy into one document.

Ellie asked if expenses would need to be approved by the Council as a whole. Anne replied that non-budgeted/expected or anything out of the ordinary expenses would require Council approval. The group discussed current spending policy. It was determined that there are two effective differences between what is current and what had been proposed. First, the streamlining of the Accounts Payable process to allow the Coordinator to approve expected expenses under \$200. Second, the WC LCAC will apply for a credit card to facilitate online and direct purchasing for which the process of asking the County to write a check is cumbersome.

MOTION: Candy **MOVED** to **ADOPT** the Wheeler County Local community Advisory Council Spending and Credit Card Policy as presented (**EXHIBIT A**).

SECOND: Breanna seconded the motion.

VOTE: Ayes 9 - Nays 0

Anne declared the MOTION CARRIED

(Coordinator's Note: The request to apply for a Bank of Eastern Oregon issued VISA credit card was presented to the Wheeler County Court on 09/04/2019 by WC LCAC Chair Anne Mitchell. The request was approved and has been submitted)

Administrative Support Fund: Paul McGinnis presented the EOCCO support fund increased potential allotment, from \$10,000 per year to \$12,000, per year for FY 2019. He characterized this increase as being the result of EOCCO's recognition of the increased cost of providing the goods and services required to facilitate the functions of LCACs under CCO 2.0. Paul discussed the potential uses of the Support Funds. Several innovative uses of these dollars occurring in other EOCCO counties were discussed particularly around OHP consumer engagement. The topics included direct mailings, recruitment dinners, and gifts cards for the purpose of taking prospective members out to coffee. Paul also mentioned the stipend for the Coordination Reporting of Incentive Funds to OHSU. By opting into the Frontier VeggieRx program these administrative responsibilities are taken on by Marci McMurphy.

Paul expressed that the Support Fund budget needs to be presented and approved by the WC LCAC in our September meeting after which point the funds can be disbursed.

Incentive Measure Dollars: Distribution for WC LCAC of Incentive Measure dollars in FY 2019 will be \$27,512.00. Decision of what to do with these dollars will be due by Jan. 31st. The Incentive Measures have been reduced to 13 more clinical less community oriented measures. It is likely that in order to receive all of the Community Reinvestment Dollars 11 of the 13 remaining targets will need to be met. The measures which have been discontinued include: colorectal cancer screenings; developmental screenings; patient center primary care home enrollment; adolescent well care; dental sealants; emergency department utilization; effective contraception use; weights and measures and activity counseling for children; and community based surveys on access to care.

The application will likely reflect that 70% of these dollars can be used in anyway as long as it is reflected in the Community Health Plan but that 30% must be directly tied to current Incentive Measures.

The application will probably be due by Jan. 31st. They are working on opt in ready projects for care providers like CCS and ACHC.

Karen asked Paul to discuss some of the new Incentive Measures.

One new measure, Adolescent Immunizations around the Human Papilloma Virus (HPV) was discussed. Potential problems around targeted ages (beginning at 15) were discussed as the immunizations are only effective if administered before the patient is sexually active.

A second new measure, Kindergarten readiness well child visits for children between the ages of 3 and 6, was discussed as well.

The third measure discussed was Kindergarten readiness preventive dental service for ages 1-5 and 6-14. Dental sealants will still be required but will not be a stand alone measure. Less than 50% of OHP members get any dental service at all, so requiring it for younger members was characterized as a good idea. Access to dental providers was discussed. Paul described tele dentistry, a new service currently operating in Arlington whereby Advanced Practice Dental Hygienists can scoop and pack teeth under the supervision of dentists observing remotely via camera.

Another new measure for this year requiring any OHP member with a diagnosis of diabetes to undergo a dental exam was also discussed. This exam cannot utilize the tele dentistry techniques discussed earlier. Potential to put a strain on capacity of the system to deliver required dental services was discussed.

Initiation Engagement and Treatment for Drug and Alcohol Abuse is another new incentive measure. Paul explained the return of the Screen, Brief Intervention and Referral to Treatment SBIRT methodology. The importance of the integration of behavioral healthcare with primary care was discussed as it relates to increasing the likelihood of screened individuals actually accessing treatment services. Paul stated that about 60% of all reasons that people seek treatment from health care service provider are psychosocial. To the extent that behavioral health services can be easily and immediately accessed outcomes are likely to improve. This year's incentive measure requires that the patient must undergo treatment not just screening. ACHC does do screenings and CCS is the only local avenue for treatment.

Covering costs of programs: Karen asked Paul to explain if ACHC is utilized for these programs and how associated costs are covered. Paul responded that as a patient centered primary care provider ACHC is allocated \$23 per patient per month, regardless of services delivered. After that, ACHC can bill for services rendered. Over the next four years, the State of Oregon will shift away from the per patient per month payments and will allocate funds based more on Incentive Measures. Susan said she was well aware of this coming shift in resource disbursement.

Paul mentioned that ACHC's quality payment for 2018 is in the mail.

CCO 2.0 Public Presentation: EOCCO is expected to hold a public presentation in all twelve counties before December 1st. OHA must receive notice of the presentation 30 days before it happens and the Agenda must be submitted 2 weeks prior to the meeting. Methods of invitation and invitees must be given.

The meeting will be aimed at the community partners, OHP members and will be open to the general public. Given the time restraints EOCCO has determined that LCAC meeting times will be used to meet this requirement. Therefore, the public meeting in Wheeler County will be held on October 29th. A brief discussion of possible meeting locations followed. LCACs that meet during the 3rd and 4th weeks of the month will need to run this presentation in October as a result of notice requirements. Paul suggested that WC LCAC be prepared to assist with recruitment, venue, catering and potentially other responsibilities pertaining to this presentation.

EOCCO & GOBHI merger: As a result of a readiness review and an OHA requirement prohibiting separate employees GOBHI is likely to complete a partial merge with EOCCO. All contact information will change for affected employees. Because much of the administration of the Frontier VeggieRx program is funded through GOBHI rather than with EOCCO dollars Marci's contact information is likely to remain the same.

Frontier VeggieRx: Marci discussed the quarterly reports that she compiles and submits as part of the administration of the FVRx program. The 1st report was due and completed on July 15th. It was received and accepted.

One of the report questions was “What challenges or barriers have you faced and how have you addressed them?” Marci reported that the slow role out of FVRx in Wheeler County is due to a fierce independence and distaste for anything seen as a handout for many county residents. She also reported WC LCAC discussion and strategies for dealing with this dynamic by emphasizing impact on local businesses. Marci asked for a report on how the group feels things are going? Matt replied that he feels that the program is doing well in the Fossil area and asked how WC LCAC’s allocation of vouchers is holding out. Marci shared a report listing 64 program participants thru July and said that WC LCAC can continue to sign up individuals.

Colleen relayed a question from a vendor who had misplaced some redeemed vouchers and was wondering he can still submit them to GOBHI for payment. Marci replied that the expiration date is for participants rather than vendors. She also mentioned that GOBHI is now reimbursing vendors for mailing costs as well as offering direct deposit services.

Marci relayed an incident wherein Wheeler County Frontier VeggieRx vouchers were mistakenly accepted by a produce vendor in Madras. She reiterated that these vouchers are intended for redemption within Wheeler County or other participants in the Frontier VeggieRx program. Marci reimbursed in this instance but asked prescribers to emphasize proper redemption procedures when distributing vouchers.

Candy asked if there are FVRx participants in the Spray area. Colleen and Jeanette replied that there are Spray residents participating, several are counted in the Fossil area due to the fact that they shop at the Fossil mercantile.

A brief discussion of FVRx promotion materials posted in the participating stores’ produce section followed. Anne suggested including verbiage indicating who to talk to about participation on these materials rather than just announcing that the vouchers are accepted at the location. Anne suggested visiting the participating vendors in order to observe how the program is promoted at each location.

Marci asked prescribers to gather some comments from participants in order to provide feedback as to how the program is received by those actually using it. This kind of qualitative data is particularly important to funders/reviewers because the program is too new to have generated sufficient quantitative data indicating its success in terms of creating desirable health outcomes.

Anne suggested creating a survey for participants which could be distributed with the vouchers in order to help gather these perceptions.

Community Health Plan (CHP) Discussion and Sub-group formation:

Matt spoke about WC LCAC's response to Troy's suggestion that individual CHP priority areas be addressed by sub-groups based on interest and expertise. The groups have been informally created and Facebook Group invitations sent out as a way to coordinate meetings and facilitate conversations around priority areas outside of monthly LCAC meeting times.

The Council decided to encourage sub-groups to meet at least once prior to the September WC LCAC regular meeting. To that end a person responsible for the organization of each sub-group meeting was asked to volunteer or was nominated. The results of this process were as follows:

Alcohol Drugs and Tobacco Abuse: point person = Breanna

Early Childhood Development: point person = Colleen

Social Determinants of Health: point person = Matt

Next Meeting Location and Time:

The group discussed location scheduling for the August meeting. It was decided to hold the next WC LCAC meeting in Fossil. The September meeting of the WC LCAC was scheduled for **Tuesday, September 24th, 5:30 - 7:30 PM at the Jeanne E. Burch Building, 401 Fourth St., Fossil, OR 97830.**

Reaching out to absentee WC LCAC members:

The group discussed reaching out to WC LCAC members who have not been attending meetings regularly. Matt committed to reaching out to these members individually in order to try to gain an understanding of what has been preventing their attendance and to encourage participation or resignation.

Anne declared the MEETING ADJOURNED